

## Meng Yan

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**From:** YAN <admin-d@lkkauto.com>  
**Sent:** Wednesday, 15 June 2022 2:56 PM  
**To:** Ong Zi Hui; SUR  
**Cc:** YAN; assignments@lkkauto.com  
**Subject:** Re: PRE-REPAIR SURVEY --- YOUR REF: SCH8182C (MSIG) --- ACCIDENT INVOLVING SJU2783G AND SCH8182C ON 13 JUNE 2022 ALONG WOODLANDS AVENUE 6 AT ABOUT 1225 HOURS

Dear Zi Hui,

Thank you for the assignment.

Best Regards,  
Yan | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 15 Jun 2022, at 2:35 PM, Ong Zi Hui <zihui\_ong@sg.msig-asia.com> wrote:

Hi LKK,

Please contact workshop for survey.

Thank you.

**Ong Zi Hui**

Admin Officer, Claims Services (In-House Survey)  
D: +65 6643 1320 | F: +65 6225 7402 | [zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)  
<image003.png>

**MSIG Insurance (Singapore) Pte Ltd** 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G  
| [msig.com.sg](http://msig.com.sg) <image004.png> <image005.png> <image006.png> <image007.png>  
<image008.png>

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**From:** Elaine Toh <Elainetoh@visionlawllc.com>  
**Sent:** Wednesday, 15 June 2022 2:27 PM  
**To:** Ong Zi Hui <zihui\_ong@sg.msig-asia.com>  
**Cc:** yvonnelim@visionlawllc.com; ylteam26@gmail.com  
**Subject:** RE: PRE-REPAIR SURVEY --- YOUR REF: SCH8182C (MSIG) --- ACCIDENT INVOLVING SJU2783G AND SCH8182C ON 13 JUNE 2022 ALONG WOODLANDS AVENUE 6 AT ABOUT 1225 HOURS  
**Importance:** High

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

**Our Ref: SJU 2783 G (et)**  
**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

We were informed that the agreed Single Joint Expert has not conducted the pre-repair survey.

Please arrange for the same urgently.

Thank you.

Regards,  
Elaine Toh (Secretary)  
VISION LAW LLC  
133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413  
Tel: 6534 2811 (Ext. 131) / Fax: 6535 6802

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**From:** Ong Zi Hui [[mailto:zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)]  
**Sent:** Tuesday, 14 June, 2022 3:53 PM  
**To:** Elaine Toh  
**Cc:** [yvonnelim@visionlawllc.com](mailto:yvonnelim@visionlawllc.com); [ylteam26@gmail.com](mailto:ylteam26@gmail.com)  
**Subject:** RE: PRE-REPAIR SURVEY --- YOUR REF: SCH8182C (MSIG) --- ACCIDENT INVOLVING SJU2783G AND SCH8182C ON 13 JUNE 2022 ALONG WOODLANDS AVENUE 6 AT ABOUT 1225 HOURS

Hi,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you.

**Ong Zi Hui**

Admin Officer, Claims Services (In-House Survey)

D: +65 6643 1320 | F: +65 6225 7402 | [zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)

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**MSIG Insurance (Singapore) Pte Ltd** 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G

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<image014.png>

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**From:** Elaine Toh <[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)>  
**Sent:** Tuesday, 14 June 2022 3:49 PM  
**To:** Ong Zi Hui <[zihui\\_ong@sg.msg-asia.com](mailto:zihui_ong@sg.msg-asia.com)>  
**Cc:** [yvonnelim@visionlawllc.com](mailto:yvonnelim@visionlawllc.com); [ylteam26@gmail.com](mailto:ylteam26@gmail.com)  
**Subject:** RE: PRE-REPAIR SURVEY --- YOUR REF: SCH8182C (MSIG) --- ACCIDENT INVOLVING SJU2783G AND SCH8182C ON 13 JUNE 2022 ALONG WOODLANDS AVENUE 6 AT ABOUT 1225 HOURS  
**Importance:** High

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

**Our Ref: SJU 2783 G (et)**  
**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to your email on even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of **LKK AUTO CONSULTANTS PTE LTD** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

**Venue :**           **Messrs Hua Meng Spray Painting Workshop**

**1 Kaki Bukit Avenue 6, Blk C**

**#01-61/01-34**

**Singapore 417883**

**Contact:**       **Mr. Albert Tan @ 6746 5519 (Please call before going)**

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards,  
Elaine Toh (Secretary)  
VISION LAW LLC  
133 New Bridge Road  
#18-01/02 Chinatown Point

Singapore 059413

Tel: 6534 2811 (Ext. 131) / Fax:  
6535 6802

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**From:** Ong Zi Hui

[[mailto:zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)]

**Sent:** Tuesday, 14 June, 2022 2:45 PM

**To:** [Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)

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<image026.png>

**Cc:** [yvonnelim@visionlawllc.com](mailto:yvonnelim@visionlawllc.com); [ylteam26@gmail.com](mailto:ylteam26@gmail.com)

**Subject:** RE: PRE-REPAIR SURVEY --- YOUR REF: SCH8182C (MSIG) --- ACCIDENT INVOLVING SJU2783G AND SCH8182C ON 13 JUNE 2022 ALONG WOODLANDS AVENUE 6 AT ABOUT 1225 HOURS

Hi Elaine,

We refer to your email dated 14/06/2022.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AutoProbe Consultants
  
- 6) **MSIG In-House Surveyors**

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1. Xing Guo Qiang	6) Chow Bo Xiong
2. Kenneth Kong	7) TT Garajan
3. Marcus Chua	8) Victor Png
4. Ng You Han	9) Tay Beng Hee
5. Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- \*Fast lane settlement is not applicable for cases that liability is in dispute\***
- If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

**We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)**

Thank you.

**Ong Zi Hui**

Admin Officer, Claims Services (In-House Survey)

D: +65 6643 1320 | F: +65 6225 7402 | [zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)

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048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G

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<image024.png>

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**From:** Elaine Toh <[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)>

**Sent:** Tuesday, 14 June 2022 2:28 PM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Cc:** [yvonnelim@visionlawllc.com](mailto:yvonnelim@visionlawllc.com); 'YLTEAM26' <[ylteam26@gmail.com](mailto:ylteam26@gmail.com)>

**Subject:** PRE-REPAIR SURVEY --- YOUR REF: SCH 8182 C --- ACCIDENT INVOLVING SJU 2783 G AND SCH 8182 C ON 13 JUNE 2022 ALONG WOODLANDS AVENUE 6 AT ABOUT 1225 HOURS

**Importance:** High

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

**Our Ref: SJU 2783 G (et)  
WITHOUT PREJUDICE**

Dear Sir/Madam,

We are instructed by **YEO HUN BOON** to notify you of a road traffic accident on 13 June 2022 at about 1225 hours along Woodlands Avenue 6 involving our client's motor vehicle registration number SJU 2783 G and motor vehicle registration SCH 8182 C driven by you/your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor vehicle without further reference to you.

Thank you.

Regards,  
Elaine Toh (Secretary)  
*VISION LAW LLC*  
*133 New Bridge Road*  
*#18-01/02 Chinatown Point*  
*Singapore 059413*  
Tel: 6534 2811 (Ext. 131) / Fax: 6535 6802

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Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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