

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 24 August 2022 10:09 AM
To: geraldpo@lonpac.com
Cc: Admin A; MT_Claim_SG
Subject: [Seek Mandate] - Arrange for survey on 13/06/2022 - SHC5295Y *** LKK REF: CC4/LPC22005621/Kpa3
Attachments: LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf

Your ref: **21/22/22/VC06/025426**
Our ref : CC4/LPC22005621/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XE952S(LONPAC) AND SHC5295Y(TP) ON 29/01/2022

We refer to the above matter.

We have highlighted to your good office on 14/06/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

We are of the view that liability is not in our driver favour as he changed lane and collided with third party.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$3,478.68(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 11,776.98	\$ 2,984.18 (\$2,788.95 + 7%GST)
2. Loss of Rental (3days x \$112.35)	\$ 337.05	\$ 337.05 (3days x \$112.35)
3. Loss of Income (3days x \$50.00)	\$ 150.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.45
Total	\$ 12,271.52	<u>\$ 3,478.68</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 15 June 2022 11:54 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange for survey on 13/06/2022 - SHC5295Y *** LKK REF: CC4/LPC22005621/Kpa3

Dear Gerald,

Enclosed TP video footage for your perusal please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 14 June, 2022 11:55 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange for survey on 13/06/2022 - SHC5295Y *** LKK REF: CC4/LPC22005621/Kpa3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 10 June, 2022 2:21 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Arrange for survey on 13/06/2022 - SHC5295Y

Dear Gerald,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 10 June 2022 1:18 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Arrange for survey on 13/06/2022 - SHC5295Y

Lonpac External - General

Our Ref: 21/22/22/VC06/025426

Dear Yan,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Zhe Wei Kek <zhewei.kek@transcab.com.sg>
Sent: Friday, 10 June 2022 1:16 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Claims <claims@transcab.com.sg>
Subject: RE: Arrange for survey on 13/06/2022 – SHC5295Y

Dear all,

Please arrange LKK Auto Consultant Pte Ltd to survey our vehicle on 13/06/2022 as below :

XE952S - 29/01/2022 AT 1050Hrs - SHC5295Y

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate."

Best Regards,
Kek Zhewei
Claims Officer



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Website: www.transcab.com.sg

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