

## Mei Kwan (LKKAuto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Monday, 26 June 2023 1:36 PM  
**To:** 'Gabriel Wee'  
**Cc:** Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: [EXTERNAL] - Accident Involving our vehicle no : SMK4503C claiming TP vehicle no : SLP7036A D.O.A. 10/06/2022 \*\*\* LKK REF: CC4/III22005653/ga3  
**Attachments:** III2-LKKInvoice1 - AC2304077.PDF

Dear Gabriel,

Please see attached our invoice.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Gabriel Wee <Gabriel@iii.com.sg>  
**Sent:** Thursday, June 22, 2023 4:20 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Report <report@lkkauto.com>; QA <qa@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: [EXTERNAL] - Accident Involving our vehicle no : SMK4503C claiming TP vehicle no : SLP7036A D.O.A. 10/06/2022 \*\*\* LKK REF: CC4/III22005653/ga3

Dear Mei Kwan,

Thank you for your prompt reply.

Please let us have the Merimen fee bill so that we can process payment and close our file.

*Best Regards,*  
**Gabriel Wee**



6 Raffles Quay, #22 – 00  
Singapore 048580  
Tel: 6347 6100, Ext – 248

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, June 22, 2023 4:13 PM

**To:** Gabriel Wee <[Gabriel@iii.com.sg](mailto:Gabriel@iii.com.sg)>; Report <[report@lkkauto.com](mailto:report@lkkauto.com)>; QA <[qa@lkkauto.com](mailto:qa@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: [EXTERNAL] - Accident Involving our vehicle no : SMK4503C claiming TP vehicle no : SLP7036A D.O.A. 10/06/2022 \*\*\* LKK REF: CC4/III22005653/ga3

Dear Gabriel,

We will bill Merimen fee only for this case.

<< Claim Subfolder			
AUDIT TRAIL			
No.	On	Audit	Remarks
1	14 Jun 2022 19:27	CIm Dtl Modified	Claimant's Name: -> SANJAY GATTANI. Claimant's ID: -> SXXXX108E.
2	14 Jun 2022 19:27	CIm Veh Model Changed	(205560) BMW 730LI 3.0 D/AB 4DR SR LED DSC NAV HUD (A).
3	14 Jun 2022 19:27	CIm Created	Reg No: SMK4503C. Acct Date: 2022/06/10. Claim Type: TP. Insurer: India International In TP Insurer: Great American Insurance Company (HQ). Workshop: S & H Motor Pte Ltd (Sin
4	14 Jun 2022 19:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):
5	14 Jun 2022 19:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/23
6	14 Jun 2022 19:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.
7	14 Jun 2022 19:27	Label Added	(30653):Direct Settlement.
8	14 Jun 2022 19:27	Adj Adjuster Assigned	[None] -> KENNETH KONG
9	15 Jun 2022 16:48	Adj Mandate Request	Cur.Req:0.00:PODS LIABILITY: TBA REMARKS: KINDLY REQ VIDEO FROM OI TO REVIEW TH
10	15 Jun 2022 17:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/23. Mandate Remarks: Uploaded Video. Insured trav
11	15 Jun 2022 17:13	Adj Mandate Set	Approved:0.00:Uploaded Video. Insured travelling straight in his own lane. Please deny clai
12	22 Jun 2022 12:07	Video Downloaded	Downloaded Video - Accident (iv)
13	25 Jan 2023 11:02	Video Downloaded	Downloaded Video - Accident (iv)
14	22 Jun 2023 15:08	Video Downloaded	Downloaded Video - Accident (iv)
15	22 Jun 2023 15:47	Video Downloaded	Downloaded Video - Accident (iv)

Date From

Date To

Audit Type

None

#### ACTIVITY

Hi QA / report team,

Kindly assist.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

---

**From:** Gabriel Wee <[Gabriel@iii.com.sg](mailto:Gabriel@iii.com.sg)>

**Sent:** Thursday, June 22, 2023 3:50 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: [EXTERNAL] - Accident Involving our vehicle no : SMK4503C claiming TP vehicle no : SLP7036A D.O.A. 10/06/2022

Dear LKK,

We have given mandate to reject the TPD claim. Please close your file.

Will you be billing us?

*Best Regards,*  
**Gabriel Wee**



6 Raffles Quay, #22 – 00  
Singapore 048580  
Tel: 6347 6100, Ext – 248

---

**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Tuesday, June 14, 2022 6:08 PM

**To:** Enquiry <[enquiry@sh-motor.com](mailto:enquiry@sh-motor.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Gabriel Wee <[Gabriel@iii.com.sg](mailto:Gabriel@iii.com.sg)>

**Subject:** RE: [EXTERNAL] - Accident Involving our vehicle no : SMK4503C claiming TP vehicle no : SLP7036A D.O.A. 10/06/2022

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMK4503C](#) and let us have your report urgently.

This claim will be handled by [Mr Gabriel](#).

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

**Bhuvaneswari**

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



---

**From:** Enquiry <[enquiry@sh-motor.com](mailto:enquiry@sh-motor.com)>

**Sent:** Tuesday, 14 June 2022 5:47 pm

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** RE: [EXTERNAL] - Accident Involving our vehicle no : SMK4503C claiming TP vehicle no : SLP7036A D.O.A. 10/06/2022

Dear Bhuvaneswari,

We agree to appoint LKK to survey the vehicle, owner wish to know the liability first as car NOT in yet.

Thanks & Best Regards,

Ms Wong

**S&H MOTOR PTE LTD**

**160 Sin Ming Drive #07-02**

**Sin Ming AutoCity**

**Singapore 575722**

**Tel: 6453 4730 Fax: 6457 1931**

---

**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

**Sent:** Tuesday, 14 June 2022 5:21 PM

**To:** Enquiry

**Subject:** RE: [EXTERNAL] - Accident Involving our vehicle no : SMK4503C claiming TP vehicle no : SLP7036A D.O.A. 10/06/2022

Dear Sir / Mdm,

We acknowledge receipt of your email.

OIC of this claim is Mr. Gabriel.

Liability is unclear.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above.

Thank you,

**Bhuvaneswari**

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



---

**From:** Enquiry <[enquiry@sh-motor.com](mailto:enquiry@sh-motor.com)>

**Sent:** Tuesday, 14 June 2022 2:59 pm

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** [EXTERNAL] - Accident Involving our vehicle no : SMK4503C claiming TP vehicle no : SLP7036A D.O.A. 10/06/2022

Dear Sir/Madam,

We attach GIA report for the TP claim.

Kindly let us know who is the Officer-in-charge and what is the liability?

Thanks & Best Regards,

Ms Wong

**S&H MOTOR PTE LTD**

**160 Sin Ming Drive #07-02**

**Sin Ming AutoCity**

**Singapore 575722**

**Tel: 6453 4730 Fax: 6457 1931**

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or

comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd (“III”) in line with the purposes in III’s Personal Data Policy

(<https://www.iii.com.sg/privacy-policy>). For third party’s personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III’s website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd (“III”) in line with the purposes in III’s Personal Data Policy

(<https://www.iii.com.sg/privacy-policy>). For third party’s personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III’s website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”