

## EzLyna (LKKAuto)

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**From:** Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>  
**Sent:** Wednesday, 23 November 2022 5:30 PM  
**To:** CS A Team; Admin A  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** URGENT / 2nd REMINDER LKK REF: CC3/CTI22005651/ea3 Re: Accident on 8/6/2022 involving SHC 4500L & GX 8364M (China Taiping's insured) Our Ref: TAX/06/22/2034  
**Attachments:** 06 22 2034 supporting documents.pdf; VIDEO-2022-08-23-13-21-01.mp4; Block Settlement.xlsx

### URGENT 2<sup>nd</sup> REMINDER

Dear All,

Despite providing the evidence and reminder sent via Block Settlement on 19/9/22, to-date there is still no response.

Please let us have your offer by **1<sup>st</sup> December 2022**. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



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**From:** Tan Lee Gek (Strides Automotive Services Pte Ltd)  
**Sent:** Tuesday, 23 August 2022 1:40 pm  
**To:** 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>  
**Subject:** LOD LKK REF: CC3/CTI22005651/ea3 Re: Accident on 8/6/2022 involving SHC 4500L & GX 8364M (China Taiping's insured) Our Ref: TAX/06/22/2034

Dear Asher,

We quantify our claim as follows:-

|                |                               |
|----------------|-------------------------------|
| Cost of Repair | \$1,050.00                    |
| Loss of Rental | \$594.00 ( 9 days x \$66.00 ) |
| Loss of Income | \$540.00 ( 9 days x \$60.00 ) |
| <b>Total</b>   | <b>\$2,184.00</b>             |

We enclose the following documents:-

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report

## **AUTHORISATION TO ACT**

We, **STRIDES TAXI PTE LTD** ("the third party claimant") of **No. 60 Woodlands Industrial Park E4, Singapore 757705** (address), owner of **SHC 4500L** (vehicle no.) hereby authorize **SMRT Automotive Services Pte Ltd** ("the workshop") to act for us with respect to our claim for repair costs and/or rental and/or loss of use ("claim") for our vehicle no. **SHC4500L** was damaged pursuant to the accident which occurred on **8/6/2022** (date) along **Deskier Road** (location) involving vehicle no/s. **GX 8364M** ("the accident").

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **STRIDES TAXI PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 5<sup>th</sup> (day) of Jan (month) 2023 (year)



Signed by "the third party claimant"  
(with company stamp if applicable)



Signed by "the workshop"  
(with company stamp)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00004752201 Claim No : SNM22D204101/C02/GX8364M/TAYHP

Claimant : STRIDES TAXI PTE LTD

Amount : **S\$1,746.00**  
SINGAPORE DOLLARS ONE THOUSAND SEVEN HUNDRED FORTY SIX ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC4500L

Insured Vehicle No. : GX8364M

Date of Loss : 08/06/2022

Place of Accident : DESKER ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AH SAN MOTOR TRADING & REPAIRING

Driver Name : KATHAIYAN MANIKANDAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

|                                                              |     |                     |
|--------------------------------------------------------------|-----|---------------------|
| (1) General Damages                                          | S\$ |                     |
| (2) Cost of Repair/ <del>Excess</del>                        | S\$ | 1,050.00            |
| (3) Loss of Use/Rental/Earning                               | S\$ | 696.00              |
| (4) GIA/Police Reports/<br>Investigation Results/Search Fees | S\$ |                     |
| (5) Medical Reports/Expenses                                 | S\$ |                     |
| (6) Survey Fees/P.T. Fees/Towing                             | S\$ |                     |
| (7) Cost including Disbursement                              | S\$ |                     |
| TOTAL . . . . .                                              |     | <b>S\$ 1,746.00</b> |

Claimant Name : \_\_\_\_\_

NRIC No : 8XXXX706F

Signature : \_\_\_\_\_

Date : 5 JAN 2023

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

# STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

Strides Automotive Services Pte. Ltd.  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV220800212  
Date : 18.08.2022  
Vehicle No. : SHC4500L  
Your Ref No. : TAX/06/22/2034  
Our Ref No. : 24115252  
Terms : 30 Days

| Description                                                    | Qty  | Unit<br>Cost | Add<br>% | / (Discount)<br>Amount | Amount      |
|----------------------------------------------------------------|------|--------------|----------|------------------------|-------------|
| LUMP SUM AMOUNT FOR REPAIR<br>AS PER SURVEYOR'S RECOMMENDATION | 1.00 |              |          |                        | \$ 1,050.00 |
| GRAND TOTAL                                                    |      |              |          |                        | \$ 1,050.00 |

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 08.06.2022

### Payment Instructions

- By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
  - Account Name : Strides Automotive Services Pte. Ltd.
  - Bank Name : DBS Bank Ltd - SGD
  - Bank Account No.: 018-008617-4
  - Swift Code : DBSSSGSG

*Koo Yew Chung*

Koo Yew Chung (Aug 18, 2022 17:07 GMT+8)

Authorised Signature  
for Strides Automotive Services Pte. Ltd.

## Laid Up Report

Accident Start Date : 01/06/2022

Date Generated : 21/06/2022

Accident End Date : 21/06/2022

User Name : LeeGek

| Case Reference Number | Vehicle Registration Number | Company Type         | Vehicle Make | Vehicle Model | Job Card Number | Date and Time (Accident Repair) | Date and Time (Repair Completed) |
|-----------------------|-----------------------------|----------------------|--------------|---------------|-----------------|---------------------------------|----------------------------------|
| TAX/06/22/2034        | SHC4500L                    | Strides Taxi Pte Ltd | TOYOTA       | PRIUS         | 24115252        | 08/06/2022 5:00 PM              | 18/06/2022 8:40 AM               |

**STRIDES**

TAXI

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/06/22/2027

From: Strides Taxi Pte Ltd

Date: 14<sup>th</sup> June 2022

**ACCIDENT ON 8/6/2022 INVOLVING SHC 4500L & GX 8364M ALONG  
DESKER RD**

This is to confirm that the daily rental rate for SHC 4500L is \$66.00 per day.

Please proceed to recover any rental loss from the third party as a result of the  
above accident.

Thank you.

Yours sincerely  
STRIDES TAXI PTE LTD



for Manager

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Thursday, 24 November 2022 2:43 PM  
**To:** ahsanmotor@hotmail.com; tamizhmani27@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING GX8364M (CHINA TAIPING) AND SHC4500L AT/ALONG DESKER ROAD ON 08/06/2022

Our Ref: CC3/CTI22005651/Tea3

**Insured Name : AH SAN MOTOR TRADING & REPAIRING**

**Insured Driver : Kathaiyan Manikandan**

Dear Sir/Madam,

**ACCIDENT INVOLVING GX8364M (CHINA TAIPING) AND SHC4500L AT/ALONG DESKER ROAD ON 08/06/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC4500L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## EzLyna (LKKAUTO)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Monday, 2 January 2023 9:57 pm  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] / SNM22D204101/C02/GX8364M/TAYHP / FW: Direct Settlement - Accident Involving GX8364M (OI : CTI - TBA) and SHC4500L (TP : LKK REF - CC3/CTI22005651/ea3) on 08/06/2022

WITHOUT PREJUDICE

Dear Sir/Mdm,

Please proceed to offer repairer "Strides Automotive Services Pte Ltd" at \$1,746.00 (all-in).

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Wednesday, 30 November 2022 8:49 AM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE:[SEEK MANDATE] / SNM22D204101/C02/GX8364M/TAYHP / FW: Direct Settlement - Accident Involving GX8364M (OI : CTI - TBA) and SHC4500L (TP : LKK REF - CC3/CTI22005651/ea3) on 08/06/2022

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Your ref: SNM22D204101/C02/GX8364M/TAYHP  
LKK ref : CC3/CTI22005651/ea3

Dear Irene,

ACCIDENT INVOLVING GX8364M (CHINA TAIPING) AND SHC4500L (TP) ON 08/06/2022

We refer to the above matter.

It is BOLA 23, OI reversed and collided onto TP parked vehicle (pls find enclosed video footage from TP's in-vehicle camera). We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "Strides Automotive Services Pte Ltd" at \$1,746.00 (all-in).

The summary is as follows: -

|                                   | Amount Claimed      | Amount Revised            |
|-----------------------------------|---------------------|---------------------------|
| 1. Cost of Repair                 | \$ 10,267.50        | \$ 1,050.00               |
| 2. Loss of Rental (9 days x \$66) | \$ 594.00           | \$ 396.00 (6 days x \$66) |
| 3. Loss of Income (9 days x \$60) | \$ 540.00           | \$ 300.00 (6 days x \$50) |
| <b>Total</b>                      | <b>\$ 11,401.50</b> | <b>\$ 1,746.00</b>        |

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Wednesday, 15 June 2022 11:48 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: SNM22D204101/C02/GX8364M/TAYHP / FW: Direct Settlement - Accident Involving GX8364M (OI : CTI - TBA) and SHC4500L (TP : LKK REF - CC3/CTI22005651/ea3) on 08/06/2022

Dear Mdm,

As spoken, the third party mentioned that our insured driver is a Chinese driver instead of india. I have tried to contact insured but unable to get hold of him.

Please request for video footage to see exactly who is the driver before any settlement.

Regards,

Irene Tay

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 15 June 2022 11:30 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** O/R: SNM22D204101/C02/GX8364M/TAYHP / FW: Direct Settlement - Accident Involving GX8364M (OI : CTI - TBA) and SHC4500L (TP : LKK REF - CC3/CTI22005651/ea3) on 08/06/2022

Dear Sir,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D204101/C02/GX8364M/TAYHP.

Dear Irene,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 14 June 2022 7:03 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GX8364M (OI : CTI - TBA) and SHC4500L (TP : LKK REF - CC3/CTI22005651/ea3) on 08/06/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Strides Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Note : no survey done yet.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***