

Veron Chen (LKKAUTO)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Sent: Friday, 17 June 2022 3:52 PM
To: Veron Chen (LKKAUTO); Admin-D (LKKAUTO); SUR
Cc: assignments; Teo, Grace
Subject: RE: LKK(veh IN) \ CMTD2202073/AGC - OD SURVEY FOR GBE5390R (DOA : 13/06/2022)

Importance: High

Dear LKK

Please authorize the repair of GBE5390R. The excess of 500/- is applicable.

Thank you.

Working From Home with effect from 03 April 2020 till further notice.

Best Regards
Agnes Chan
Claim Division
D: 6329 5327 | T: 6461 6555



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Chan, Shu Hui Agnes
Sent: Thursday, June 16, 2022 5:37 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>
Subject: RE: LKK(veh IN) \ CMTD2202073/AGC - OD SURVEY FOR GBE5390R (DOA : 13/06/2022)

Dear LKK

We are unable to give authorization to repair.

Please hold hands.

Thank you.

Working From Home with effect from 03 April 2020 till further notice.

Best Regards
Agnes Chan
Claim Divison
D: 6329 5327 | T: 6461 6555



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Thursday, June 16, 2022 9:37 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>; SUR <sur@lkkauto.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: LKK(veh IN) \ CMTD2202073/AGC - OD SURVEY FOR GBE5390R (DOA : 13/06/2022)

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Dear Agnes,

Enclosed preliminary revised of vehicle GBE 5390R

Date of survey: 15/6/2022

Number of days (estimated) : 9 days

Lump Sum Repair

We have Not authorise repair.

Kindly let us have your approval and provides policy excess.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 15 June 2022 2:20 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; SUR <sur@lkkauto.com>
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>
Subject: Re: LKK(veh IN) \ CMTD2202073/AGC - OD SURVEY FOR GBE5390R (DOA : 13/06/2022)

Dear Grace,

Thank you for the assignment.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 15 Jun 2022, at 2:09 PM, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference : CMTD2202073/AGC
Your Reference: GBE5390R

Hi Sharon,

We acknowledged receipt of your claim documents and have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/ agnes.chan@sompo.com.sg

Hi **LKK Auto**,

Please arrange **Mr. Adrian/ Kenneth/ Marcus** to conduct the motor survey for **GBE5390R** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Agnes** for Authorisation.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

<image002.png>

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From: Sharon Chiong (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Wednesday, June 15, 2022 1:41 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: 'June Phua (Cheng Hoe)' <junephua@singnet.com.sg>

Subject: OD SURVEY FOR GBE5390R (DOA : 13/06/2022)

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Hi,

Estimate and GIA report with driver's LIC as per attached.

Kindly assist to arrange for survey soonest as vehicle is currently lying at **YISHUN WORKSHOP**.

Please advise the excess applicable.

Thank you.

Rgds

Sharon Chiong

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

<WinZip Compressed Attachments.zip>

