

Yan (LKK Auto)

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 14 June 2022 3:36 PM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)'; 'Admin A (admin-a@lkkauto.com)'; 'Mei Kwan (LKKAuto (Meikwan@lkkauto.com))'
Cc: 'Admin'; 'SUR'; 'assignments'
Subject: RE: ERGO REF. CDMPG22001140 Liability Check - Accident involving vehicle no. SKW7008G and SBA12L on 12/06/2022

Dear Pauline,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 14 June 2022 3:14 PM
To: wah hong motors & credit pte ltd <motor@wahhong.sg>; 'Admin A (admin-a@lkkauto.com)' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto (admin-d@lkkauto.com))' <admin-d@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com)) <Meikwan@lkkauto.com>
Cc: Admin <support@insurlogic.net>
Subject: RE: ERGO REF. CDMPG22001140 Liability Check - Accident involving vehicle no. SKW7008G and SBA12L on 12/06/2022

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988



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From: wah hong motors & credit pte ltd <motor@wahhong.sg>
Sent: Tuesday, 14 June 2022 2:36 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: Re: ERGO REF. CDMPG22001140 Liability Check - Accident involving vehicle no. SKW7008G and SBA12L on 12/06/2022

Hi Teams,

We would like to appoint LKK to survey this vehicle. Kindly let us know the liability for this accident.

On 14-Jun-22 2:34 PM, ERGO Insurance Pte. Ltd. (Claims Department) wrote:

Dear Jimmy,

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Wah Hong <motor@wahhong.sg>

Sent: Monday, 13 June 2022 4:30 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Liability Check - Accident involving vehicle no. SKW7008G and SBA12L on 12/06/2022

Dear Sir/Madam,

Please refer to the above subject and we acting for the owner of SKW7008G against your insured vehicle SBA12L.

Kindly update us that have your insured SBA12L file a report on the mention accident? If yes, please let us know your confirmation on liability for the above head to rear accident collision.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA report and video footage for your perusal.

Thank You and Best Regards,

Jimmy
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S (608581)

Tel: (65) 6773 7377
HP: (65) 8778 4848
Website: www.wahhong.sg
Mail: motor@wahhong.sg

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Thank You and Best Regards,

Melvin
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377
HP: (65) 8778 3338
Website: www.wahhong.sg
Mail: motor@wahhong.sg



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