

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Wednesday, 30 November 2022 8:49 am
To: Irene Tay; claimsdept@sg.cntaiping.com
Cc: Admin A
Subject: RE:[SEEK MANDATE] / SNM22D204101/C02/GX8364M/TAYHP / FW: Direct Settlement - Accident Involving GX8364M (OI : CTI - TBA) and SHC4500L (TP : LKK REF - CC3/CTI22005651/ea3) on 08/06/2022
Attachments: VIDEO SHC4500L.mp4; LKK Surveyor Report & Photos.pdf; LOD- SHC4500L-Toyota Prius-DOA=08.06.2022.pdf; Letter to OI_GX8364M.pdf

Your ref: SNM22D204101/C02/GX8364M/TAYHP
LKK ref : CC3/CTI22005651/ea3

Dear Irene,

ACCIDENT INVOLVING GX8364M (CHINA TAIPING) AND SHC4500L (TP) ON 08/06/2022

We refer to the above matter.

It is BOLA 23, OI reversed and collided onto TP parked vehicle (pls find enclosed video footage from TP's in-vehicle camera). We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "Strides Automotive Services Pte Ltd" at \$1,746.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,267.50	\$ 1,050.00
2. Loss of Rental (9 days x \$66)	\$ 594.00	\$ 396.00 (6 days x \$66)
3. Loss of Income (9 days x \$60)	\$ 540.00	\$ 300.00 (6 days x \$50)
Total	\$ 11,401.50	\$ 1,746.00

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, 15 June 2022 11:48 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM22D204101/C02/GX8364M/TAYHP / FW: Direct Settlement - Accident Involving GX8364M (OI : CTI - TBA) and SHC4500L (TP : LKK REF - CC3/CTI22005651/ea3) on 08/06/2022

Dear Mdm,

As spoken, the third party mentioned that our insured driver is a Chinese driver instead of india. I have tried to contact insured but unable to get hold of him.

Please request for video footage to see exactly who is the driver before any settlement.

Regards,

Irene Tay

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 15 June 2022 11:30 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: O/R: SNM22D204101/C02/GX8364M/TAYHP / FW: Direct Settlement - Accident Involving GX8364M (OI : CTI - TBA) and SHC4500L (TP : LKK REF - CC3/CTI22005651/ea3) on 08/06/2022

Dear Sir,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D204101/C02/GX8364M/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 14 June 2022 7:03 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GX8364M (OI : CTI - TBA) and SHC4500L (TP : LKK REF - CC3/CTI22005651/ea3) on 08/06/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Strides Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Note : no survey done yet.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted