

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 28 November 2022 12:12 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [SEEK MANDATE] - Arrangement for Pre-Repair Survey - Pegasus Ref: VSR22-16562 ; LONPAC Ref: TBA ; Accident involving SMH704G (GRAB) & YQ4703T (LONPAC) on 14.06.2022 at 0945HRS *** LKK REF: CC4/LPC22005679/Ega3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 28 November 2022 10:03 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - Arrangement for Pre-Repair Survey - Pegasus Ref: VSR22-16562 ; LONPAC Ref: TBA ; Accident involving SMH704G (GRAB) & YQ4703T (LONPAC) on 14.06.2022 at 0945HRS *** LKK REF: CC4/LPC22005679/Ega3

Your ref: **21/22/22/VC00/025925**
Our ref : CC4/LPC22005679/Epa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YQ4703T(LONPAC) AND SMH704G(TP) ON 14/06/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"PEGASUS ENGINEERING & TRADING PTE LTD"** at **\$7,436.55(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 19,093.44	\$ 6,901.50 (\$6,450.00 + 7%GST)

2. Loss of RENTAL (8days x \$65.95)	\$ 527.60	\$ 527.60 (8days x \$65.95)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
4. Administrative Charges to Negotiate	\$ 107.00	-
Total	\$ 19,735.49	\$ 7,436.55

Surveyor recommended 7days for repair + 1Sunday = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, July 4, 2022 7:48 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Arrangement for Pre-Repair Survey - Pegasus Ref: VSR22-16562 ; LONPAC Ref: TBA ; Accident involving SMH704G (GRAB) & YQ4703T (LONPAC) on 14.06.2022 at 0945HRS *** LKK REF: CC4/LPC22005679/Ega3

Lonpac External - General

Our Ref: 21/22/22/VC00/025925

Dear Mei Kwan,

Attached copy of insured report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, 3 July 2022 5:32 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A

<admin-a@lkkauto.com>

Subject: RE: Arrangement for Pre-Repair Survey – Pegasus Ref: VSR22-16562 ; LONPAC Ref: TBA ; Accident involving SMH704G (GRAB) & YQ4703T (LONPAC) on 14.06.2022 at 0945HRS *** LKK REF: CC4/LPC22005679/Ega3

Dear Gerald,

We refer to the above matter.

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)

Sent: Wednesday, June 29, 2022 12:18 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Arrangement for Pre-Repair Survey – Pegasus Ref: VSR22-16562 ; LONPAC Ref: TBA ; Accident involving SMH704G (GRAB) & YQ4703T (LONPAC) on 14.06.2022 at 0945HRS *** LKK REF: CC4/LPC22005679/Ega3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAUTO)
Sent: Wednesday, June 15, 2022 10:49 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: Arrangement for Pre-Repair Survey – Pegasus Ref: VSR22-16562 ; LONPAC Ref: TBA ; Accident involving SMH704G (GRAB) & YQ4703T (LONPAC) on 14.06.2022 at 0945HRS

Dear Gerald,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 14 June 2022 4:42 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Arrangement for Pre-Repair Survey – Pegasus Ref: VSR22-16562 ; LONPAC Ref: TBA ; Accident involving SMH704G (GRAB) & YQ4703T (LONPAC) on 14.06.2022 at 0945HRS

Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Eric Hii <eric.pegasusengrg@gmail.com>
Sent: Tuesday, 14 June 2022 4:37 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Vivian Tan <vivian.pegasusengrg@gmail.com>; Hua Teng <tenghua.pegasusengrg@gmail.com>
Subject: Re: Arrangement for Pre-Repair Survey – Pegasus Ref: VSR22-16562 ; LONPAC Ref: TBA ; Accident involving SMH704G (GRAB) & YQ4703T (LONPAC) on 14.06.2022 at 0945HRS

Without Prejudice

Hi Gerald,

We would like to appoint Mr Mohd Rasul - LKK to conduct the survey at 74 Kian Teck Road.

Thanks & Best Regards,

Eric

Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161

Add : 74 Kian Teck Road Singapore 628800

Make Life a Beautiful Ride

On Tue, Jun 14, 2022 at 4:26 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External – General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Eric,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek – Appraisal
3	Lim Teow Guan - LKK
4	Ang Bryan Tani- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Thevan T Karthikesavan- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK
10	Xing Guo Qiang -LKK

Please let us hear from you within the next 2 working days.

Please provide us the location of accident as our insured has not lodged the report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Eric Hii <eric.pegasusengrg@gmail.com>

Sent: Tuesday, 14 June 2022 2:51 pm

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Vivian Tan <vivian.pegasusengrg@gmail.com>; Hua Teng <tenghua.pegasusengrg@gmail.com>

Subject: Arrangement for Pre-Repair Survey – Pegasus Ref: VSR22-16562 ; LONPAC Ref: TBA ; Accident involving SMH704G (GRAB) & YQ4703T (LONPAC) on 14.06.2022 at 0945HRS

Without Prejudice

Dear Motor Claim Department,

We refer to the above matter.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post-repair inspection pursuant to paragraphs 4.1 and 7.4 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

The vehicle had been grounded at our workshop at 74 Kian Teck Road Singapore 628800 since 14.06.2022. As such, please do the needful.

We will forward our client's GIA report as well as our estimated cost of repair to you in due course.

We await your urgent response in this matter.

Thank you!

Have a great day ahead!

**Regards,
Eric Hii**

Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161

Add : 74 Kian Teck Road Singapore 628800

Make Life a Beautiful Ride

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