

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2202-006

Your Ref : XE952S [NOPAX]

Date : 14.July 2022

**LONPAC INSURANCE BERHAD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5295Y AND XE952S [NOPAX] ON 29/01/22 10:50 am  
ALONG PIONEER ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,984.18
2.	Loss of Rental for <u>3</u> days @ \$ <u>112.36</u> per day	\$	337.05
3.	Loss of Income for <u>3</u> days @ \$ <u>50.00</u> per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	3,478.72

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver  
Certificate of Insurance  
Original final repair bill

Rental rate and mileage records  
Authorization To Act  
LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5295Y and XE952S [NOPAX] along PIONEER ROAD on 29/01/22 10:50 am.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 14 (day) of July 2022

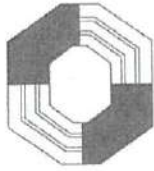
Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



# LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC06/025426  
DATE : 26 AUG 2022

## DISCHARGE VOUCHER

I/We, TRANS-CAB SERVICES PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of XE952S the sum of Singapore Dollar Three Thousand Four Hundred Seventy Only (\$3,470.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHC5295Y and XE952S on 29/01/2022 along/at PIONEER ROAD AFTER GUL WAY JUNCTION.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ XIN TRANSPORT (SINGAPORE) PTE. LTD. AND/OR ZHAO JICHENG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "TRANS-CAB AUTO SERVICES PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....  
Signature of vehicle owner/Date

NG WAH YIN 02 SEP 2022

.....  
Name of vehicle owner /Date

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>LONPAC INSURANCE BERHAD</b> THE CONCOURSE #17-04/07 300 BEACH ROAD 199555 Singapore  ATTENTION:	<b>INVOICE NO.</b> : INV2206-086 <b>DATE</b> : 27. June 2022 <b>REFERENCE NO</b> : AAD2202-006 <b>TERMS</b> : <b>DUE DATE</b> : 27. June 2022 <b>PAGE</b> : 1
---	--

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair-SHC5295Y;290122 -PBP22	1	2,984.18	2,984.18

Total SGD Excl. GST : 2,788.95

7% GST : 195.23

**\*\*\*\* TWO THOUSAND NINE HUNDRED EIGHTY FOUR AND EIGHTEEN SGD ONLY \*\*\*\***

Total SGD Incl. GST : 2,984.18

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. &amp; O. E.

**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

14 July, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 29/01/22 10:50 am at PIONEER ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5295Y. The taxi was hired to CHUA KIM CHYE a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$112.35 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

29-01-2022

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD2202-006	<b>Accident Date</b> 29-01-2022
13/6/2022 13:00	15/6/2022 17:00	SHCS295Y

Yours Faithfully,

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Feb 2022 / 13:22:15

Receipt Date/Time : 03 Feb 2022 / 13:22:15

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220203-001366

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - FBQ7928P				
As at 29 Jan 2022/17:20:00				
Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - FBQ7928P Enquiry Fee 20220203132045901937	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - XE952S				
As at 29 Jan 2022/10:50:00				
Insurance Co: LONPAC INSURANCE BHD				
2	Insurance Enquiry - XE952S Enquiry Fee 20220203132045987702	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLM7573G				
As at 01 Feb 2022/15:20:00				
Insurance Co: MSIG INSURANCE (SINGAPORE) PTE LTD				
3	Insurance Enquiry - SLM7573G Enquiry Fee 20220203132046035861	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SMK348K				
As at 01 Feb 2022/18:00:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
4	Insurance Enquiry - SMK348K Enquiry Fee 20220203132046109571	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SMU5737K				
As at 29 Jan 2022/09:10:00				
Insurance Co: SINGAPORE LIFE LTD				
5	Insurance Enquiry - SMU5737K Enquiry Fee 20220203132046162954	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		35.00	2.45	37.45
Rounding Difference				0.00
Total Amount Payable				37.45
Paid By				
554627XXXXXX5467		eNETS Credit Card		37.45
Total				37.45
Cash Change				0.00

# LONPAC INSURANCE BHD (SINGAPORE BRANCH)

## GIRO AUTHORISATION FORM

Company Name:

TRANS-CAB AUTO SERVICES PTE LTD

Bank Account Details

Beneficiary Name:

TRANS-CAB AUTO SERVICES PTE LTD

Bank Name / Branch Name:

DBS Bank Ltd / Shenton Way (03)

Bank Account No.:

TRANS-CAB AUTO SERVICES PTE LTD

003-912894-0

Bank Code / Branch Code:

7171 / 003

Swift Code

DBSSGSG

Email Address:

claims@transcab.com.sg

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

acc-pay@transcab.com.sg

I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.

Authorised Signature and Company Stamp

Date:



Acknowledged by :

Name / Date:

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 2 September 2022 5:30 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: [Seek Mandate] - Arrange for survey on 13/06/2022 - SHC5295Y \*\*\* LKK REF: CC4/LPC22005621/Kpa3

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of **\$3,470.00(all-in)** with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 25 August 2022 9:56 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: [Seek Mandate] - Arrange for survey on 13/06/2022 - SHC5295Y \*\*\* LKK REF: CC4/LPC22005621/Kpa3

## Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 24 August 2022 10:09 am

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** [Seek Mandate] - Arrange for survey on 13/06/2022 - SHC5295Y \*\*\* LKK REF: CC4/LPC22005621/Kpa3

Your ref: **21/22/22/VC06/025426**

Our ref : CC4/LPC22005621/Kpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING XE952S(LONPAC) AND SHC5295Y(TP) ON 29/01/2022**

We refer to the above matter.

We have highlighted to your good office on 14/06/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

We are of the view that liability is not in our driver favour as he changed lane and collided with third party.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$3,478.68(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 11,776.98	\$ 2,984.18 (\$2,788.95 + 7%GST)
2. Loss of Rental (3days x \$112.35)	\$ 337.05	\$ 337.05 (3days x \$112.35)
3. Loss of Income (3days x \$50.00)	\$ 150.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.45
<b>Total</b>	<b>\$ 12,271.52</b>	<b><u>\$ 3,478.68</u></b>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/08/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 15 June 2022 11:54 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Arrange for survey on 13/06/2022 - SHC5295Y \*\*\* LKK REF: CC4/LPC22005621/Kpa3

Dear Gerald,

Enclosed TP video footage for your perusal please.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 14 June, 2022 11:55 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Arrange for survey on 13/06/2022 - SHC5295Y \*\*\* LKK REF: CC4/LPC22005621/Kpa3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Friday, 10 June, 2022 2:21 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Arrange for survey on 13/06/2022 - SHC5295Y

Dear Gerald,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 10 June 2022 1:18 PM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: Arrange for survey on 13/06/2022 - SHC5295Y

## Lonpac External - General

Our Ref: 21/22/22/VC06/025426

Dear Yan,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Zhe Wei Kek <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>  
**Sent:** Friday, 10 June 2022 1:16 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** RE: Arrange for survey on 13/06/2022 – SHC5295Y

Dear all,

Please arrange LKK Auto Consultant Pte Ltd to survey our vehicle on 13/06/2022 as below :

**XE952S** – 29/01/2022 AT 1050Hrs – SHC5295Y

Lunch time : 12pm – 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate."

*Best Regards,*  
*Kek Zhewei*  
Claims Officer



**TRANS-CAB SERVICES PTE LTD**

No. 2 Ang Mo Kio Street 63, Singapore 569111  
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330  
Website: [www.transcab.com.sg](http://www.transcab.com.sg)

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet

---