

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

Ref : SKZ825U

Date : 08/07/2022

Motor Claims Dept
AIG Asia Pacific Insurance Pte Ltd
BLK 78 Shenton Way
07-16
SINGAPORE 079120
Fax : 68357416

Dear Sir/Mdm

DIRECT SETTLEMENT - Accident Involving vehicle no SKZ825U and YP8248U On 03/06/2022 Along OPEN SPACE CARPARK OF TANJONG KATONG

We refer to the above matter.

We are instructed by our clients, CHEONG WING HUNG, JOEL of vehicle number SKZ825U to claim damages against your insured YP8248U in connection with a road traffic accident on 03/06/2022 13:00:50

We are instructed that the accident was caused by your insured's negligent driving and /or management of this vehicle. As a result, our client's vehicle was damaged and our clients have to put to loss and expenses. particulars of which are as follows:

Cost Of Repair			\$	952.30
Loss of Use			\$	0.00
Car Rental Fee	3	Days X \$	120.00	\$ 360.00
LTA Search Fee			\$	2.00
Survey Fee			\$	0.00
GIA Fees			\$	0.00
Total			\$	1,314.30

Please revert within the next **SEVEN (7) Days** so that we can advise out third party claimant for the next course of action.

We/I support our/my claim with documents enclosed.




Motor Claims Dept
Anyisia Foo
motor@hockwah.com.sg



AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, CHEONG WING HUNG, JOEL (“the third party claimant”)
of BLK 7 COMMONWEALTH AVENUE #12-654 S(140007) (address),
owner of SKZ825U (vehicle no.) hereby authorize
HOCK WAH MOTOR WORKSHOP PTE LTD

(“the workshop”) to act for me with respect to my claim for repair costs and/or
rental and/or loss of use (“claim”) for my vehicle no. SKZ825U that was
damaged pursuant to the accident which occurred on 03/06/2022 (date) along
OPEN SPACE CARPARK OF TANJONG KATONG (location)
involving vehicle no/s YP8248U (“the accident”).

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment furtherto settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 04 day of JUNE (month) 2022 (year)

Signed by “the third party claimant”

HOCK WAH MOTOR WORKSHOP PTE LTD
Blk 3011 Bedok Industrial Park E,
#01-2008/2010/2012
Singapore 489977

Tel: 6441 5655 (3 Lines) Fax: 6441 5355
www.hockwah.com.sg

Signed by “the workshop”

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **HOCK WAH MOTOR WORKSHOP PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$952.30** (Repair Cost), **S\$300.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SKZ 825U** that was damaged pursuant to the accident which occurred on **03/06/2022** (date) along **OPEN SPACE CARPARK OF TANJONG KATONG** (location) involving vehicle no/s **YP 8248U**. This is pursuant to the inspection conducted on **28/06/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **CHEONG WING HUNG, JOEL** (the third party claimant”) of vehicle no. **SKZ 825U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKZ 825U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of Sept (month) 20 22 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
 BEDOK NORTH AVE 4,
 #01-2008/10/12 SINGAPORE 489977
 TEL : 6441 5655 FAX : 6441 5355/6243 8121
 R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : 81333412
 AIG Asia Pacific Insurance Pte Ltd
 BLK 78 Shenton Way
 # 07-16
 SINGAPORE 079120
 TEL : 1800 4193000 FAX : 68357416
 PH :
 ATTN :

TAX INVOICE

Number : IV00073974
Date : 08/07/2022
Case No :
Vehicle No : SKZ825U
Chassis: RU11104869
Year of Mfr 2015
Policy No
Model : HONDA VEZEL 1.5X
 A

Term:

Sn	DESCRIPTION	QTY	U_PRICE	DISC	AMOUNT
1	LUMPSUM REPAIR	1.0	890.00	0	890.00
	Sub Total				890.00
	Parts Total				890.00
SINGAPORE DOLLARS : NINE HUNDRED FIFTY-TWO AND CENTS THIRTY ONLY			Less Excess		0.00
			SUBTOTAL		890.00
			GST 7.00%		62.30
			TOTAL		952.30

Date of accident : 03/06/2022 01:00 PM. Place : OPEN SPACE CARPARK OF TANJONG KATONG

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

Anysia



CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

KOH CAR HO PTE LTD
Registration no.: 201422857D
3011 Bedok Industrial Park E
#01-2010 Singapore 489977
Tel: 6441 5655 / 8339 6888

CINV - 200212

INVOICE

Refer to Rental Agreement: GRA 20029
Reference Vehicle: SKZ 8254 .
Date: 30.06.2022

Customer Information

Name: CHEONG WING HUNG, JOEL NRIC No.: S8613889A
Address: 7 COMMONWEALTH AVENUE #12-654
S (14007) Contact No: 81333412 .

Rental Car Information

Vehicle No.: SLR 5878P
Make & Model: TOYOTA VIOS .
Start Date: 27 / 06 / 2022
End Date: 30 / 06 / 2022

Rent for (No. of Days) 3
Rate at (Per Day) \$120.00
Total Amount \$ 360.00



Customer Signature



Authorized Signature

KOH CAR HO PTE LTD

Registration no.: 201422857D
 3011 Bedok Industrial Park E
 #01-2010 Singapore 489977
 Tel: 6441 5655 / 8339 6888

R.Vehicle No. SKZ 8254**CRA# -200229****RENTAL AGREEMENT - CLAIM****Hirer's Particulars**Name: CHEONG WING HUNG, JOEL NRIC No.: S8613889AAddress: 7 COMMONWEALTH AVENUE #12-654S (140007) Contact No: 81333412Licence Date: 17 / 12 / 2007 Birth Date: 11 / 05 / 1986**Additional Driver's Particulars**

Name: _____ NRIC No.: _____

Licence Date: ____ / ____ / ____ Contact No: _____

Rental VehicleVehicle No.: SLR5878P Start Date: 27 / 06 / 2022Rate (Per day): _____ No. of days: _____ End Date: 30 / 06 / 2022PL (Out): _____ PL (In): OK / Time out/in: 17:50HRS 17:00HRS

The Hirer agreed to the Rental Agreement as followed: -

- Rental vehicle is restricted to SINGAPORE use only, check water and engine oil daily.
- No refund if vehicle return early.
- Hirer is liable to pay all fines, summons, claims, excess within rental period.
- Hirer shall bear the responsibility if any damages found on/in vehicle.
- Extension: One day in advance notice is required otherwise no extension will be allowed.
- Car collection and return shall be within the office operating hour.
- Excess: In the event when accident occurred, the Hirer is liable to bear the excess of at least S\$4,000 / S\$8,000 (Young, Inexperience Driver) in cash plus loss of earnings.

Any problem arises to vehicle within rental period, Hirer must inform 6441 5655 immediately.

Hirer acknowledges all T&C and signifies acceptance upon signing.

Hirer and Driver Signature

Date & Company Stamp (if any)


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

YP8248U

Date of Accident

03/06/2022 **Reset****% RESULT & RECEIPT****TP Insurer Enquiry**Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **12/06/2021 - 11/06/2022**Requested By **Anysia Foo Mei Yan (Hock Wah...**Requested Date **04/06/2022 12:11****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 16 June 2022 9:35 AM
To: LILY_NEO@QBFOOD.COM.SG
Subject: Claim Notification - ACCIDENT INVOLVING YP 8248U(AIG) AND SKZ 825U AT/ALONG TANJONG KATONG OPENSOURCE CARPARK ON 03/06/2022

16 June 2022

Q.B. FOOD TRADING PTE. LTD.
Driver: CHEN XIANGQIANG

[By Email Only]

Dear Sir/Madam,

You Ref: YP8248U
Our Ref: CC6/AIG22005608/pa3
ACCIDENT INVOLVING YP 8248U(AIG) AND SKZ 825U AT/ALONG TANJONG KATONG OPENSOURCE CARPARK ON 03/06/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKZ825U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Jun 2022 21:04	Clim Dtl Modified	Claimant's Name: -> CHEONG WING HUNG, JOEL. Claimant's ID: -> S8613889A.	[A] HOW MEI KWAN
2	13 Jun 2022 21:04	Clim Veh Model Changed	(204319) HONDA VEZEL 1.5 X (A).	[A] HOW MEI KWAN
3	13 Jun 2022 21:04	Clim Created	Reg No: SKZ825U. Acct Date: 2022/06/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Hock Wah Motor Works hop Pte Ltd (Bedok)	[A] HOW MEI KWAN
4	13 Jun 2022 21:04	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Jun 2022 21:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/22	[A] HOW MEI KWAN
6	13 Jun 2022 21:04	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	13 Jun 2022 21:04	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	13 Jun 2022 21:04	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	13 Jun 2022 21:05	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	13 Jun 2022 21:05	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	25 Jul 2022 23:14	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	25 Jul 2022 23:14	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	25 Jul 2022 23:14	Clim Dtl Modified	JPJ Reg. Date: -> 2016/01/08.	[A] JOANNE LEE KHANG MIN
14	25 Jul 2022 23:14	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	26 Jul 2022 10:33	Adj Mandate Request	Cur.Req:1254.30:Liability: 100%(B23) *Quantum: (a)CORw/GST: \$952.30+ (b)LOR(3days x \$100.00): \$300.00 + (c)Search fee: \$2.00 = Total: \$1,254.30 *3 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
16	06 Sep 2022 10:50	Video Downloaded	Downloaded SKZ825U VIDEO	[I] Lee, Ming-Yao
17	06 Sep 2022 10:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/22	[I] Lee, Ming-Yao
18	06 Sep 2022 10:57	Adj Mandate Set	Approved:1254.30.	[I] Lee, Ming-Yao

Date From Date To Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2804937	15 Jun 2022 17:50:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKZ825U	YP8248U	11.00
2805116	16 Jun 2022 10:23:24	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKZ825U	CHEW HSIAO TONG	xx.xx
2821430	25 Jul 2022 23:14:14	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKZ825U	YP8248U	11.00

