

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Date: Wed, 30 Nov 2022 11:15 +0800
To: assignments@lkkauto.com <assignments@lkkauto.com>;
sur@lkkauto.com <sur@lkkauto.com>
Subject: TP SAS PART 1/3 - SNM22D204147/C02/YP6796S/KHONGLH -
YP6796S (INSD) & SJQ8975B AT JALAN ISMAI ON 12/06/2022 13:00
Attachments: 1 (Access the files in Attachments panel)

Hi LKK,

Please be informed to received 3 parts of the email due to the large size of TP SAS.
Couldn't be uploaded onto Merimen.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cecilia Lee
Sent: Tuesday, 14 June 2022 4:11 pm
To: assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow
<sochow.chee@sg.cntaiping.com>
Subject: RE: SNM22D204147/C02/YP6796S/CHEESC / FW: Our client's vehicle no.SJQ8975B (THH); Your insured's vehicle no.YP6796S (CHINA) DOA 12/06/2022 - PRI

Hi Sir/Madam

Attached TP SAS.

Password will be sent via separate email.

Thanks & Regards
Cecilia Lee

From: Cecilia Lee
Sent: Tuesday, 14 June 2022 4:08 pm
To: Nancy Lam <nancy@crossbordersllc.com>; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Corene Chong <corene@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>
Subject: RE: SNM22D204147/C02/YP6796S/CHEESC / FW: Our client's vehicle no.SJQ8975B (THH); Your insured's vehicle no.YP6796S (CHINA) DOA 12/06/2022 - PRI

Without Prejudice

Dear Sir/Madam

We are not agreeable to your choice of surveyor.

We will appoint LKK to conduct PRS on without prejudice basis.

Note: Our insured had not reported the accident.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

Venue:	Thiam Heng Huat Pte. Ltd.
Address:	176 Sin Ming Drive #05-14 Sin Ming Autocare Singapore 575721
Contact:	Steven @ 8263 6295

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Best Regards,
Cecilia Lee
On behalf of Chee So Chow

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Tuesday, 14 June 2022 4:05 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow

<sochow.chee@sg.cntaiping.com>; Corene Chong <corene@crossbordersllc.com>; Hui Ting Tang

<huiting@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>

Subject: SNM22D204147/C02/YP6796S/CHEESC / FW: Our client's vehicle no.SJQ8975B (THH); Your insured's vehicle no.YP6796S (CHINA) DOA 12/06/2022 - PRI

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WITHOUT PREJUDICE

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear Cecilia

1. We refer to your email as below.
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

a)	Ong Ah Keng Kent	KTO Automobile Assessors
b)	Yap Teck Lee	LCW Appraiser Pte Ltd
c)	Yap Teck Chye	MC-Coy Appraiser Pte Ltd
d)	Dixon Yeo	Treasure Appraiser Pte Ltd
e)	Marc Ananda	United Appraisal and Management Pte Ltd
f)	Andrew How	Prominent Appraiser Services

- g) Alan Cheong K.H. C L Appraiser Pte Ltd
- h) T.T. Rajan ST Appraisal Services
- i) Sebastian Lim Constant Appraiser Services
- j) Aeon Auto Consultants LLP

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 14 June 2022 4:00 pm
To: 'nancy@crossbordersllc.com' <nancy@crossbordersllc.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; 'corene@crossbordersllc.com' <corene@crossbordersllc.com>; 'huiting@crossbordersllc.com' <huiting@crossbordersllc.com>; 'celeste@crossbordersllc.com' <celeste@crossbordersllc.com>
Subject: RE: SNM22D204147/C02/YP6796S/CHEESC / FW: Our client's vehicle no.SJQ8975B (THH); Your insured's vehicle no.YP6796S (CHINA) DOA 12/06/2022 - PRI

Without Prejudice

Our reference: SNM22D204147/C02/YP6796S/CHEESC

Your reference: AJ.tk.THH (SJQ8975B)

Dear Sirs,

We refer to your email of 14/06/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,
Cecilia Lee
On behalf of Chee So Chow

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 14 June 2022 3:50 pm
To: 'nancy@crossbordersllc.com' <nancy@crossbordersllc.com>; 'corene@crossbordersllc.com' <corene@crossbordersllc.com>; 'huiting@crossbordersllc.com' <huiting@crossbordersllc.com>; 'celeste@crossbordersllc.com' <celeste@crossbordersllc.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: O/R: SNM22D204147/C02/YP6796S/CHEESC / FW: Our client's vehicle no.SJQ8975B (THH); Your insured's vehicle no.YP6796S (CHINA) DOA 12/06/2022 - PRI

Without Prejudice
Save as to costs

Dear Cecilia,

Please conduct PRS for SJQ8975B (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Chee So Chow 63896176.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Tuesday, 14 June 2022 11:48 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Corene Chong <corene@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>;
Celeste Ng <celeste@crossbordersllc.com>
Subject: Our client's vehicle no.SJQ8975B (THH); Your insured's vehicle no.YP6796S (CHINA)
DOA 12/06/2022 - PRI

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Dear sir

1. Please find attached our PRI notice dated 14 Jun 2022 for your kind attention.

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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