

Huey Yon (LKKAuto)

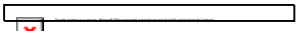
**From:** Stephanie Loke <stephanie.loke@eurokars.com.sg>  
**Sent:** Monday, 9 January 2023 12:38 PM  
**To:** Huey Yon (LKKAuto); Keion Toh; Cheong Kah Yu; Randell Goon; Jason Wong; Jess Francis Carlos  
**Cc:** SUR; ESPL - Claims Admin  
**Subject:** RE: LKK(14/6) \ CMTD2201914/THE - THIRD PARTY CLAIM - SLJ1742R ACC ON 29.05.22 / OUR REF : SNF1453Y

Hi Huey Hon

Case is not awarded 3<sup>rd</sup> party nor Direct Settlement by SOMPO. Hence no claim nor LOD to SOMPO.

Hope that clarifies.

Thank you



Stephanie Loke



27A Tanjong Penjuru, Singapore 609042  
Tel. +65 6331 0680 | DID +65 6331 0686 | [stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)

[EurokarsGroup.com](http://EurokarsGroup.com) | [EurokarsGroupSGLinkedin](https://www.linkedin.com/company/eurokarsgroup)

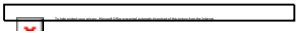
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**From:** Stephanie Loke  
**Sent:** 09 January 2023 12:35 PM  
**To:** 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>; Keion Toh <keion.toh@porsche.com.sg>; Cheong Kah Yu <kahyu.cheong@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>  
**Cc:** SUR <sur@lkkauto.com>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>  
**Subject:** RE: LKK(14/6) \ CMTD2201914/THE - THIRD PARTY CLAIM - SLJ1742R ACC ON 29.05.22 / OUR REF : SNF1453Y

Dear Huey Yon

Let us consolidate and update you soonest. We try to give you before CNY

Thank you



Stephanie Loke



27A Tanjong Penjuru, Singapore 609042  
Tel. +65 6331 0680 | DID +65 6331 0686 | [stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)

[EurokarsGroup.com](http://EurokarsGroup.com) | [EurokarsGroupSGLinkedin](https://www.linkedin.com/company/eurokarsgroup)

---

**From:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Sent:** 05 January 2023 4:32 PM  
**To:** Keion Toh <[keion.toh@porsche.com.sg](mailto:keion.toh@porsche.com.sg)>; Edwin Alegre (Porsche) <[edwin.alegre@porsche.com.sg](mailto:edwin.alegre@porsche.com.sg)>; Eurokars Services <[info-espl@eurokars.com.sg](mailto:info-espl@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Cheong Kah Yu <[kahyu.cheong@eurokars.com.sg](mailto:kahyu.cheong@eurokars.com.sg)>; Randell Goon <[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: LKK(14/6) \ CMTD2201914/THE - THIRD PARTY CLAIM - SLJ1742R ACC ON 29.05.22 / OUR REF : SNF1453Y

Some people who received this message don't often get email from [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com). [Learn why this is important](#)

Dear Sir/Madam,

Any updates?

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

---

**From:** Huey Yon (LKKAuto)  
**Sent:** Friday, 25 November 2022 2:52 PM  
**To:** [keion.toh@porsche.com.sg](mailto:keion.toh@porsche.com.sg)  
**Cc:** [Edwin.Alegre@porsche.com.sg](mailto:Edwin.Alegre@porsche.com.sg); Eurokars Services <[info-espl@eurokars.com.sg](mailto:info-espl@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Cheong Kah Yu <[kahyu.cheong@eurokars.com.sg](mailto:kahyu.cheong@eurokars.com.sg)>; Randell Goon <[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>  
**Subject:** RE: LKK(14/6) \ CMTD2201914/THE - THIRD PARTY CLAIM - SLJ1742R ACC ON 29.05.22 / OUR REF : SNF1453Y

Dear Sir/Madam,

Kindly advise the status of SNF 1453Y.

If done for repair works, kindly send us or re-forward the final bill for finalise.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

---

**From:** Keion Toh <[keion.toh@porsche.com.sg](mailto:keion.toh@porsche.com.sg)>  
**Sent:** Monday, 20 June 2022 3:37 PM  
**To:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Edwin Alegre <[Edwin.Alegre@porsche.com.sg](mailto:Edwin.Alegre@porsche.com.sg)>; Eurokars Services <[info-espl@eurokars.com.sg](mailto:info-espl@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Cheong Kah Yu <[kahyu.cheong@eurokars.com.sg](mailto:kahyu.cheong@eurokars.com.sg)>; Randell Goon <[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Kenji Lee <[kenji.lee.tr@eurokars.com.sg](mailto:kenji.lee.tr@eurokars.com.sg)>; ESPL - Claims Admin <[claims.espl@eurokars.com.sg](mailto:claims.espl@eurokars.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>  
**Subject:** RE: LKK(14/6) \ CMTD2201914/THE - THIRD PARTY CLAIM - SLJ1742R ACC ON 29.05.22 / OUR REF : SNF1453Y

Hi Thelma,

Don't mind can share the video footage for us to show our customer?  
Thank you.

With best regards,

Keion Toh

Service Reception Supervisor | After Sales  
Porsche Service Centre Tanjong Penjuru  
27A Tanjong Penjuru  
Singapore 609042  
Main line: +65 6331 0718  
Email: [keion.toh@porsche.com.sg](mailto:keion.toh@porsche.com.sg)  
[www.porsche.com.sg](http://www.porsche.com.sg)

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**From:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>  
**Sent:** 20 June 2022 3:35 PM  
**To:** Keion Toh <[keion.toh@porsche.com.sg](mailto:keion.toh@porsche.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Edwin Alegre <[Edwin.Alegre@porsche.com.sg](mailto:Edwin.Alegre@porsche.com.sg)>; Eurokars Services <[info-espl@eurokars.com.sg](mailto:info-espl@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Cheong Kah Yu <[kahyu.cheong@eurokars.com.sg](mailto:kahyu.cheong@eurokars.com.sg)>; Randell Goon <[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Kenji Lee <[kenji.lee.tr@eurokars.com.sg](mailto:kenji.lee.tr@eurokars.com.sg)>; ESPL - Claims Admin <[claims.espl@eurokars.com.sg](mailto:claims.espl@eurokars.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>  
**Subject:** RE: LKK(14/6) \ CMTD2201914/THE - THIRD PARTY CLAIM - SLJ1742R ACC ON 29.05.22 / OUR REF : SNF1453Y

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**Without Prejudice**

Dear Sir,

We refer to your email below

Based on the Video footage our Insured is not liable for the accident and we are unable to have a direct settlement.

Best Regards  
**Thelma Choo**  
Claims Executive  
**D:** 6322 4681 | **T:** 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**  
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623  
**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Keion Toh <[keion.toh@porsche.com.sg](mailto:keion.toh@porsche.com.sg)>  
**Sent:** Monday, June 20, 2022 3:31 PM  
**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Edwin Alegre <[Edwin.Alegre@porsche.com.sg](mailto:Edwin.Alegre@porsche.com.sg)>; Eurokars Services <[info-espl@eurokars.com.sg](mailto:info-espl@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Cheong Kah Yu <[kahyu.cheong@eurokars.com.sg](mailto:kahyu.cheong@eurokars.com.sg)>; Randell Goon <[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Kenji Lee <[kenji.lee.tr@eurokars.com.sg](mailto:kenji.lee.tr@eurokars.com.sg)>; ESPL - Claims Admin <[claims.espl@eurokars.com.sg](mailto:claims.espl@eurokars.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>  
**Subject:** RE: LKK(14/6) \ CMTD2201914/THE - THIRD PARTY CLAIM - SLJ1742R ACC ON 29.05.22 / OUR REF : SNF1453Y

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Hi Grace,

Since the car is surveyed, can you establish the liability for us?  
Thank you.

With best regards,

**Keion Toh**

Service Reception Supervisor | After Sales  
Porsche Service Centre Tanjong Penjuru  
27A Tanjong Penjuru  
Singapore 609042  
Main line: +65 6331 0718  
Email: [keion.toh@porsche.com.sg](mailto:keion.toh@porsche.com.sg)  
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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** 14 June 2022 8:19 AM

**To:** Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Keion Toh <[keion.toh@porsche.com.sg](mailto:keion.toh@porsche.com.sg)>; Edwin Alegre <[Edwin.Alegre@porsche.com.sg](mailto:Edwin.Alegre@porsche.com.sg)>; Eurokars Services <[info-espl@eurokars.com.sg](mailto:info-espl@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Cheong Kah Yu <[kahyu.cheong@eurokars.com.sg](mailto:kahyu.cheong@eurokars.com.sg)>; Randell Goon <[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Kenji Lee <[kenji.lee.tr@eurokars.com.sg](mailto:kenji.lee.tr@eurokars.com.sg)>; ESPL - Claims Admin <[claims.espl@eurokars.com.sg](mailto:claims.espl@eurokars.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>

**Subject:** LKK(14/6) \ CMTD2201914/THE - THIRD PARTY CLAIM - SLJ1742R ACC ON 29.05.22 / OUR REF : SNF1453Y

Without Prejudice

Our Reference : CMTD2201914/THE  
Your Reference: SNF1453Y

Hi Derek,

Please be informed that we have appointed **LKK Auto Consultant** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to conduct the survey for **SNF1453Y** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555  
For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**  
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623  
**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>  
**Sent:** Monday, June 13, 2022 5:06 PM  
**To:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Cc:** Keion Toh <[keion.toh@porsche.com.sg](mailto:keion.toh@porsche.com.sg)>; Edwin Alegre <[Edwin.Alegre@porsche.com.sg](mailto:Edwin.Alegre@porsche.com.sg)>; Eurokars Services <[info-espl@eurokars.com.sg](mailto:info-espl@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Cheong Kah Yu <[kahyu.cheong@eurokars.com.sg](mailto:kahyu.cheong@eurokars.com.sg)>; Randell Goon <[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Kenji Lee <[kenji.lee.tr@eurokars.com.sg](mailto:kenji.lee.tr@eurokars.com.sg)>; ESPL - Claims Admin <[claims.espl@eurokars.com.sg](mailto:claims.espl@eurokars.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>  
**Subject:** RE: LIA/SUV \ CMTD2201914/THE - THIRD PARTY CLAIM - SLJ1742R ACC ON 29.05.22 / OUR REF : SNF1453Y

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Hi Grace,

Kindly arrange survey on 14/06/2022 anytime, thanks.

Best Regards.

**Derek Oh**  
Insurance Claims Executive  
27A Tanjong Penjuru, Singapore 609042  
T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690  
E: [derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)



**From:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>  
**Sent:** 09 June 2022 2:46 PM  
**To:** Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Cc:** Keion Toh <[keion.toh@porsche.com.sg](mailto:keion.toh@porsche.com.sg)>; Edwin Alegre <[Edwin.Alegre@porsche.com.sg](mailto:Edwin.Alegre@porsche.com.sg)>; Eurokars Services <[info-espl@eurokars.com.sg](mailto:info-espl@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Cheong Kah Yu <[kahyu.cheong@eurokars.com.sg](mailto:kahyu.cheong@eurokars.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>; Randell Goon <[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Kenji Lee <[kenji.lee.tr@eurokars.com.sg](mailto:kenji.lee.tr@eurokars.com.sg)>; ESPL - Claims Admin <[claims.espl@eurokars.com.sg](mailto:claims.espl@eurokars.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>  
**Subject:** RE: LIA/SUV \ CMTD2201914/THE - THIRD PARTY CLAIM - SLJ1742R ACC ON 29.05.22 / OUR REF : SNF1453Y

**Without Prejudice**

Dear Derek,

We refer to your email below

Below is our Insured statement as per your request

We were entering Suntec City car park.  
When we were on the down ramp,  
we heard a loud bang.  
I immediately stopped and realised my  
car had been hit on the right side by vehicle B (SLI SNF1453Y,  
Vehicle B was traveling in opposite direction when it hit me.  
As we were blocking cars coming in,  
we proceeded to go into the car park  
and parked to assess the damage.

Please confirm with Miss Grace Teo who is copied in this email if you are still keen on the Survey

Thank you

Best Regards  
**Thelma Choo**  
Claims Executive  
D: 6322 4681 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**  
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623  
**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>

**Sent:** Thursday, June 9, 2022 2:31 PM

**To:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Cc:** Keion Toh <[keion.toh@porsche.com.sg](mailto:keion.toh@porsche.com.sg)>; Edwin Alegre <[Edwin.Alegre@porsche.com.sg](mailto:Edwin.Alegre@porsche.com.sg)>; Eurokars Services <[info-espl@eurokars.com.sg](mailto:info-espl@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Cheong Kah Yu <[kahyu.cheong@eurokars.com.sg](mailto:kahyu.cheong@eurokars.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>; Randell Goon <[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Kenji Lee <[kenji.lee.tr@eurokars.com.sg](mailto:kenji.lee.tr@eurokars.com.sg)>; ESPL - Claims Admin <[claims.espl@eurokars.com.sg](mailto:claims.espl@eurokars.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Subject:** RE: LIA/SUV \ CMTD2201914/THE - THIRD PARTY CLAIM - SLJ1742R ACC ON 29.05.22 / OUR REF : SNF1453Y

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Hi Thelma,

Can we have your Insured’s statement, thanks.

Best Regards.

**Derek Oh**  
Insurance Claims Executive  
27A Tanjong Penjuru, Singapore 609042  
T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690  
E: [derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)



**From:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>  
**Sent:** 09 June 2022 1:56 PM  
**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>  
**Cc:** Keion Toh <[keion.toh@porsche.com.sg](mailto:keion.toh@porsche.com.sg)>; Edwin Alegre <[Edwin.Alegre@porsche.com.sg](mailto:Edwin.Alegre@porsche.com.sg)>; Eurokars Services <[info-espl@eurokars.com.sg](mailto:info-espl@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Cheong Kah Yu <[kahyu.cheong@eurokars.com.sg](mailto:kahyu.cheong@eurokars.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>; Randell Goon <[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Kenji Lee <[kenji.lee.tr@eurokars.com.sg](mailto:kenji.lee.tr@eurokars.com.sg)>; ESPL - Claims Admin <[claims.espl@eurokars.com.sg](mailto:claims.espl@eurokars.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>  
**Subject:** RE: LIA/SUV \ CMTD2201914/THE - THIRD PARTY CLAIM - SLJ1742R ACC ON 29.05.22 / OUR REF : SNF1453Y

**Without Prejudice**

Dear Sir,

We refer to your email below

Liability is unclear and we are unable to have a direct settlement.

Please liaise with Miss Grace Teo if you are still keen on the survey.

Best Regards  
**Thelma Choo**  
Claims Executive  
D: 6322 4681 | T: 6461 6555



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623  
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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Thursday, June 9, 2022 1:51 PM  
**To:** Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>  
**Cc:** Keion Toh <[keion.toh@porsche.com.sg](mailto:keion.toh@porsche.com.sg)>; Edwin Alegre <[Edwin.Alegre@porsche.com.sg](mailto:Edwin.Alegre@porsche.com.sg)>; Eurokars Services <[info-espl@eurokars.com.sg](mailto:info-espl@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Cheong Kah Yu <[kahyu.cheong@eurokars.com.sg](mailto:kahyu.cheong@eurokars.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>; Randell Goon <[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Eric Paul Glorioso

<[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Kenji Lee <[kenji.lee.tr@eurokars.com.sg](mailto:kenji.lee.tr@eurokars.com.sg)>; ESPL - Claims Admin <[claims.espl@eurokars.com.sg](mailto:claims.espl@eurokars.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>  
**Subject:** LIA/SUV \ CMTD2201914/THE - THIRD PARTY CLAIM - SLJ1742R ACC ON 29.05.22 / OUR REF : SNF1453Y

Without Prejudice

Our Reference : CMTD2201914/THE  
Your Reference: SNF1453Y

Hi Derek,

We acknowledged receipt of your claim documents and noted the vehicle is not at your premises.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/ [thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)

Please email in your appointment request to us 1 day in advance and will arrange our appointed surveyor to conduct the survey.

We are unable to comply with stipulated time/ additional request.

-----  
Aside to Thelma,  
Please assist on the liability request from Eurokars Services.

[Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555  
For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**  
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623  
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---

**From:** Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>  
**Sent:** Thursday, June 9, 2022 12:28 PM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Cc:** Keion Toh <[keion.toh@porsche.com.sg](mailto:keion.toh@porsche.com.sg)>; Edwin Alegre <[Edwin.Alegre@porsche.com.sg](mailto:Edwin.Alegre@porsche.com.sg)>; Eurokars Services <[info-espl@eurokars.com.sg](mailto:info-espl@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Cheong Kah Yu <[kahyu.cheong@eurokars.com.sg](mailto:kahyu.cheong@eurokars.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>; Randell Goon <[randell.goon@eurokars.com.sg](mailto:randell.goon@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Kenji Lee <[kenji.lee.tr@eurokars.com.sg](mailto:kenji.lee.tr@eurokars.com.sg)>; ESPL - Claims Admin <[claims.espl@eurokars.com.sg](mailto:claims.espl@eurokars.com.sg)>  
**Subject:** THIRD PARTY CLAIM - YOUR REF : SLJ1742R / OUR REF : SNF1453Y

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Dear Officers,

Kindly arrange the survey of our client's vehicle SOONEST at 27A Tanjong Penjuru.

Attached is the ESTIMATE & ACCIDENT REPORT for your perusal.

We would appreciate it if you can kindly let us know the liability / status of this case.

Best Regards.

**Derek Oh**

Insurance Claims Executive

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690

E: [derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg) W: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)

