Mei Kwan (LKKAuto)

Cecilia Lee <cecilia.lee@sq.cntaiping.com> From: Thursday, 16 June, 2022 11:26 AM Sent: Mei Kwan (LKKAuto) To: Cc: Admin A; Cecilia Chong (LKK Auto) Subject: RE: SNM22D204029/C02/SLA4050G/LEEPG / FW: Direct Settlement - Accident Involving SLA4050G (OI: CTI - TBA) and SHB5364L (TP: LKK REF -CC3/CTI22005695/Rga3) on 07/06/2022 bill - 2022-06-16T112552.492.pdf **Attachments:** Dear Sir/Madam Attached herewith relevant documents. Password will be sent via separate email. Thanks & Regards Cecilia Lee From: Claims Dept of CTI <claimsdept@sg.cntaiping.com> **Sent:** Thursday, 16 June 2022 10:45 AM To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com> Subject: O/R: SNM22D204029/C02/SLA4050G/LEEPG / FW: Direct Settlement - Accident Involving SLA4050G (OI: CTI-TBA) and SHB5364L (TP: LKK REF-CC3/CTI22005695/Rga3) on 07/06/2022 Dear Sir, Please note that officer in charge for this case is Cecilia Lee. Claim no SNM22D204029/C02/SLA4050G/LEEPG. Dear Cecilia, Pls revert LKK. NOTICE: In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted. Thank you Chong Boon Sen

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

Claims Department

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, 15 June 2022 6:00 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <<u>CeciliaChong@lkkauto.com</u>> Subject: Direct Settlement - Accident Involving SLA4050G (OI : CTI - TBA) and SHB5364L (TP : LKK

REF - CC3/CTI22005695/Rga3) on 07/06/2022

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Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 5364L at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.