

## EzLyna (LKKAUTO)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Friday, 14 April 2023 3:40 pm  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} / Yr Ref: SNM22D203959/C02/SJE6161J/TANCHC / FW: Direct Settlement - Accident Involving SJE6161J (OI : CTI - TBA) AND SMQ9183C (TP : LKK REF -CC6/CTI22005684/Aga3) on 05/06/2022

Hi Ezlyna,

Please proceed to settle in breakdown basic.

For LOU, please obtain supporting documents from claimant.

Otherwise, offer based on benchmark \$60-80/day.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Friday, April 14, 2023 2:48 PM  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** {SEEK MANDATE} / Yr Ref: SNM22D203959/C02/SJE6161J/TANCHC / FW: Direct Settlement - Accident Involving SJE6161J (OI : CTI - TBA) AND SMQ9183C (TP : LKK REF -CC6/CTI22005684/Aga3) on 05/06/2022

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Your ref: SNM22D208411/C02/SMV2688H/KHONGLH

LKK ref : CC3/CTI22011805/Gpa3

Dear Lynn,

ACCIDENT INVOLVING SMQ9183C (CHINA TAIPING) AND SJE6161J (TP) ON 05/06/2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Kang Car Repairers Pte Ltd" at \$ (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 3,908.65	\$ 2,484.00 (w/GST) L/Sum
2. Loss of Use (5 days x \$120)	\$ 600.00	\$ 500.00 (training vehicle 5 days x \$100)
3. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$ 4,510.65	\$2,986.00

Surveyor recommended 4 days for repair. (TP WS claimed add. 1 day as 1 Sunday involved.)

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

*\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,  
Ezlyna Eng | Case Handler  
LKK Auto Consultants Pte Ltd  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Thursday, 16 June, 2022 5:31 PM

**To:** Mei Kwan (LKKAuto); Admin A; Cecilia Chong (LKK Auto)

**Subject:** RE: SNM22D203959/C02/SJE6161J/TANCHC / FW: Direct Settlement – Accident Involving SJE6161J (OI : CTI - TBA) AND SMQ9183C (TP : LKK REF - CC6/CTI22005684/Aga3) on 05/06/2022

**Attachments:** SJE6161JSAS.zip

**Follow Up Flag:** Follow up

**Flag Status:** Flagged

**Categories:** HMK

Hi Cecilia,  
Enclosed OI SAS for your necessary action.

*\*\*The file has been encrypted with a password which will be sent in a separate email.*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via ema email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan  
Senior Executive  
Claims Department  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175