

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 24 August 2022 8:44 AM
To: geraldpo@lonpac.com
Cc: Admin A; MT_Claim_SG
Subject: [SEEK MANDATE] - FBL977U/XD2574S ON 30/05/2022 Arrange Surveyor *** LKK
REF: CC4/LPC22005609/Tpa3
Attachments: LKK Survey Report & Photos.pdf; FBL977U LOD.pdf

Your ref: **22/22/22/VC05/025877**
Our ref : CC4/LPC22005609/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD2574S(LONPAC) AND FBL977U(TP) ON 30/05/2022

We refer to the above matter.

We have highlighted to your good office on 21/06/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer **"HKL LIM TEAM MOTORSPORT PTE LTD"** at **\$1,172.00(all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|---------------------------------|---------------------|---------------------------|
| 1. Cost of Repair | \$ 11,140.00 | \$ 1,132.00 |
| 2. Loss of Use (1day x \$50.00) | \$ 50.00 | \$ 40.00 (1day x \$40.00) |
| Total | \$ 11,190.00 | <u>\$ 1,172.00</u> |

Surveyor recommended 1day for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 21 June 2022 10:17 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: FW: FBL977U/XD2574S ON 30/05/2022 Arrange Surveyor *** LKK REF: CC4/LPC22005609/Tpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Monday, June 6, 2022 1:36 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: FW: FBL977U/XD2574S ON 30/05/2022 Arrange Surveyor

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 6 June 2022 12:19 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: FW: FBL977U/XD2574S ON 30/05/2022 Arrange Surveyor

Lonpac External - General

Our Ref: 22/22/22/VC05/025877

Dear Yan,

FYNA. Attached copy of insured's report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: HKL Lim Team Motorsport <hklteam@gmail.com>

Sent: Monday, 6 June 2022 12:05 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: FW: FBL977U/XD2574S ON 30/05/2022 Arrange Surveyor

Dear Gerald,

We chose Mohd Taufik - LKK. Please avoid 3pm-4:30pm.

On Mon, Jun 6, 2022 at 8:37 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 22/22/22/VC05/025877

Dear James,

Your email of 4 June 2022 refers.

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

| | |
|----|-------------------------|
| 1 | Jackson Quek -Appraisal |
| 2 | Nicholas Tey -Appraisal |
| 3 | Steve Chen - LKK |
| 4 | Lim Teow Guan - LKK |
| 5 | Marcus Chua - LKK |
| 6 | Kenneth Kong- LKK |
| 7 | Xing Quo Qiang- LKK |
| 8 | Mohd Taufik - LKK |
| 9 | Adrian Ling-LKK |
| 10 | Mohd Rasul - LKK |

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: CATHERINE CHAN MIEW HAN <catherinechan@lonpac.com>
Sent: Monday, 6 June 2022 8:04 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: ELIZABETH GOH SUAN CHOO <elizabethgoh@lonpac.com>
Subject: FW: FBL977U/XD2574S ON 30/05/2022 Arrange Surveyor

Lonpac External - General

Dear Claims, For your action.

| | | | |
|-----------------------------------|----------------------------------|------------------|-------------|
| POLICY NO | : Z/22/VC05/009755 | QUOTATION REF | : |
| DATE OF ISSUE | : 03/01/2022 | TYPE OF COVER | : FT |
| OLD POL.NO/LG.CODE | : | PROCESS MONTH | : 012022 |
| PERIOD FROM | : 15/02/2022 TO 14/02/2023 | DATE OF PROPOSAL | : 29/12/202 |
| AGENT NO | : Z10449 | OUR CO. RATE | : 0.00 |
| O/COVER NOTE NO | : | INS. CODE | : 100 |
| NAME | : KH WASTE HAULAGE SERVICES PTE_ | TRAILER | : |
| | : LTD | REG. NO | : XD 2574S |
| CHARGE/LESSOR/HIRE PURCHASE/FTTRI | : | RENEWED POL. NO | : |

Best Regards,

Catherine Chan

From: HKL Lim Team Motorsport <hklteam@gmail.com>
Sent: Saturday, 4 June 2022 10:20 am
To: Customer SG <customer_sg@lonpac.com>
Subject: FBL977U/XD2574S ON 30/05/2022 Arrange Surveyor

Dear whom concern with,

Do look at the attachment below, and arrange a surveyor.

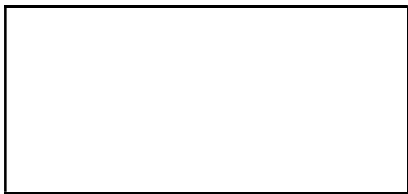
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Thank You.

Best Regards

James Lim (Keong)

[Tel:+65 9242 3895](tel:+6592423895)



BLK 1008 #01-24 Bukit Merah Lane 3, Singapore 159722

[Tel:+65 6275-6656](tel:+6562756656), 6275-6566

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

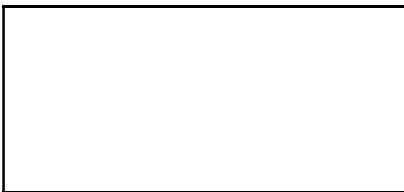
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Thank You.

Best Regards

James Lim (Keong)

[Tel:+65 9242 3895](tel:+6592423895)



BLK 1008 #01-24 Bukit Merah Lane 3, Singapore 159722

[Tel:+65 6275-6656](tel:+6562756656), 6275-6566