



AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CC3/AIG22005607/EA3 (SMP8566T)

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0491/2022/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

24-Mar-2023 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SMQ 241 C - Audi A3 SEDAN 1.0 TFSI

With reference to the above-mentioned vehicle, no. **SMQ 241 C**, claimant, **Mr. Loo Huan Liong**, please find the related document per attached.

1. A copy of the Original invoice no. 85018445 – S\$ 2,791.15.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 150.00 (S\$ 50.00 x 3 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

AIG Insurance – SMQ 241 C

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, LOO HUAN LIONG (the third party claimant) of 431A BEDOK NORTH ROAD #06-441, SINGAPORE 461431 (address), owner of SMQ241C (vehicle no.) hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMQ 241 C that was damaged pursuant to the accident which occurred on 11/6/2022 (date) along 2 EUNOS CRESCENT, OPEN CARPARK (location) involving vehicle no/s SMP8566T ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13 (day) of JUNE (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 2,791.15 (Repair Cost), S\$ 150.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SMQ241C that was damaged pursuant to the accident which occurred on 11/6/2022 (date) along 2 EUNOS CRESCENT, OPEN CARPARK (location) involving vehicle no/s SMP8566T. This is pursuant to the inspection conducted on 16/6/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOO HUAN LIONG ("the third party claimant") of vehicle no. SMQ241C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMQ241C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of MAY (month) 2023 (year)


MTH

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
 281 Alexandra Road
 Singapore 159938
 Main Telephone 6836 2223
 Main Telefax 6471 3733
 Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
 281 Alexandra Road
 Singapore 159938
 Main Telephone 6388 2223
 Main Telefax 6475 1023

Ubi Service Centre
 55 Ubi Road 1
 Singapore 408699
 Main Telephone 6388 2323
 Main Telefax 6841 1183

Customer Service
 Service Appointment 6366 2323
 24-hour Breakdown Service 9828 1233
 Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 12:05

Company Reg. No. 199902271W
 GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85018445	Account: A0006 (T 0)
	Date : 23/03/2023	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : SMQ241C	
	Term : 30	
Regn No: SMQ241C (V 43806)	Regn Date: 25/10/2019	Mileage: 28048
Model: A3 SEDAN 1.0 TFSI 8VMANG	Chassis: WAUZZZ8V9LA007106	WIP No.: 28496
	Engine: CHZ C34871	Dept: U
You have been assisted by :- UB-Tony Foong (33)		

		Details	Qty	Unit Price	Amount
S	SUBLET	M: BNP - TO SUPPLY VEHICLE NUMBER PLATE	60.00	1.00	60.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8V3853651AA3FZ	GRILLE	1.00	1578.00	1,262.40
X	A8V0010515A	STICKER	1.00	9.00	7.20
X	A8K0010520C	STICKER	1.00	16.00	12.80
		Less 020%			
		Less 020%			
		Less 020%			

Parts 1,282.40
 Labour 0.00
 Sublet 1,302.00
 Menus 0.00
 Lubricant 0.00

Sub-Total 2,584.40
8% GST 206.75
Grand Total 2,791.15



Received by

For & on behalf of
 Premium Automobiles Pte Ltd

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMP8566T

Date of Accident

11/06/2022 🗓

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **18/10/2021 - 17/10/2022**

Requested By **FOONG CHIN FONG (PREMIUM ...**

Requested Date **13/06/2022 11:04**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 27 June 2022 14:47
To: 'tanpk44@hotmail.com'
Subject: ACCIDENT INVOLVING SMP 8566T AND SMQ 241C ON 11/06/2022

Our Ref: CC3/AIG22005607/Tea3

27 June 2022

TAN PENG KWEE

Dear Sir/Madam,

ACCIDENT INVOLVING SMP 8566T AND SMQ 241C ON 11/06/2022

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: Ashersng@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Jun 2022 20:47	Clm Dtl Modified	Claimant's Name: -> LOO HUAN LIONG. Claimant's ID: -> SXXXX096J.	[A] HOW MEI KWAN
2	13 Jun 2022 20:47	Clm Veh Model Changed	(207156) AUDI A3 999cc SEDAN TFSI S TRONIC (LED) (A).	[A] HOW MEI KWAN
3	13 Jun 2022 20:47	Clm Created	Reg No: SMQ241C. Acct Date: 2022/06/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	13 Jun 2022 20:47	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Jun 2022 20:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/22	[A] HOW MEI KWAN
6	13 Jun 2022 20:47	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	13 Jun 2022 20:47	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	13 Jun 2022 20:47	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	13 Jun 2022 20:48	Label Added	(23):Express.	[A] HOW MEI KWAN
10	13 Jun 2022 20:48	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	17 Jun 2022 20:25	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
12	27 Jun 2022 11:54	Clm Registration Modified	Acct Time:17:00:00->17:50:00.	[I] AIG OneClaim Integration User
13	27 Jun 2022 14:40	Video Downloaded	Downloaded Video - Accident	[A] Asher Sng Rong Yi
14	28 Jun 2022 08:36	Adj Adjuster Assigned	ADRIAN LING -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
15	24 Apr 2023 11:43	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	24 Apr 2023 11:43	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	24 Apr 2023 11:43	Clm Dtl Modified	JPJ Reg. Date: -> 2019/10/25.	[A] JOANNE LEE KHANG MIN
18	24 Apr 2023 11:43	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	24 Apr 2023 17:17	Adj Mandate Request	Cur.Req:2943.15:Liability: 100%(OID REVERSED HIT TP PARKED VEHICLE) *Quantum: \$2,943.15 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
20	08 May 2023 14:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/22. Mandate Remarks: please proceed with settlement @ \$2,943.15 [COR-2,791.15 LOU-\$150 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
21	08 May 2023 14:41	Adj Mandate Set	Approved:2943.15:please proceed with settlement @ \$2,943.15 [COR-2,791.15 LOU-\$150 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From Date To Audit Type

ACTIVITY
[27/06/2022 14:42] Asher Sng Rong Yi: Letter sent to oi via email.
[27/06/2022 14:42] Asher Sng Rong Yi: FILE REVIEW: 100% B:NIL OID REVERSED HIT TP PARKED VEHICLE
[17/06/2022 17:20] HOW MEI KWAN: OINR - TO SEND 1ST LETTER

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount

2803940	13 Jun 2022 20:54:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMQ241C	SMP8566T	11.00
2804801	15 Jun 2022 15:08:50	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMQ241C	HOW MEI KWAN	xx.xx
2952729	24 Apr 2023 11:43:47	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMQ241C	SMP8566T	11.00