

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 29 June 2022 4:51 PM
To: 'Pauline Tham'; SUR
Cc: 'Claims Dept of CTI'
Subject: RE: OUR REF: SNM22D204060/C02/SNE5699J/THAMYL & YOUR REF: SNF965T TO CONDUCT PRS & REVERT ON LIABILITY
Attachments: SNF965T IA.pdf

Dear Pauline,

Enclosed herewith preliminary advice of SNF 965T.

Kindly assist to create claim in Merimen System.

The make & model is HONDA VEZEL 1.5G CVT.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 14 June 2022 2:23 PM
To: 'Pauline Tham' <pauline.tham@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D204060/C02/SNE5699J/THAMYL & YOUR REF: SNF965T TO CONDUCT PRS & REVERT ON LIABILITY

Dear Pauline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

***Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.***

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 14 June 2022 11:57 AM
To: VAUG Claims <claims@vinsautogroup.com.sg>; Nivitha (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D204060/C02/SNE5699J/THAMYL & YOUR REF: SNF965T TO CONDUCT PRS & REVERT ON LIABILITY

Without Prejudice

Hi Eric

Thanks

Hi LKK

Please conduct PRS.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: VAuG Claims <claims@vinsautogroup.com.sg>

Sent: Friday, June 10, 2022 4:19 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D204060/C02/SNE5699J/THAMYL & YOUR REF: SNF965T TO CONDUCT PRS & REVERT ON LIABILITY

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Dear Pauline,

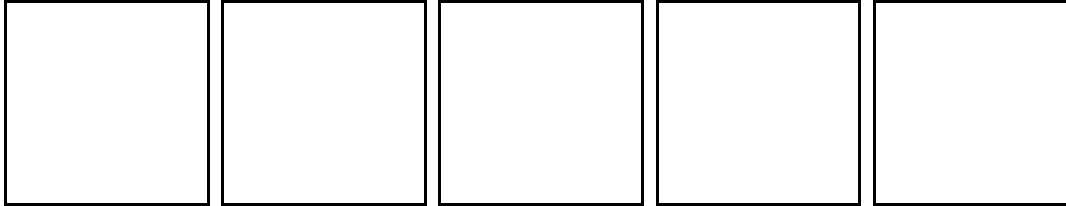
Kindly arrange LKK.

Thanks and best regards,
Elaine



Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Showroom/Office: #03-03
Workshops: #08-08/09/10
Tel: 64532121 (4 lines)
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: claims@vinsautogroup.com.sg

Follow us on :



** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

On Fri, 10 Jun 2022 at 14:55, Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

Without Prejudice

Hi Eric,

Liability is cleared for your client, pending insured agreement on damages and quantum.

Please let us have your documents once repair cost and days are finalised with our surveyor.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com

FB: www.facebook.com/chinataipingsg/

WeChat: 太平

獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, June 10, 2022 11:12 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; VAuG Claims
<claims@vinsautogroup.com.sg>

Subject: OUR REF: SNM22D204060/C02/SNE5699J/THAMYL & YOUR REF: SNF965T TO CONDUCT PRS
& REVERT ON LIABILITY

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Pauline.

Please refer to the below email.

Kindly **conduct PRS SNF965T & revert on Liability** soonest possible.

Please contact our claims department **Pauline Tham 6389 6541** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: VAuG Claims <claims@vinsautogroup.com.sg>

Sent: Thursday, June 9, 2022 5:26 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SNF965T – CHINA TP – DOA: 08/06/2022 – YR REF: SNE5699J – Liability Confirmation

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good evening,

Please kindly refer to the attachment below and advise us of the liability of this case.

The car is not in for a survey yet.

Thanks with regards,

Eric



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Showroom/Office: #03-03

Workshops: #08-08/09/10

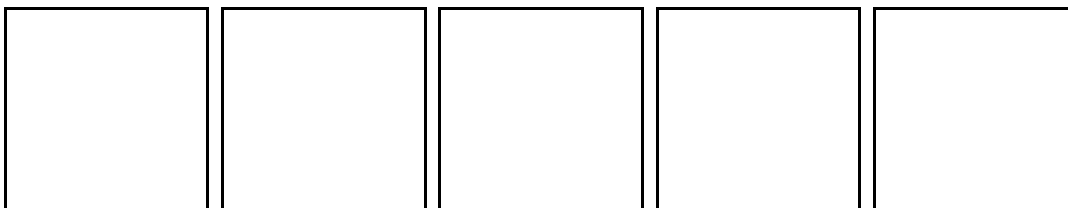
Tel: 64532121 (4 lines)

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Email: claims@vinsautogroup.com.sg

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