1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883 TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg Co. Reg. No. 201300201N GST Reg. No. 201300201N

Our Ref : KCR0620229183CTI

Your Ref: SKMQ9183C

Date

2 8 FEB 2023

WITHOUT PREJUDICE

China Taiping Insurance (Singapore) Pte Ltd C/O LKK Auto Consultant Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Pk Singapore 408913 Attention: Motor Claim Department

Dear Sirs,

# Accident involving SMQ9183C and SJE6161J on 05.06.2022 along filter lane of Airport Rd /Paya Lebar Rd.

We refer to the above accident. On our record showed that you are the insurer of motor vehicle SJE6161J.

We are instructed that the accident was caused by your insured's negligent driving and/or management of his vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense.

On behalf of and as authorized by M/S ComfortDelgro Driving Centre Pte Ltd, the owner of motor-vehicle no: SMQ9183C, we submit their claim to you:

Cost of repairs (Inclusive of 8% GST) \$2,484.00 Loss of use (5 days (4days+1Sundayx \$120.00-Training vehicle) \$600.00 GIA search \$2.00 \$3,086.00

Enclosed herewith are copies of the following documents in support of our client's claim:

- 1) Tax invoice no: KCR-INV2300057
- 2) GIA report and insurance certificate of SMQ9183C
- 3) GIA search fee and invoice
- 4) Vehicle registration card

We hope to receive your early reply soon.

Thank you.
Yours faithfully,
KANG CAR REPAIRERS PTE LTD

### LETTER OF AUTHORITY

Your Ref: SJE6161J

China Taiping Insurance (S) Pte Ltd 3 Anson Rd #16-00 Springleaf Tower Singapore 079909

Dear Sirs.

Accident involving SMQ9183C and SJE6161J on 05.06.2022 at filter lane of Airport Rd /Paya Lebar Rd .

I/We am/are the owner/s of vehicle number SMQ9183C

I/We had instructed KANG CAR REPAIRERS PTE LTD to make a claim on my/our behalf against your company in respect of the abovementioned matter.

I/We hereby authorize you to issue the settlement cheque in favour of my/our workshop, KANG CAR REPAIRERS PTE LTD in full and final settlement of my/our claim for my/our repair cost and loss of use/rental charges, in respect of the above accident.

Yours faithfully

Jallani Bin Drahman Assistant Vice President Training & Corp Devt

Witnessed by: A.K. Kano

This Discharge Voucher applies strictly for Claimant's claim for perconal injury / property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This sottlement terms herein is without an admission of liability on the part of the clairmant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00075212204 Claim No : SNM22D203959/C02/SJE6161J/TANCHC

Claimant @ COMFORTDELGRO DRIVING CENTRE PTE LTD

\$\$2,886.00 Amount

SINGAPORE DOLLARS TWO THOUSAND EIGHT HUNDRED EIGHTY SIX

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMQ9183C Insured Vehicle No. : SJE6161J

Date of Loss : 05/06/2022

Place of Accident : AIRPORT ROAD TOWARDS PAYA LEBAR

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NG GUAN LEONG NG GUAN LEONG Driver Name

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| (1)   | Caracia De  | 24   |          |
|-------|---|------|----------|
| ( I ) | General Damages                                     | S\$  |          |
| (2)   | Cost of Repair/ <del>Excess</del>                   | S\$  | 2,484.00 |
| (3)   | Loss of Use/ <del>Rental</del> / <del>Earning</del> | S\$  | 400.00   |
| (4)   | GIA/Police Reports/                                 |      |          |
|       | Investigation Results/Search Fees                   | S\$  | 2.00     |
| (5)   | Medical Reports/Expenses                            | S\$  |          |
| (6)   | Survey Fees/P.T. Fees/Towing                        | S\$  |          |
| (7)   | Cost including Disbursement                         | S\$  |          |
|       |   | ==== |          |
|       | TOTAL   | S\$  | 2,886.00 |
|       |   | ==== |          |

Claimant Name : COMFORTDELGRO DRIVING CENTRE

Signature

Jailani bin Drahman Assistant Vice President

Training & Corp Devt

NRIC No : 1XXXXX882C

Date

2 4 APR 2023



1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883 TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg Co. Reg. No. 201300201N GST Reg. No. 201300201N

FAX: 62247175

M/S CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD

**#16-00 SPRINGLEAF TOWER** 

SINGAPORE 079909

63896111 TEL:

ATTN: Motor Claim Department

Your Ref No:

SJE6161J

Claim Type: Third Party Accident Date:

05/06/2022

TP Veh Reg No: SJE6161J

Final No:

KCR-INV2300057 Claim No:

Date:

EST2200176

08 Feb 2023

Policy No:

D20MFL0000618-02

Veh Reg No: Make/Model: SMQ9183C **TOYOTA VIOS 1.5E** 

(AUTO)

Chassis No:

MR2B23F3401182259

S\$ 2,484.00

Engine No:

2NR5373331

Reg. Date:

10/12/2019

## Tax Invoice to Vehicle No :SMQ9183C

| PAGE:1       |            |   |             |
|--------------|------------|---|-------------|
| Amount       | List Price | Quantity  | Description |
| <u>S\$</u>   | <u>SS</u>  |   |             |
| S\$ 2,300.00 | mpsum cost | As recommended by surveyor to proceed repair at total cost/lu |             |
| 184.00       | GST @ 8%   | Add   |             |

TOTAL: SINGAPORE DOLLAR TWO THOUSAND FOUR HUNDRED EIGHTY FOUR ONLY

For Kang Car Repairers Pte Ltd

Total Amount payable

E. & O. E.

**AUTHORISED SIGNATURE** 

**INSURER ENQUIRY** 

# Find insurer

Vehicle reg. no.

SJE6161J

**Date of Accident** 

05/06/2022

Reset

#### % RESULT & RECEIPT

# TP Insurer Enquiry

Period of Insurance 29/03/2022 - 28/03/2023

Requested By SHARON YEE (KANG CAR REPA...

Requested Date \_\_\_\_\_06/06/2022 12:09

# **Payment details**

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13** 

Total Amount Due (GST Inclusive): \$\$2

#### **General Insurance Association**

Records Management Centre GST Registration No: **M400017735** 

#### Transaction ref 20191210085149388071

## Please check that the owner and vehicle details are correct:

32. Minimum PARF Benefit

| ricas | se check that the owner and vehicle details an | e correct.  |
|-------|--|---|
| 1.    | Name   | : COMFORTDELGRO DRIVING<br>CENTRE PTE. LTD.             |
| 2.    | Identification No. Type                        | : Company   |
| 3.    | Identification No.                             | : 199601882C  |
| 4.    | Country/Region                                 | 装=:   |
| 5.    | Registered Address                             | : 205 BRADDELL ROAD<br>SINGAPORE 579701                 |
| 6.    | Mailing Address                                | f <del>-</del>  |
| 7.    | Vehicle Registration No.                       | : SMQ9183C  |
| 8.    | Effective Date of Ownership                    | : 10 Dec 2019   |
| 9.    | Original Registration Date                     | : 10 Dec 2019   |
| 10.   | First Registration Date                        | : 10 Dec 2019   |
| 11,   | Vehicle Type                                   | : M16 - For Instruction (Co) Car With 10 Years Lifespan |
| 12.   | Vehicle Scheme                                 | : Normal  |
| 13.   | Attachment 1                                   | : No Attachment   |
| 14.   | Attachment 2                                   | ( = ·   |
| 15.   | Attachment 3                                   | #=-   |
| 16.   | Vehicle Make                                   | TOYOTA  |
| 17.   | Vehicle Model                                  | : VIOS 1.5 E (AUTO)                                     |
| 18.   | Year of Manufacture                            | : 2019  |
| 19.   | Primary Colour                                 | Silver  |
| 20.   | Secondary Colour                               |   |
| 21.   | Passenger Capacity                             | : 4   |
| 22.   | Chassis/Trailer Chassis No.                    | : MR2B23F3401182259 / -                                 |
| 23.   | Propellant/Emission Standard                   | : Petrol / Euro VI                                      |
| 24.   | Engine No./Motor No.                           | : 2NR5373331 / -  |
| 25.   | Engine Capacity(cc)/Power Rating(kW)           | : 1496 / -  |
| 26.   | Maximum Power Output(kW/bhp)                   | : 79.0 / 105  |
| 27.   | Unladen Weight(kg)                             | : 1085  |
| 28.   | Maximum Laden Weight(kg)                       | : 0   |
| 29.   | Open Market Value                              | : \$13,788.00   |
| 30.   | PARF Eligibility                               | : Yes   |
| 31.   | PARF Eligibility Expiry Date                   | : 09 Dec 2029   |

: \$6,894.00

#### **Annex**

#### Transaction ref 20191210085149388071

#### Please check that the owner and vehicle details are correct:

33. IU Label No.

34. COE No. : 2019080101002097N

35. COE Expiry Date : 09 Dec 2029

36. COE Category : A - Car up to 1600cc & 97kW

(130bhp)

37. Quota Premium/Prevailing Quota Premium : \$26,667.00 38. Actual Quota Premium/PQP Paid : \$26,667.00

39. Actual ARF Paid : \$13,788.00
40. CO2 Emission(g/km) : 131.00
41. CO Emission(g/km) : 0.200620
42. HC Emission(g/km) : 0.019860
43. NOx Emission(g/km) : 0.022360
44. PM Emission(mg/km) : 0.199000

45. Actual CEVS/VES Rebate Utilised
46. CEVS/VES Surcharge Paid
47. Actual Green Vehicle Rebate Utilised

48. Vehicle Lifespan Expiry Date: 09 Dec 202949. Road Tax Amount: \$682.0050. Road Tax Start Date: 10 Dec 201951. Road Tax End Date: 09 Dec 2020

52. Remarks : This vehicle is eligible for PARF.

#### EzLyna (LKKAuto)

From: EzLyna (LKKAuto)

**Sent:** Friday, 14 April 2023 2:23 pm

To: nggl88@yahoo.com

Cc: Admin A

Subject: ACCIDENT INVOLVING SJE6161J (CHINA TAIPING) AND SMQ9183C AT/ALONG

AIRPORT ROAD TOWARDS PAYA LEBAR ROAD ON 05/06/2022

Our Ref: CC6/CTI22005684/Aga3q2

Insured Name: Ng Guan Leong Insured Driver: Ng Guan Leong

Dear Sir/Madam,

# ACCIDENT INVOLVING SJE6161J (CHINA TAIPING) AND SMQ9183C AT/ALONG AIRPORT ROAD TOWARDS PAYA LEBAR ROAD ON 05/06/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim (property damage) against your policy.

We have received a claim from **SMQ9183C** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

### EzLyna (LKKAuto)

From: Jacqueline Tan <jacqueline.tan@sq.cntaiping.com>

**Sent:** Friday, 14 April 2023 3:40 pm

**To:** EzLyna (LKKAuto)

Cc: Admin A

Subject: RE: {SEEK MANDATE} / Yr Ref: SNM22D203959/C02/SJE6161J/TANCHC / FW: Direct

Settlement - Accident Involving SJE6161J (OI: CTI - TBA) AND SMQ9183C (TP: LKK REF

-CC6/CTI22005684/Aga3) on 05/06/2022

Hi Ezlyna,

Please proceed to settle in breakdown basic.

For LOU, please obtain supporting documents from claimant.

Otherwise, offer based on benchmark \$60-80/day.

Regards,

## Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Friday, April 14, 2023 2:48 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: {SEEK MANDATE} / Yr Ref: SNM22D203959/C02/SJE6161J/TANCHC / FW: Direct Settlement - Accident Involving

SJE6161J (OI: CTI - TBA) AND SMQ9183C (TP: LKK REF-CC6/CTI22005684/Aga3) on 05/06/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D208411/C02/SMV2688H/KHONGLH

LKK ref: CC3/CTI22011805/Gpa3

Dear Lynn,

ACCIDENT INVOLVING SMQ9183C (CHINA TAIPING) AND SJE6161J (TP) ON 05/06/2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Kang Car Repairers Pte Ltd" at \$ (all-in).

The summary is as follows: -

|                                 | Amount Claimed | Amount Revised                              |
|---------------------------------|----------------|---|
| 1. Cost of Repair               | \$ 3,908.65    | \$ 2,484.00 (w/GST) L/Sum                   |
| 2. Loss of Use (5 days x \$120) | \$ 600.00      | \$ 500.00 (training vehicle 5 days x \$100) |
| 3. LTA Search fee               | \$ 2.00        | \$ 2.00                                     |
| Total                           | \$ 4,510.65    | \$2,986.00                                  |

Surveyor recommended 4 days for repair. (TP WS claimed add. 1 day as 1 Sunday involved.)

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards, Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com >

Sent: Thursday, 16 June, 2022 5:31 PM

To: Mei Kwan (LKKAuto); Admin A; Cecilia Chong (LKK Auto

Subject: RE: SNM22D203959/C02/SJE6161J/TANCHC / FW: Direct Settlement – Accident Involving SJE6161J (OI: CTI -

TBA) AND SMQ9183C (TP: LKK REF - CC6/CTI22005684/Aga3) on 05/06/2022

Attachments: SJE6161JSAS.zip
Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

Hi Cecilia,

Enclosed OI SAS for your necessary action.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via ema email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted. Regards,

<sup>\*\*</sup>The file has been encrypted with a password which will be sent in a separate email.

Jacqueline Tan Senior Executive Claims Department

# China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175