

Meng Yan

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 14 June 2022 2:37 PM
To: 'Cecilia Lee'; assignments@lkkauto.com; sur@lkkauto.com
Cc: 'Claims Dept of CTI'
Subject: RE: SNM22D204113/C02/GBL3049D/LEEPG / RE: Accident involving SMW 747 D & GBL 3049 D on 13/06/2022 (PRE-REPAIR SURVEY REQUEST)

Categories: Red Category

Dear Cecilia,

Thank you for the assignment.

Repairer arrange survey on 15.06.2022

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 14 June 2022 1:38 PM
To: Assessment Dept <assessment_ral@bifrostauto.com>; assignments@lkkauto.com; sur@lkkauto.com
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D204113/C02/GBL3049D/LEEPG / RE: Accident involving SMW 747 D & GBL 3049 D on 13/06/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Please let us have a copy of your client's accident report and repair estimate.

Dear LKK

Please arrange Mr. Adrian Ling to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Tuesday, 14 June 2022 11:10 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D204113/C02/GBL3049D/LEEPG / RE: Accident involving SMW 747 D & GBL 3049 D on 13/06/2022 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Adrian Ling (LKK) to conduct the survey.

Thank you.

Regards,

Dennis Ting
Motor Claims Department
Tel: 9385 5409

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 13 Jun 2022 at 16:12, Cecilia Lee <cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D204113/C02/GBL3049D/LEEPG

Your reference: SMW747D

Dear Sirs,

We refer to your email of 13/06/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 13 June 2022 4:09 PM

To: 'Assessment Dept' <assessment_ral@bifrostauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>

Subject: O/R: SNM22D204113/C02/GBL3049D/LEEPG / RE: Accident involving SMW 747 D & GBL 3049 D on 13/06/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Cecilia,

Please conduct PRS for SMW747D (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Monday, 13 June 2022 1:01 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: Accident involving SMW 747 D & GBL 3049 D on 13/06/2022 (PRE-REPAIR SURVEY REQUEST)

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, NURSALIHIN TOHAPUTRA BIN SUDIRMAN to notify you of the aforesaid accident involving our client's vehicle SMW747D and your insured's vehicle GBL3049D on 13/06/2022 at 1005HRS along KAKI BUKIT PREMIER GANTRY GATE 1.

This serves as a **NOTICE** that we are claiming against GBL3049D for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (93855409)

Contact Email: claims_rar@bifrostauto.com

VEH IN (Date & Time) : 13/06/2022

PRS ARRANGEMENT (Date & Time) : 14/06/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

DENNIS TING

Motor Claims Department

Tel: 9385 5409