

Hsiao Tong (LKKAuto)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Tuesday, 23 August 2022 2:12 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 9/6/2022 involving SHB 423H & GBH 9795P (AIG's insured)
Our Ref: TAX/06/22/2038/lg
Attachments: 06 22 2038 supporting documents.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$700.00
Loss of Rental	\$462.24 (4.5 days x \$102.72)
LTA Search Fee	\$2.00
Total	\$1,164.24

We enclose the following documents:-

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Our hirer engaged his own lawyer to claim for his injury & loss of income.

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **STRIDES TAXI PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB 423H** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 423H** that was damaged pursuant to the accident which occurred on **09/06/2022** (date) along **WOODLANDS INDUSTRIAL PARK E3 TOWARDS WOODLANDS AVENUE 8** (location) involving vehicle no/s **GBH 9795P** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 19 (day) of Oct (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,010.00** (Global Sum) for vehicle no. **SHB 423H** that was damaged pursuant to the accident which occurred on **09/06/2022** (date) along **WOODLANDS INDUSTRIAL PARK E3 TOWARDS WOODLANDS AVENUE 8** (location) involving vehicle no/s **GBH 9795P**.

This is pursuant to the inspection conducted on **10/06/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** (“the third party claimant”) of vehicle no. **SHB 423H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 423H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of Oct (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592**Tax Invoice**GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220800213
Date : 18.08.2022
Vehicle No. : SHB423H
Your Ref No. : TAX/06/22/2038
Our Ref No. : 24115262
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 700.00
GRAND TOTAL					\$ 700.00

Remark :

Make/Model : TOYOTA PRIUS

Accident Date : 09.06.2022

Payment Instructions

· By Cheque: Crossed and made payable to "Strides
Automotive Services Pte. Ltd." with invoice no. indicated on
the reverse side. No receipt will be issued unless requested.

· By Bank Transfer:
· Account Name : Strides Automotive Services Pte. Ltd.
· Bank Name : DBS Bank Ltd - SGD
· Bank Account No.: 018-008617-4
· Swift Code : DBSSSGSG


Koo Yew Chung (Aug 18, 2022 17:08 GMT+8)Authorised Signature
for Strides Automotive Services Pte. Ltd.



MEMORANDUM

To: Claims Dept
From: Strides Taxi Pte Ltd

Our Ref: TAX/06/22/2038
Date: 23rd June 2022

ACCIDENT ON 9/6/2022 INVOLVING SHB 423H & GBH 9795P ALONG WOODLANDS AVE 8

This is to confirm that the daily rental rate for SHB 423H is \$102.72 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager

Laid Up Report

Accident Start Date : 01/06/2022

Date Generated : 21/06/2022

Accident End Date : 21/06/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/06/22/2038	SHB423H	Strides Taxi Pte Ltd	TOYOTA	PRIUS	24115262	10/06/2022 2:30 PM	15/06/2022 8:42 AM


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

GBH9795P

Date of Accident

09/06/2022 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **15/11/2021 - 14/11/2022**Requested By **BALQISH BINTE ABDUL HALIL (...)**Requested Date **10/06/2022 15:34****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 6 October 2022 3:13 PM
To: cs8558cs@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING GBH9795P(AIG) AND SHB423M AT/ALONG WOODLANDS INDUSTRIAL PARK E3 TOWARDS WOODLANDS AVE 8 ON 09/06/2022

HYDROTECH M&E SERVICES PTE LTD
Driver: MARIAPPAN ESAKKIRAJ

[By Email Only]

Dear Sir/Madam,

You Ref: GBH9795P

Our Ref: CC3/AIG22005650/Tga3

ACCIDENT INVOLVING GBH9795P(AIG) AND SHB423M AT/ALONG WOODLANDS INDUSTRIAL PARK E3 TOWARDS WOODLANDS AVE 8 ON 09/06/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SHB423M** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Jun 2022 18:48	CIm Dtl Modified	Claimant's Name: -> Strides Taxi Pte Ltd. Claimant's ID: -> 198905369K.	[A] HOW MEI KWAN
2	14 Jun 2022 18:48	CIm Veh Model Changed	(204897) TOYOTA PRIUS TAXI 1.8 (A).	[A] HOW MEI KWAN
3	14 Jun 2022 18:48	CIm Created	Reg No: SHB423H. Acct Date: 2022/06/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Strides Automotive Services Pte Ltd (Woodlands)	[A] HOW MEI KWAN
4	14 Jun 2022 18:48	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Jun 2022 18:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/23	[A] HOW MEI KWAN
6	14 Jun 2022 18:48	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Jun 2022 18:48	CIm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Jun 2022 18:48	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Jun 2022 18:49	Label Added	(23):Express.	[A] HOW MEI KWAN
10	14 Jun 2022 18:49	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	27 Jun 2022 11:18	CIm Registration Modified	Acct Time:20:00:00->20:10:00.	[I] AIG OneClaim Integration User
12	29 Jun 2022 22:46	Adj Adjuster Assigned	KENNETH KONG -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
13	05 Oct 2022 08:23	CIm Registration Modified	Acct Time:20:10:00->20:00:00. Pol No:1900233173-02->1900233173.	[I] Chan, Yoke Shi
14	11 Oct 2022 11:55	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	11 Oct 2022 11:55	CIm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	11 Oct 2022 11:55	CIm Dtl Modified	JPJ Reg. Date: -> 2014/09/08.	[A] JOANNE LEE KHANG MIN
17	11 Oct 2022 11:55	CIm Details Notified		[A] JOANNE LEE KHANG MIN
18	13 Oct 2022 08:39	Adj Mandate Request	Cur.Req:1112.88:Liability: 100% BOLA 27	[A] CHEW HSIAO TONG
19	13 Oct 2022 15:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/23	[I] MdNoor, Norsiah
20	13 Oct 2022 15:01	Adj Mandate Set	Approved:1112.88.	[I] MdNoor, Norsiah

Date From   Date To   Audit Type 

ACTIVITY

[17/06/2022 17:41] HOW MEI KWAN:
OINR - TO SEND 1ST LETTER

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2804454	14 Jun 2022 18:54:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB423H	GBH9795P	11.00
2854312	11 Oct 2022	OD/TP Case	Motor	LKK Auto	LKK Auto	SHB423H	GBH9795P	11.00

	11:55:38	(Adjuster)		Consultants Pte Ltd	Consultants Pte Ltd (HQ)			
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