

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: SDP4555H

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0468/2022/NH

From
Telephone +65 -
Telefax +65 -
Mobile +65 -
Our Dept
Email

16-Feb-2023

Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SNB 9638 A - Audi A6 DESIGN 2.0 TFSI S-TRONIC

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SNB 9638 A**, claimant, **Mr. Kim Sanghyuck**, please find the related document per attached.

1. A copy of the Original invoice no. 85018165 – S\$ 20,729.92.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 1,300.00 (S\$ 100.00 x 11 working days + 2 Sundays)
5. A copy of the GIA search – S\$ 2.00
6. A copy of the Medical Bill invoice – S\$ 33.15

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

AIG Insurance – SNB 9638 A

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, KIM SANG HYUCK (the third party claimant) of 27 MOUNT FABER
ROAD, #07-13, S099200 (address), owner of SNB9638A (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SNB9638A that was damaged pursuant to the accident which occurred on 5/6/2022
(date) along LOWER DELTA ROAD & KAMPONG (location) involving vehicle no/s
BAHRU ROAD
SDP4555H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this _____ (day) of _____ (month) 20____ (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$20,729.92 (Repair Cost), S\$1,000.00 (Loss of Use/Rental), S\$35.15 (Disbursement) for vehicle no. SNB 9638A that was damaged pursuant to the accident which occurred on 05/06/2022 (date) LOWER DELTA ROAD & KAMPONG BAHRU ROAD (AT TRAFFIC LIGHT TO TURN TO MOUNT FABER ROAD FROM LOWER DELTA ROAD) (location) involving vehicle no/s SDP 4555H. This is pursuant to the inspection conducted on 14/06/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner KIM SANG HYUCK (the third party claimant") of vehicle no. SNB 9638A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SNB 9638A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of MAY (month) 2023 (year)



LKP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85018165	Account: A0006 (T 0)
		Date : 30/12/2022	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
		Order : SNB9638A	
		Term : 30	

Regn No: SNB9638A (V 49283)	Regn Date: 23/09/2021	Mileage: 14514	WIP No.: 27472
Model: A6 design 2.0 TFSI S tronic (1	Chassis: WAUZZZF26MN076080	Engine: DKY 015537	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS.	280.00	1.00	280.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR IWRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT. INSPECT FOR DAMAGE AND RENEW WHERE NECESSARY.	1600.00	1.00	1,600.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID. TO CUT OUT AND WELD REAR END PANELLING. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	2500.00	1.00	2,500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER, REAR LID, END PANEL AND SPARE HOUSING.	2200.00	1.00	2,200.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY ARYLIC SEALANT, CAVITY WAX, STONE CHIP AND METAL FILLER POWDER.	780.00	1.00	780.00
X	A4K5807067B GRU	COVER Less 020%	1.00	3012.00	2,409.60
X	A4K0807521D RU6	SPOILER Less 020%	1.00	984.50	787.60
X	A4K8807900	STRIP-A/P GT Less 020%	1.00	192.50	154.00
X	A4K5945223A	(A) (SK) TAIL LIGHT-22 Less 020%	1.00	1401.00	1,120.80
X	A4K5945093A	001277/ (V) (GER) TAIL Less 020%	1.00	1401.00	1,120.80
X	A4K5945255	TRIM Less 020%	1.00	33.10	26.48
X	A4K5853955 2ZZ	(A) (SK) Trim-22/06 Less 020%	1.00	53.50	42.80
X	A4K0807309	BRACKET Less 020%	1.00	1076.00	860.80
X	A4K5827025	LID Less 020%	1.00	4142.00	3,313.60
X	A8D0853419F	PACKING Less 020%	1.00	20.90	16.72

Premium Automobiles Pte Ltd



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281 Alexandra Road
Singapore 159938
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Regn No: SNB9638A (V 49283) Regn Date: 23/09/2021 Mileage: 14514 WIP No.: 27472
Model: A6 design 2.0 TFSI S tronic (1 Chassis: WAUZZZF26MN076080 Engine: DKY 015537 Dept: U
You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
X	A8W9853742 2ZZ	AUDI SIGN Less 020%	1.00	143.50	114.80
X	A4F0853741 2ZZ	INSCRIPTION 'A6' Less 020%	1.00	103.50	82.80
X	A4K5853927 2ZZ	Trim Less 020%	1.00	391.00	312.80
X	A4K5813307	001296/(V) (SK) REAR A Less 020%	1.00	560.00	448.00
X	A8W0807669	GASKET IL-A/P GT Less 020%	1.00	16.00	12.80
X	A8W0807670	GASKET IL-A/P GT Less 020%	1.00	16.00	12.80
X	A4K0807329A	STRAP-A/P GT Less 020%	1.00	132.50	106.00
X	A4K5807393	PIECE-A/P GT Less 020%	1.00	74.20	59.36
X	AN 10621301	NUT-A/P GT Less 020%	10.00	2.80	22.40
X	A4K5807458	001296/(V) (SK) GUIDE- Less 020%	1.00	118.50	94.80
X	AWHT004694	NUT-A/P GT Less 020%	2.00	2.60	4.16
X	A971035510E	PHONAERIAL-A/P GT Less 020%	1.00	90.90	72.72
X	A4K0853551 2ZZ	MOLDING Less 020%	1.00	193.50	154.80
X	A4K5945253A	001305/TRIM(V) (GER) 6 Less 020%	1.00	49.00	39.20
X	A4G0827310A	CLIP Less 020%	2.00	7.90	12.64
X	A4K5807394	PIECE Less 020%	1.00	73.10	58.48
Parts 11,461.76					Sub-Total 19,373.76
Labour 0.00					
Sublet 7,912.00					7% GST 1,356.16
Menus 0.00					
Lubricant 0.00					Grand Total 20,729.92

Received by

For & on behalf of
Premium Automobiles Pte Ltd

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SDP4555H

Date of Accident

05/06/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **01/09/2021 - 31/08/2022**Requested By **FOONG CHIN FONG (PREMIUM ...**Requested Date **06/06/2022 14:23**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

TAX INVOICE

REGN NO. : M9-0000467-N
VISIT NO. : G05122009275
VISIT DATE/TIME : 06-JUN-2022 04:58PM
INVOICE NO. : PG05122009275-1
PAY BY : SELF
PAYER NAME : KIM, SANGHYUCK
ADDRESS : 27 MOUNT FABER ROAD MOUNT FABER LODGE #07-13 SINGAPORE 099200

PAGE : 1 of 1
BILL TYPE : PATIVNOUT
BILL DATE : 06-JUN-2022
PATIENT NAME : KIM, SANGHYUCK
PATIENT ID NO. : *****248E
POLICY NO. :

DESCRIPTION	QTY	S\$	S\$
CONSULTATION			21.00
PRACTICE COST	1.0	10.00	
			10.00
SUB-TOTAL			31.00
TOTAL CHARGES BEFORE GST			31.00
GST @ 7%			2.17
TOTAL CHARGES AFTER GST			33.17
LESS ROUNDING ADJUSTMENT			(0.02)
TOTAL AMOUNT PAID			(33.15)
REG2200848595 - 06/06/2022 - VISA		33.15	
TOTAL BALANCE DUE			0.00

RafflesMedical
The HarbourFront
No. 1 Maritime Square
#03-56 Singapore 099253
Tel: (65) 6273 3078 Fax: (65) 6274 5351

1 MARITIME SQUARE #03-56 HARBOURFRONT CENTRE SINGAPORE 099253 62733078

Raffles Medical Group Ltd | Company Registration No: 198901967K | GST Registration No: M9-0000467-N

REFERRAL FORM

To : Doctor In Charge
Clinic : SINGAPORE GENERAL HOSP - Accident and Emergency
From : HO WOON YANG (M17647H)
Clinic : Harbour Front
Visit Date : 06-Jun-2022 05:15 pm

Patient Name : KIM, SANGHYUCK

NRIC : S7386248E

Referral Notes

Thank you for seeing this patient.

He was involved in RTA yesterday
driver of car rear-ended by another car
initially felt well, but started having posterior neck and head discomfort
no numbness or weakness

o/e
neck ROM full
shoulders ROM full

imp whiplash injury

Kindly review.
Thank you.

RafflesMedical

The HarbourFront

No. 1 Maritime Square

#03-56 Singapore 099253

Tel: (65) 6273 3078 Fax: (65) 6274 5351

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 14 June 2022 2:39 PM
To: lloyd.dsouza7@gmail.com
Subject: <STANDARD LETTER> ACCIDENT INVOLVING SDP 4555H / SNB 9638A / OTHERS ON 05/06/2022 (CHAIN COLLISION)

Importance: High

Our Ref: CC3/AIG22005612/ga3

14 JUNE 2022

D'SOUZA LLOYD MORGAN EDWARD

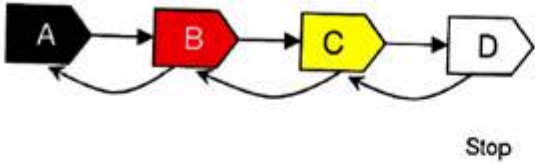
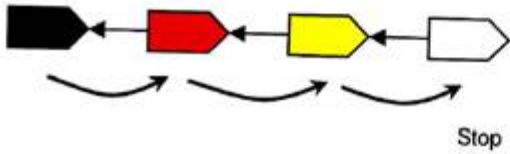
Dear Sir/Madam,

ACCIDENT INVOLVING SDP 4555H / SNB 9638A / OTHERS ON 05/06/2022 (CHAIN COLLISION)

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SNB 9638A.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

	SCENARIO	DESCRIPTION
28.		<p>Driver of the vehicle behind will be 100% liable for losses incurred by the vehicle immediately in front only</p> <p>Reason: To avoid costly litigation for collision damages</p> <p>Note:</p> <p>In cases where vehicle A lost control:</p> <ol style="list-style-type: none"> If there is no contact between A and B, B is 100% liable to C, C is 100% liable to D If there is contact between A (moving/stationary) and B, scenario 28 / 28 (h) applies
28.	<p>(a)</p> 	<p>Driver of the vehicle in front will be 100% liable for losses incurred by the vehicle immediately behind only</p> <p>Reason: To avoid costly litigation for collision damages</p>

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 5 days from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Jun 2022 10:27	Clim Dtl Modified	Claimant's Name: -> KIM SANG HYUCK. Claimant's ID: -> SXXXX248E.	[A] HOW MEI KWAN
2	14 Jun 2022 10:27	Clim Veh Model Changed	(200049) AUDI A6 2.0 TFSI (A).	[A] HOW MEI KWAN
3	14 Jun 2022 10:27	Clim Created	Reg No: SNB9638A. Acct Date: 2022/06/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 Jun 2022 10:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Jun 2022 10:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/23	[A] HOW MEI KWAN
6	14 Jun 2022 10:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Jun 2022 10:27	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Jun 2022 10:27	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Jun 2022 10:27	Label Added	(23):Express.	[A] HOW MEI KWAN
10	14 Jun 2022 10:27	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	29 Dec 2022 10:13	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	29 Dec 2022 10:13	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	29 Dec 2022 10:13	Clim Dtl Modified	JPJ Reg. Date: -> 2021/09/23.	[A] JOANNE LEE KHANG MIN
14	29 Dec 2022 10:13	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	22 May 2023 09:17	Adj Mandate Request	Cur.Reg:21865.07:Liability: 100%(B28) *Quantum: \$21,865.07 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
16	23 May 2023 11:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/23. Mandate Remarks: please proceed with settlement @ \$21,865.07 [COR-\$20,729.92 LOU-\$1100 MEDICAL-\$33.15 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
17	23 May 2023 11:32	Adj Mandate Set	Approved:21865.07:please proceed with settlement @ \$21,865.07 [COR-\$20,729.92 LOU-\$1100 MEDICAL-\$33.15 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From   Date To   Audit Type None 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2805440	16 Jun 2022 19:20:18	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNB9638A	SDP4555H	11.00
2889673	29 Dec 2022 10:13:36	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNB9638A	SDP4555H	11.00

