

## Asher Sng (LKKAuto)

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**From:** Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>  
**Sent:** Tuesday, 28 June 2022 14:16  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 5/6/2022 involving SHB 1270A & SMR 2791M (AIG's insured)  
Our Ref: TAX/06/22/2011/lg  
**Attachments:** 06 22 2011 - supporting documents.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged  
**Categories:** PENDING FOR TP EVIDENCE

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$961.60
Loss of Rental	\$515.21 ( 4.5 days x \$114.49 )
Loss of Income	\$270.00 ( 4.5 days x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$1,753.81</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorization
- 6) LTA search

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



Date: 6.6.2022

Our Ref. No.:

## Letter of Authorisation

I, JAHFA Bin ABDULLAH (NRIC No.: \_\_\_\_\_) the registered hirer / relief driver / taxi share driver of Strides taxi registration number SHB1270A hereby authorise **Strides Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SMR 2791M happened on 11:15 AM 5<sup>TH</sup> JUNE 2022 along LOWER DELTA RD

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name :..... JAHFA Bin ABDULLAH Signature: 

NRIC No. :.....

Tel No. :.....

Address :.....  
.....

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, STRIDES TAXI PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 1270A (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 1270A that was damaged pursuant to the accident which occurred on 05/06/2022 (date) along LOWER DELTA ROAD (location) involving vehicle no/s SMR 2791M ("the accident").

I further authorize the workshop to settle my above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13 (day) of Jan (month) 2022 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,500.00** (Global Sum) for vehicle no. **SHB 1270A** that was damaged pursuant to the accident which occurred on **05/06/2022** (date) along **LOWER DELTA ROAD** (location) involving vehicle no/s **SMR 2791M**.

This is pursuant to the inspection conducted on **08/06/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** (“the third party claimant”) of vehicle no. **SHB 1270A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 1270A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of Jan (month) 2023 (year)

  
Signed by appointed surveyor

  
Signed by “the workshop” (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

# STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



Strides Automotive Services Pte. Ltd.  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV220600334  
Date : 23.06.2022  
Vehicle No. : SHB1270A  
Your Ref No. : TAX/06/22/2011  
Our Ref No. : 24115220  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
<b>Parts</b>					
FASCIA-RR BPR	0.00	\$ 758.48	0.00	\$ 0.00	\$ 0.00
BRACKET-RR BPR FASCIA SI MTG - RH	0.00	\$ 46.08	0.00	\$ 0.00	\$ 0.00
PANEL-BODY SI OTR RR FENDER - RH	1.00	\$ 977.08	(100.00)	\$ 977.08	\$ 0.00
STICKER ELECTRIC ( LOGO )	1.00	\$ 21.60	0.00	\$ 0.00	\$ 21.60
LINER ASM-RR W/H PNL -RH	0.00	\$ 85.48	0.00	\$ 0.00	\$ 0.00
WINDOW ASM-QTR - RH	0.00	\$ 251.48	0.00	\$ 0.00	\$ 0.00
SEALANT W/SCREEN	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
DOOR ASM-RR SI -RH	1.00	\$2185.04	(100.00)	\$2185.04	\$ 0.00
CHECK ASM-RR S/D -RH	0.00	\$ 21.00	0.00	\$ 0.00	\$ 0.00
HINGE ASM-RR S/D UPR-RH	0.00	\$ 46.90	0.00	\$ 0.00	\$ 0.00
HINGE ASM-RR S/D LWR-RH	0.00	\$ 47.22	0.00	\$ 0.00	\$ 0.00
HANDLE ASM-FRT S/D O/S - RH	1.00	\$ 36.92	(100.00)	\$ 36.92	\$ 0.00
COVER-RR S/D LK CYL-RH	0.00	\$ 14.88	0.00	\$ 0.00	\$ 0.00
STRIKER-FRT S/D LK	0.00	\$ 16.74	0.00	\$ 0.00	\$ 0.00
REGULATOR ASM-RR S/D WDO-RH	0.00	\$ 265.30	0.00	\$ 0.00	\$ 0.00
LATCH ASM-RR S/D -RH	0.00	\$ 139.98	0.00	\$ 0.00	\$ 0.00
MOLDING ASM-RR S/D WDO UPR RVL-RH	0.00	\$ 54.50	0.00	\$ 0.00	\$ 0.00
<u>Sub-Total</u>					\$ 21.60
<b>Labour</b>					
TO REPAIR REAR PORTION RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
<b>Others</b>					
TO RESPRAY RH REAR DOOR	1.00	\$ 220.00	0.00	\$ 0.00	\$ 220.00
TO RESPRAY REAR FENDER RH	1.00	\$ 220.00	0.00	\$ 0.00	\$ 220.00

### Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

### By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG

*Koo Yew Chung*  
Koo Yew Chung (Jun 24, 2022 14:15 GMT+8)

Authorised Signature  
for Strides Automotive Services Pte. Ltd.

# STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

Strides Automotive Services Pte. Ltd.  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

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CRN : 199004280Z  
Invoice No. : IV220600334  
Date : 23.06.2022  
Vehicle No. : SHB1270A  
Your Ref No. : TAX/06/22/2011  
Our Ref No. : 24115220  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
TO RESPRAY REAR BUMPER	0.00	\$ 428.00	0.00	\$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO TRANSFER DOOR MECHANISM	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO CHECK & RESET SYSTEM FUNCTION ISOLATED OF (EV) (NET)	1.00	\$ 150.00	0.00	\$ 0.00	\$ 150.00
TO REMOVE & REFIT REAR QUARTER GLASS RH	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	0.00	\$ 125.00	0.00	\$ 0.00	\$ 0.00
<b>GRAND TOTAL</b>					<b>\$ 961.60</b>

Remark :

Make/Model : MG5  
Accident Date : 05.06.2022

### Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

### By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG

  
Koo Yew Chung (Jun 24, 2022 14:14 GMT+8)

Authorised Signature  
for Strides Automotive Services Pte. Ltd.



### Laid Up Report

Accident Start Date : 01/06/2022

Date Generated : 13/06/2022

Accident End Date : 13/06/2022

User Name : LeeGek

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Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/06/22/2011	SHB1270A	Strides Taxi Pte Ltd	MORRISGARAGES	MG5	24115220	06/06/2022 9:01 AM	10/06/2022 12:54 PM



## MEMORANDUM

To: Claims Dept  
From: Strides Taxi Pte Ltd

Our Ref: TAX/06/22/2011  
Date: 13<sup>th</sup> June 2022

### **ACCIDENT ON 5/6/2022 INVOLVING SHB 1270A & SMR 2791M ALONG LOWER DELTA RD TOWARDS AYE**

This is to confirm that the daily rental rate for SHB 1270A is \$114.49 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
STRIDES TAXI PTE LTD



for Manager

INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SMR2791M

Date of Accident

05/06/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **27/12/2021 - 26/12/2022**

Requested By ..... **BALQISH BINTE ABDUL HALIL (...)**

Requested Date ..... **08/06/2022 14:26**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## **Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 25 August 2022 15:28  
**To:** KEEKAHCHONG@YAHOO.COM.SG  
**Subject:** ACCIDENT INVOLVING SMR 2791M AND SHB 1270A ON 05/06/2022

**Our Ref: CC3/AIG22005628/Rea3**

25 August 2022

**CHONG KEE KAH**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SMR 2791M AND SHB 1270A ON 05/06/2022**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
*Case Handler*  
DID: 6841 6051  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Jun 2022 13:44	<b>Clm Dtl Modified</b>	Claimant's Name: -> STRIDES TAXI PTE LTD. Claimant's ID: -> 198905369K.	[A] HOW MEI KWAN
2	14 Jun 2022 13:44	<b>Clm Veh Model Changed</b>	(207284) M.G. MG5 EV EXCITE T (M).	[A] HOW MEI KWAN
3	14 Jun 2022 13:44	<b>Clm Created</b>	Reg No: SHB1270A. Acct Date: 2022/06/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Strides Automotive Services Pte Ltd (Woodlands)	[A] HOW MEI KWAN
4	14 Jun 2022 13:44	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Jun 2022 13:44	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/06/23	[A] HOW MEI KWAN
6	14 Jun 2022 13:44	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Jun 2022 13:44	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Jun 2022 13:44	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	14 Jun 2022 13:44	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
10	14 Jun 2022 13:44	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	15 Jun 2022 17:02	<b>Adj Adjuster Assigned</b>	KENNETH KONG -> MOHD RASUL	[A] HOW MEI KWAN
12	16 Jun 2022 15:42	<b>Clm Registration Modified</b>	Acct Time:11:00:00->11:15:00.	[I] AIG OneClaim Integration User
13	14 Jul 2022 12:21	<b>Video Downloaded</b>	Downloaded TP VIDEO	[A] Asher Sng Rong Yi
14	02 Sep 2022 16:56	<b>Video Downloaded</b>	Downloaded TP VIDEO	[A] Asher Sng Rong Yi
15	21 Sep 2022 14:58	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
16	21 Sep 2022 14:58	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	21 Sep 2022 14:58	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2021/10/29.	[A] JOANNE LEE KHANG MIN
18	21 Sep 2022 14:58	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
19	26 Sep 2022 14:25	<b>Adj Mandate Request</b>	Cur.Req:1626.56:100% B:NIL OID ENCROACHED INTO TP LANE	[A] Asher Sng Rong Yi
20	11 Oct 2022 10:40	<b>Video Downloaded</b>	Downloaded TP VIDEO	[I] Lee, Ming-Yao
21	11 Oct 2022 10:53	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/06/23. Mandate Remarks: to propose up to 3.5 days of LOU in view of repair period and date of survey.	[I] Lee, Ming-Yao
22	11 Oct 2022 10:53	<b>Adj Mandate Set</b>	Approved:1537.32:to propose up to 3.5 days of LOU in view of repair period and date of survey.	[I] Lee, Ming-Yao
23	11 Oct 2022 10:54	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/06/23. Mandate Remarks: to propose up to 3.5 days of LOU in view of repair period and date of survey. Also, to confirm if there is any reply from insured since Aug 2022.	[I] Lee, Ming-Yao
24	11 Oct 2022 10:54	<b>Adj Mandate Set</b>	Approved:1537.32:to propose up to 3.5 days of LOU in view of repair period and date of survey. Also, to confirm if there is any reply from insured since Aug 2022.	[I] Lee, Ming-Yao
25	11 Oct 2022 15:20	<b>Video Downloaded</b>	Downloaded TP VIDEO	[A] CHEW HSIAO TONG

Date From  
 Date To  
 Audit Type

**ACTIVITY**

No record

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2804206	14 Jun 2022 13:54:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB1270A	SMR2791M	11.00
2810991	30 Jun 2022 12:25:45	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHB1270A	Asher Sng Rong Yi	xx.xx
2845959	21 Sep 2022 14:58:45	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB1270A	SMR2791M	11.00