

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 12 September 2022 9:33 AM
To: Hock Wah Motor Pte Ltd
Cc: Admin A
Subject: RE: TP CLAIM_SKZ825U & YP8248U (AIG)_DOA: 03/06/2022 *** LKK REF: CC6/AIG22005608/pa3
Attachments: DV_SKZ 825U.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Friday, 9 September 2022 10:55 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM_SKZ825U & YP8248U (AIG)_DOA: 03/06/2022 *** LKK REF: CC6/AIG22005608/pa3

Dear Hsiao Tong

We accept your offer as stated below email.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 07 September 2022 11:37

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_SKZ825U & YP8248U (AIG)_DOA: 03/06/2022 *** LKK REF: CC6/AIG22005608/pa3

Without Prejudice

Dear Sirs/Mdm,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 952.30
2. Loss of Rental (3days x \$100.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$1,254.30

Please confirm acceptance.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 29 August 2022 11:20 AM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_SKZ825U & YP8248U (AIG)_DOA: 03/06/2022 *** LKK REF: CC6/AIG22005608/pa3

Without Prejudice

Dear Sirs,

We are pending mandate approval from AIG.

We will follow up and get back to you.

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Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Monday, 29 August 2022 11:15 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_SKZ825U & YP8248U (AIG)_DOA: 03/06/2022 *** LKK REF: CC6/AIG22005608/pa3

Dear Hsiao Tong

Any updates for above mention claim?

Please revert.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: 13 July 2022 09:24
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: TP CLAIM_SKZ825U & YP8248U (AIG)_DOA: 03/06/2022 *** LKK REF: CC6/AIG22005608/pa3

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 08/07/2022.

We will look into the matter and get back to you.

Thank you.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

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Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Friday, 8 July 2022 4:20 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: TP CLAIM_SKZ825U & YP8248U (AIG)_DOA: 03/06/2022 *** LKK REF: CC6/AIG22005608/pa3

Dear Hsiao Tong

Please ignore the previous email.

Please find attached as amend LOD with supporting documents for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd

Sent: 08 July 2022 16:12

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: TP CLAIM_SKZ825U & YP8248U (AIG)_DOA: 03/06/2022 *** LKK REF: CC6/AIG22005608/pa3

Dear Hsiao Tong

Please find attached as LOD with supporting documents for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: 17 June 2022 10:54

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: TP CLAIM_SKZ825U & YP8248U (AIG)_DOA: 03/06/2022 *** LKK REF: CC6/AIG22005608/pa3

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

***Kindly arrange for survey.**

Thank you.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Thursday, 16 June 2022 9:34 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: TP CLAIM_SKZ825U & YP8248U (AIG)_DOA: 03/06/2022 *** LKK REF: CC6/AIG22005608/pa3

Dear Hsiao Tong

Please find attached as per request.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 16 June 2022 09:32

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Subject: RE: TP CLAIM_SKZ825U & YP8248U (AIG)_DOA: 03/06/2022 *** LKK REF: CC6/AIG22005608/pa3

Without Prejudice

Dear Sirs/mdm,

We would like to request for a copy of your client video footage as stated in his GAI report for our reference.

Appreciate an early reply.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Tuesday, 14 June 2022 11:57 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: TP CLAIM_SKZ825U & YP8248U (AIG)_DOA: 03/06/2022 *** LKK REF: CC6/AIG22005608/pa3

Dear Hsiao Tong

Please revert the liability for above mention case.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 14 June 2022 10:58

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

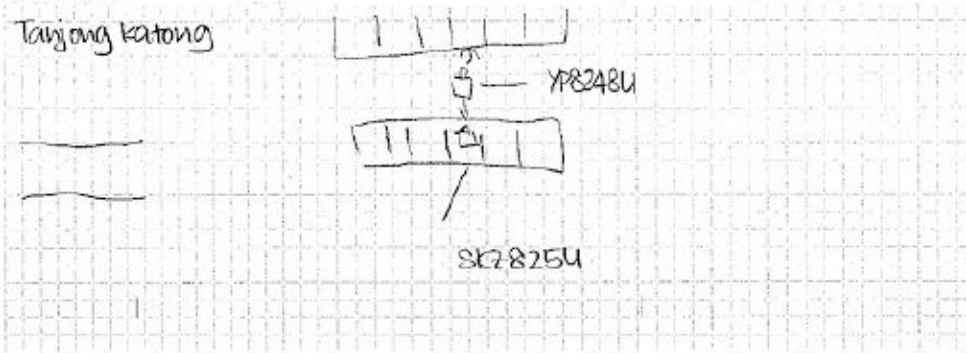
Subject: RE: TP CLAIM_SKZ825U & YP8248U (AIG)_DOA: 03/06/2022 *** LKK REF: CC6/AIG22005608/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI' s sketch plan and statement.

Sketch Plan



Describe Circumstances of the Accident

LICENSE PLATE: YP8248U	ACCIDENT DATE & TIME: 03 JUNE 22, 1.30PM.
I drove to an open space car park at Tanjong Katong. While I was trying to position my lorry to park into the empty lot. I accidentally hit a parked vehicle SKZ825U.	

Kindly arrange for survey.

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 13 June, 2022 9:08 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: TP CLAIM_SKZ825U & YP8248U (ATG)_DOA: 03/06/2022 *** LKK REF: CC6/AIG22005608/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Please provide us the evidence i.e. video/ scene photo and arrange for survey.

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: Monday, June 13, 2022 1:43 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: TP CLAIM_SKZ825U & YP8248U (AIG)_DOA: 03/06/2022

Dear sir/madam

Attached herewith our client' s GIA report with estimate bill that claim against AIG' s insured YP8248U.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd
Sent: 06 June 2022 09:52
To: admin-a@lkkauto.com
Subject: TP CLAIM_SKZ825U & YP8248U (AIG)_DOA: 03/06/2022

Dear sir/madam

Attached herewith our client' s GIA report with estimate bill that claim against AIG' s insured YP8248U.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg