



No.1, Sunview Road
#08-15 Eco-Tech@Sunview Singapore 627615

Tel: 6513 7748 / HP 9628 6508
Fax: 6251 3161

Our Ref: VSR22-16562 FOR SMH704G

Date: 29 August 2022

Your Ref: YQ4703T

WITHOUT PREJUDICE

Claims Department – Executive In Charge

Lonpac Insurance Bhd

Dear Sir/Madam,

ACCIDENT INVOLVING SMH704G & YQ4703T ON 14.06.2022 ALONG CTE

Refer to the above accident and please acknowledge receipt of this letter within 14 days.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

☐ Original Tax-invoice number IV22/08-1078

☐ Certificate Of Insurance III

☐ Rental Agreement / Rental Tariff

☐ Towing Receipt

☐ Police report / police result

☐ Vehicle search result

☐ Authorization To Act – Hirer / Owner

☐ Audatex Report

*Survey under insurance instruction – MR STEVE CHEN

a)	Cost of repair (inclusive GST)	\$ 6,901.50
b)	Vehicle Search Fees / GIA fees / Police Report Fees / Reporting fees	\$ 7.45
c)	Loss of rental <u>8</u> days @ \$ <u>65.95</u>	\$ 527.60
d)	Loss of earnings/ rental fee ____ days @ \$ ____	\$ -
e)	Audatex Assessment Report Fees	\$ -
f)	Towing Fee (inclusive GST)	\$ -
g)	Administrative charges to negotiate settlement	\$ 107.00
.		

(Waive if 100% offer made within acknowledge timeframe)

Total	\$ 7,543.55
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* Driver's injury and other losses exclude in this claim.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Pegasus Engineering & Trading Pte Ltd" within 28 days.

Yours faithfully,

Pegasus Engineering & Trading Pte Ltd

Email: eric.pegasusengrg@gmail.com



AUTHORIZATION TO ACT

TO: PEGASUS ENGINEERING & TRADING PTE LTD

FROM: HIRER OF VEHICLE NUMBER SMH704G

ACCIDENT INVOLVING YQ4703T

ALONG/AT CTE

We hereby authorize you to act on my behalf in pursuance of my claim for loss of rental / earnings during the repair arising out of the above accident.

This letter serves as the "AUTHORITY TO ACT".

We also hereby authorize all agreed settlement payment be made in favour to PEGASUS ENGINEERING & TRADING PTE LTD.

Name : Grab Rentals Pte Ltd

Co Reg No : 201617200G

Address : 18 Sin Ming Lane #01-08 Midview City Singapore 573960

Contact : 6655 0005

Date : 29/08/2022

Signature



Owner

AUTHORIZATION TO ACT

TO: PEGASUS ENGINEERING & TRADING PTE LTD

FROM: HIRER OF VEHICLE NUMBER SMH704G

ACCIDENT INVOLVING YQ 4703T

ALONG/AT CTE

We hereby authorize you to act on my behalf in pursuance of my claim for loss of rental / earnings during the repair arising out of the above accident.

This letter serve as the "'AUTHORITY TO ACT'".

We also hereby authorize all agreed settlement payment be made in favour to **PEGASUS ENGINEERING & TRADING PTE LTD.**

Name : Ong Lian Lye

NRIC : SXXXX069D

Address : 110: 74 Kian Teck Road (S628800)

Contact : (10: 6513 7748)

Date : 14/06/2022.

Signature



Hirer



LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC00/025925

DATE : 06 DEC 2022

DISCHARGE VOUCHER

I/We, GRAB RENTALS PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YQ4703T the sum of Singapore Dollar Seven Thousand Four Hundred Thirty Six and Cents Fifty Five Only (\$7,436.55) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMH704G and YQ4703T on 14/06/2022 along/at PIE TOWARDS LORNIE ROAD(SLIP ROAD).

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ CHAI HOE CONSTRUCTION AND/OR SELVAMANI LOGANATHAN) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "PEGASUS ENGINEERING & TRADING PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



07/12/2022

.....
Signature of vehicle owner/Date

Grab Rentals Pte Ltd

07/12/2022

.....
Name of vehicle owner /Date

WITHOUT PREJUDICE TO:

- (a) Insurance Subrogated Claim and/or
- (b) Any Claims

[Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."



PEGASUS ENGINEERING & TRADING PTE LTD

GST / ROC COMPANY NO : 201101753C

Tax Invoice

From : PEGASUS ENGINEERING & TRADING PTE LTD 74 KIAN TECK ROAD SINGAPORE 628800 Officer in Charge : VIVIAN TAN EE WI Tel : Email :	Customer : GRAB RENTALS PTE LTD 3 MEDIA CLOSE #07-03 SINGAPORE 138498 Attn : Tel : Fax No. :
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INV No. : IV22/08-1078	Inv Date : 26/08/2022	Term : 60 DAYS
Vehicle No. : SMH704G	Chassis No. : KMHK281GUKU020320	Policy Number :
Model : HYUNDAI KONA	Date of Accident : 14/06/2022	
Third Party Insurer : LONPAC	TP Vehicle No. : YQ4703T	
Remarks :		

ITEM	DESCRIPTION	Qty	UNIT PRICE	AMOUNT (SGD)
1	TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR - MR STEVE	1	6,450.0000	6,450.00

Cheques should be crossed & made payable to PEGASUS ENGINEERING & TRADING PTE LTD

Sub Total	6,450.00
GST(7.00%)	451.50
Total (SGD)	6,901.50

PEGASUS ENGINEERING & TRADING PTE LTD



Authorised Signature

Renter Details

Name Ong Lian Lye
NRIC [REDACTED] 069D
Driver's License [REDACTED] 069D
Address [REDACTED]
Date of Birth [REDACTED]
Telephone Number [REDACTED]
Mobile Number [REDACTED]

Vehicle Description

Vehicle Number SMH704G
Make & Model Hyundai Kona

Rental Period

Rental Agreement 111162
Rental Agreement Start Date 9 Mar 2022
Minimum Rental Period End Date 7 Sep 2022
Minimum Rental Period (days) 182

Rental Charges

Package Name hyundaikona_mileage_jan22offer_6m_65.95_100122_grb
Promotional Rental Rates (without GST) S\$61.64 / daily
GST amount S\$4.31
Promotional Rental Rates (with 7% GST) S\$65.95 / daily
Open Contract Rental Rates Please see note below**
Deposit Collected S\$800.00 (as at 9 Mar 2022)
Package notes hyundaikona_mileage_jan22offer_6m_65.95_100122_grb

**Note: in the case of re-contracting, the above mentioned Promotional Rental Rates will take effect only from the day after the start date of this Agreement.*

***Promotional Rental Rates applicable till end of Minimum Rental Period, Lessor reserves the right to increase Rental Rates thereafter to a Rate which it deems appropriate, and may do so on more than one occasion. Before any Rental Rate increment is implemented, Lessor will provide the Renter with 10 business days' notice through the relevant communication channels, including (but not limited to) SMS and/or messages through the Grab Driver App.*

Add-Ons (Other Charges) are listed on separate pages

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 14 Jun 2022 / 14:35:42

Receipt Date/Time : 14 Jun 2022 / 14:35:42

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220614-002438

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - YQ4703T

As at 14 Jun 2022/09:45:00

Insurance Co: LONPAC INSURANCE BHD

1	Insurance Enquiry - YQ4703T Enquiry Fee 20220614143520408183	7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			-0.04
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Total Amount Payable			7.45
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Paid By

6g7cqzq1	Credit Card	7.45
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Total		7.45
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Cash Change		0.00
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Tendered Amount		7.45
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Excess Refundable Amount		0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 28 November 2022 12:12 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [SEEK MANDATE] - Arrangement for Pre-Repair Survey - Pegasus Ref: VSR22-16562 ; LONPAC Ref: TBA ; Accident involving SMH704G (GRAB) & YQ4703T (LONPAC) on 14.06.2022 at 0945HRS *** LKK REF: CC4/LPC22005679/Ega3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 28 November 2022 10:03 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - Arrangement for Pre-Repair Survey - Pegasus Ref: VSR22-16562 ; LONPAC Ref: TBA ; Accident involving SMH704G (GRAB) & YQ4703T (LONPAC) on 14.06.2022 at 0945HRS *** LKK REF: CC4/LPC22005679/Ega3

Your ref: **21/22/22/VC00/025925**
Our ref : CC4/LPC22005679/Epa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YQ4703T(LONPAC) AND SMH704G(TP) ON 14/06/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"PEGASUS ENGINEERING & TRADING PTE LTD"** at **\$7,436.55(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 19,093.44	\$ 6,901.50 (\$6,450.00 + 7%GST)

2. Loss of RENTAL (8days x \$65.95)	\$ 527.60	\$ 527.60 (8days x \$65.95)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
4. Administrative Charges to Negotiate	\$ 107.00	-
Total	\$ 19,735.49	\$ 7,436.55

Surveyor recommended 7days for repair + 1Sunday = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, July 4, 2022 7:48 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Arrangement for Pre-Repair Survey - Pegasus Ref: VSR22-16562 ; LONPAC Ref: TBA ; Accident involving SMH704G (GRAB) & YQ4703T (LONPAC) on 14.06.2022 at 0945HRS *** LKK REF: CC4/LPC22005679/Ega3

Lonpac External - General

Our Ref: 21/22/22/VC00/025925

Dear Mei Kwan,

Attached copy of insured report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, 3 July 2022 5:32 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A

<admin-a@lkkauto.com>

Subject: RE: Arrangement for Pre-Repair Survey – Pegasus Ref: VSR22-16562 ; LONPAC Ref: TBA ; Accident involving SMH704G (GRAB) & YQ4703T (LONPAC) on 14.06.2022 at 0945HRS *** LKK REF: CC4/LPC22005679/Ega3

Dear Gerald,

We refer to the above matter.

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)

Sent: Wednesday, June 29, 2022 12:18 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Arrangement for Pre-Repair Survey – Pegasus Ref: VSR22-16562 ; LONPAC Ref: TBA ; Accident involving SMH704G (GRAB) & YQ4703T (LONPAC) on 14.06.2022 at 0945HRS *** LKK REF: CC4/LPC22005679/Ega3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAUTO)
Sent: Wednesday, June 15, 2022 10:49 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: Arrangement for Pre-Repair Survey - Pegasus Ref: VSR22-16562 ; LONPAC Ref: TBA ; Accident involving SMH704G (GRAB) & YQ4703T (LONPAC) on 14.06.2022 at 0945HRS

Dear Gerald,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 14 June 2022 4:42 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Arrangement for Pre-Repair Survey - Pegasus Ref: VSR22-16562 ; LONPAC Ref: TBA ; Accident involving SMH704G (GRAB) & YQ4703T (LONPAC) on 14.06.2022 at 0945HRS

Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Eric Hii <eric.pegasusengrg@gmail.com>
Sent: Tuesday, 14 June 2022 4:37 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Vivian Tan <vivian.pegasusengrg@gmail.com>; Hua Teng <tenghua.pegasusengrg@gmail.com>
Subject: Re: Arrangement for Pre-Repair Survey - Pegasus Ref: VSR22-16562 ; LONPAC Ref: TBA ; Accident involving SMH704G (GRAB) & YQ4703T (LONPAC) on 14.06.2022 at 0945HRS

Without Prejudice

Hi Gerald,

We would like to appoint Mr Mohd Rasul - LKK to conduct the survey at 74 Kian Teck Road.

Thanks & Best Regards,

Eric

Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161

Add : 74 Kian Teck Road Singapore 628800

Make Life a Beautiful Ride

On Tue, Jun 14, 2022 at 4:26 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External – General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Eric,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek – Appraisal
3	Lim Teow Guan - LKK
4	Ang Bryan Tani- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Thevan T Karthikesavan- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK
10	Xing Guo Qiang -LKK

Please let us hear from you within the next 2 working days.

Please provide us the location of accident as our insured has not lodged the report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Eric Hii <eric.pegasusengrg@gmail.com>

Sent: Tuesday, 14 June 2022 2:51 pm

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Vivian Tan <vivian.pegasusengrg@gmail.com>; Hua Teng <tenghua.pegasusengrg@gmail.com>

Subject: Arrangement for Pre-Repair Survey – Pegasus Ref: VSR22-16562 ; LONPAC Ref: TBA ; Accident involving SMH704G (GRAB) & YQ4703T (LONPAC) on 14.06.2022 at 0945HRS

Without Prejudice

Dear Motor Claim Department,

We refer to the above matter.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post-repair inspection pursuant to paragraphs 4.1 and 7.4 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

The vehicle had been grounded at our workshop at 74 Kian Teck Road Singapore 628800 since 14.06.2022. As such, please do the needful.

We will forward our client's GIA report as well as our estimated cost of repair to you in due course.

We await your urgent response in this matter.

Thank you!

Have a great day ahead!

**Regards,
Eric Hii**

Pegasus Engineering & Trading Pte Ltd

**Tel : 6513 7748 | Fax : 6251 3161
Add : 74 Kian Teck Road Singapore 628800**

Make Life a Beautiful Ride

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.