

## Huey Yon (LKKAuto)

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**From:** Claims Dept <claims\_rar@bifrostauto.com>  
**Sent:** Sunday, 5 February 2023 11:20 PM  
**To:** Huey Yon (LKKAuto)  
**Cc:** SUR  
**Subject:** Re: SML 4432 T - FINALIZATION ; DOA: 15/05/2022

WITHOUT PREJUDICE

Dear Huey Yon,

We accept the new finalized amount of **LS \$4150 /3 DAYS** of repair for Vehicle number: **SML 4432 T**  
We will follow up with the LOD shortly.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,

Ivie  
Motor Claims Department  
BIFROST AUTO PTE LTD

On Thu, 26 Jan 2023 at 08:57, Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)> wrote:

Dear Ivie,

WITHOUT PREJUDICE

Due to our calculation error, the finalise amount should be lump sum \$4,150.00 and 3 days.

Best Regards,

**Huey Yon** | case handler

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>  
**Sent:** Sunday, 15 January 2023 9:34 PM  
**To:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Subject:** Re: SML 4432 T - FINALIZATION ; DOA: 15/05/2022

WITHOUT PREJUDICE

Dear Hey Yon,

We accept the finalized amount of **LS \$4900/3 DAYS** of repair for Vehicle number: **SML 4432 T**  
We will follow up with the LOD shortly.

Thank you!

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Best regards,

Ivie

Motor Claims Department

BIFROST AUTO PTE LTD

On Thu, 12 Jan 2023 at 08:26, Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)> wrote:

Hi Ivie,

Any updates?

Best Regards,

**Huey Yon** | case handler

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)>  
**Sent:** Thursday, 5 January 2023 8:16 PM  
**To:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>  
**Cc:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Subject:** Re: SML 4432 T - FINALIZATION ; DOA: 15/05/2022

Hi Ivie,

We will be advising our principal for the costs of repairs in \$4900.00 (L/S, before GST), 3 days. Subject to their approval.

case handler

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Fax: 62564315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

**From:** Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>  
**Sent:** Monday, 12 September 2022 11:02 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** FW: SML 4432 T - FINALIZATION ; DOA: 15/05/2022

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**From:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>

**Sent:** Monday, 12 September 2022 11:01:33 pm (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>  
**Cc:** claims <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>  
**Subject:** Re: SML 4432 T - FINALIZATION ; DOA: 15/05/2022

WITHOUT PREJUDICE

**4th Reminder**

Dear Taufikh,

We refer to our email dated 25 Jun 2022. Kindly update us on the status of our request.

We are waiting for a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **SML 4432 T**.

Your help is highly appreciated. Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Best Regards,  
Ivie  
Motor Claims Department  
BIFROST AUTO PTE. LTD

On Sun, 28 Aug 2022 at 15:18, Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)> wrote:

WITHOUT PREJUDICE

**4th Reminder**

Dear Taufikh,

We refer to our email dated 25 Jun 2022. Kindly update us on the status of our request.

We are waiting for a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **SML 4432 T**.

Your help is highly appreciated. Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Best Regards,  
Jo  
Motor Claims Department  
BIFROST AUTO PTE. LTD

On Sun, 14 Aug 2022 at 14:25, Claims Dept <[claims\\_rar@bifrostable.com](mailto:claims_rar@bifrostable.com)> wrote:

WITHOUT PREJUDICE

**3rd Reminder**

Dear Taufikh,

We refer to our email dated 25 Jun 2022. Kindly update us on the status of our request.

We are waiting for a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **SML 4432 T**.

Your help is highly appreciated. Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Best Regards,

Ivie

Motor Claims Department  
BIFROST AUTO PTE. LTD

On Sun, 31 Jul 2022 at 00:45, Claims Dept <[claims\\_rar@bifrostable.com](mailto:claims_rar@bifrostable.com)> wrote:

WITHOUT PREJUDICE

**2nd Reminder**

Dear Taufikh,

We refer to our email dated 25 Jun 2022. Please kindly update.

We are waiting for a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **SML 4432 T**.

Your help is highly appreciated.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Best Regards,

Ivie  
Motor Claims Department  
BIFROST AUTO PTE. LTD

On Fri, 15 Jul 2022 at 11:12, Claims Dept <[claims\\_rar@bifrostable.com](mailto:claims_rar@bifrostable.com)> wrote:

WITHOUT PREJUDICE

**1st Reminder**

Dear Taufikh,

Please kindly send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **SML 4432 T**

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Best Regards,

Maefel  
Motor Claims Department  
BIFROST AUTO PTE. LTD

On Sat, 25 Jun 2022 at 12:23, Claims Dept <[claims\\_rar@bifrostable.com](mailto:claims_rar@bifrostable.com)> wrote:

WITHOUT PREJUDICE

Dear Taufikh,

Please kindly send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **SML 4432 T**

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Best Regards,

Ivie  
Motor Claims Department  
BIFROST AUTO PTE. LTD