Veron Chen (LKKAuto)

From: Liu Chun Cheong (ECICS, Operations / Claims) < ChunCheong_Liu@ecics.com.sq>

Sent: Tuesday, 21 June 2022 3:29 PM

To: Veron Chen (LKKAuto)

Cc: SUR

Subject: RE: SMM 6609H-DOA: 10/6/2022 (ECICS OD)--- DMCF2200092H

Dear Veron,

Please proceed for P/P repair and to keep COR at \$30k and below. Thank you.

Best regards,

Liu Chun Cheong

AVP | Claims



 DID (65) 6303 0182
 Tel (65) 6337 4779

 Email chuncheong liu@ecics.com.sg
 Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Tuesday, 21 June 2022 09:26

To: Liu Chun Cheong (ECICS, Operations / Claims) < ChunCheong_Liu@ecics.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SMM 6609H-DOA: 10/6/2022 (ECICS OD)--- DMCF2200092H

Dear Mr Liu,

Any updates.

Please refer below email from repairer, request for part by part repair.

Kindly advised.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 16 June 2022 2:06 PM

To: 'Liu Chun Cheong (ECICS, Operations / Claims)' < ChunCheong Liu@ecics.com.sg

Cc: SUR < sur@lkkauto.com>

Subject: SMM 6609H-DOA: 10/6/2022 (ECICS OD)--- DMCF2200092H

Dear Mr Liu,

Please refer below email from repairer, request for part by part repair.

Kindly advised.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email:sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angela Tan <angela.tan@munichautocare.com.sg>

Sent: Thursday, 16 June 2022 1:48 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com; SUR < sur@lkkauto.com;

Subject: RE: SMM 6609H-DOA: 10/6/2022 (ECICS OD)

Dear Veron,

We would like to request Part by Part, due to we unable get used parts. Furthermore, vehicle is less than 3 years and need to all Airbag and seat belt.

Thank you.

Regards

Angela Tan

Motor Claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110 60, Jalan Lam Huat

#06-41/42/43/54/55 & #07-43

Carros Centre Singapore 737869



This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in his message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited.