

Yan (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, 15 June 2022 11:22 AM
To: assignments
Subject: FW: S2M0425U_ARRANGE SURVEY_Accident Involving SH7519H & SKJ1788X_along_Mountbatten Rd on 22/05/022 19.10_PersonalAutoLine

CS3/ASM22005583/c

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: HO Winnie <winnie.ho@axa.com.sg>
Sent: Wednesday, 15 June 2022 11:11 AM
To: SL LAW PRS <prs@sllaw.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>; Eldredgoh@gmail.com; aaron tan <aarontkj.sk@gmail.com>
Subject: S2M0425U_ARRANGE SURVEY_Accident Involving SH7519H & SKJ1788X_along_Mountbatten Rd on 22/05/022 19.10_PersonalAutoLine

WITHOUT PREJUDICE

Dear Wati,

We refer to your email below.

Our surveyor from LKK Auto have contacted your workshop and was informed that vehicle not in workshop.

Aside to LKK,
Please assist to follow up arrange survey. Thanks

Best Regards

Winnie Ho
Senior Admin Assistant, Motor Claims Department
AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094 Singapore 902144
Customer Centre : 9 North Bouna Vista Drive #18-01/06 The Metropolis Tower 1 Singapore 138588
Email: winnie.ho@axa.com.sg
Customer Care No. 1800 8804741 / Fax: (65) 6880 4838



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Internal

From: SL LAW PRS <prs@slaw.com.sg>

Sent: Wednesday, June 15, 2022 11:01 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>; HO Winnie <winnie.ho@axa.com.sg>; KALE Nagesh <nagesh.kale@axa.com.sg>; OH Vale <vale.oh@axa.com.sg>

Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>; Eldredgoh@gmail.com; aaron tan <aarontkj.sk@gmail.com>

Subject: [EXTERNAL] URGETNT RE: S2M0425U_HW_Accident Involving SH7519H & SKJ1788X_along_Mountbatten Rd on 22/05/022 19.10_PersonalAutoLine

Importance: High

URGENT

Dear Sirs,

We refer to our PRI request and your reply dated 13 June 2022.

We note that till date, you have not contacted our workshop to schedule the PRI.

Please arrange to contact our workshop **by 12 Noon**. We have our client's strict instructions, should there be no arrangement made, the said workshop will commence repairs thereafter without further reference to you.

Kindly liaise with the workshop representatives **urgently**:

Workshop: 833 Motorsports Pte Ltd

Address: 160 Sin Ming Drive #02-09 Autocity Building Singapore 575722

Contact Person: Mr Eldred (83322833)

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

***Please direct all future correspondence to our new address:**

**133 New Bridge Road
#13-01 Chinatown Point
Singapore 059413**

Regards

Wati Fhatullah

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



SL LAW CHAMBERS

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From: do not reply <donotreply@axa.com.sg>

Sent: Monday, 13 June 2022 3:59 PM

To: SL LAW PRS <prs@slaw.com.sg>

Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>

Subject: RE: S2M0425U_HW_Accident Involving SH7519H & SKJ1788X_along_Mountbatten Rd on 22/05/022
19.10_PersonalAutoLine

WITHOUT PREJUDICE

Hi,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing LKK AUTO CONSULTANTS PTE LTD to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If you have not provided us with the workshop details, please let us have the workshop details.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

Regards

From: SL LAW PRS <prs@slaw.com.sg>

Sent: Monday, 13 June 2022 3:52 PM

To: do not reply <donotreply@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey
<motor.survey@axa.com.sg>

Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>; HO Winnie <winnie.ho@axa.com.sg>; KALE Nagesh
<nagesh.kale@axa.com.sg>; Eldredgoh@gmail.com; aaron tan <aarontkj.sk@gmail.com>

Subject: [EXTERNAL] RE: S2M0425U_HW_Accident Involving SH7519H & SKJ1788X_along_Mountbatten Rd on
22/05/022 19.10_PersonalAutoLine

Importance: High

WITHOUT PREJUDICE

Dear Sir/Madam,

**ACCIDENT INVOLVING SKJ1788X & SH7519H ALONG TOWARDS NICOLL HIGHWAY ON 22
MAY 2022 AT ABOUT 1900 HOURS**

We refer to your email of even date confirming your intention to conduct a pre-repair survey on our client's
vehicle **SKJ1788X** .

We have instructions to reject your surveyor and propose to engage Nicky Seah (Absolute Appraisal Services
Pte Ltd) from the workshop's list of surveyors.

Please be informed that the said **vehicle is not in workshop** yet. Kindly liaise with the workshop representatives
accordingly:

Workshop: 833 Motorsports Pte Ltd

Address: 160 Sin Ming Drive #02-09 Autocity Building Singapore 575722

Contact Person: Mr Eldred (83322833)

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening
Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further
reference to you.

For Surveyor: To initial after Completion

1st Inspection

Appointed surveyor
(Name & Siganature)

Date & Time

2nd Inspection

Appointed surveyor
(Name & Siganature)

Date & Time

3rd Inspection

Appointed surveyor
(Name & Siganature)

Date & Time

Thank you.

Regards

Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



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From: do not reply <donotreply@axa.com.sg>

Sent: Monday, 13 June 2022 3:34 PM

To: SL LAW PRS <prs@slaw.com.sg>

Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>; HO Winnie <winnie.ho@axa.com.sg>; KALE Nagesh <nagesh.kale@axa.com.sg>

Subject: S2M0425U_HW_Accident Involving SH7519H & SKJ1788X_along_Mountbatten Rd on 22/05/022
19.10_PersonalAutoLine

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to motor.survey@axa.com.sg

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:	
1.	LKK Auto Consultants Pte Ltd
2.	Vicom Ltd
3.	AXA in house surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Should you have any other queries, please feel free to contact our Claims Service Team at 1800-8804888.

Santosh

From: KALE Nagesh <nagesh.kale@axa.com.sg>
Sent: Monday, 13 June 2022 3:22 PM
To: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>
Cc: PODUVAL Akash <akash.poduval@axa.com.sg>
Subject: RE: S2M0425U- [EXTERNAL] URGENT ACCIDENT INVOLVING SKJ1788X & SH7519H ALONG TOWARDS NICOLL HIGHWAY ON 22 MAY 2022 AT ABOUT 1900 HOURS || PD.192690/ML

Send SJE list

From: HO Winnie <winnie.ho@axa.com.sg>
Sent: Monday, 13 June 2022 3:20 PM
To: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>; PODUVAL Akash <akash.poduval@axa.com.sg>; KALE Nagesh <nagesh.kale@axa.com.sg>
Subject: S2M0425U- [EXTERNAL] URGENT ACCIDENT INVOLVING SKJ1788X & SH7519H ALONG TOWARDS NICOLL HIGHWAY ON 22 MAY 2022 AT ABOUT 1900 HOURS || PD.192690/ML
Importance: High

Dear all,

TP change workshop, pls forward SJE list to TP. Thanks

Best Regards

Winnie Ho
Senior Admin Assistant, Motor Claims Department
AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094 Singapore 902144
Customer Centre : 9 North Bouna Vista Drive #18-01/06 The Metropolis Tower 1 Singapore 138588

Email: winnie.ho@axa.com.sg

Customer Care No. 1800 8804741 / Fax: (65) 6880 4838



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Internal

From: SL LAW PRS <prs@slaw.com.sg>

Sent: Monday, June 13, 2022 3:03 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Eldredgoh@gmail.com; aaron tan <aarontkj.sk@gmail.com>

Subject: S2M0425U- [EXTERNAL] URGENT ACCIDENT INVOLVING SKJ1788X & SH7519H ALONG TOWARDS NICOLL HIGHWAY ON 22 MAY 2022 AT ABOUT 1900 HOURS || PD.192690/ML

Importance: High

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SKJ1788X & SH7519H ALONG TOWARDS NICOLL HIGHWAY ON 22 MAY 2022 AT ABOUT 1900 HOURS

We are instructed to notify you of a road accident on **22 MAY 2022** at about **1900** hours **ALONG TOWARDS NICOLL HIGHWAY** involving our client's vehicle registration number **SKJ1788X** and vehicle registration number **SH7519H** driven by your insured at the material time. A copy of the Accident Statement is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Regards
Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



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