

Meng Yan

From: Meng Yan <admin-d@lkkauto.com>
Sent: Monday, 13 June 2022 3:24 PM
To: 'Irene Tay'
Cc: 'Admin A'; assignments@lkkauto.com
Subject: RE: SNM22D204039C02 - ACCIDENT INVOLVING GX7572K & FBN6192S ON 04 JUNE 2022

Categories: Orange Category

Dear Irene,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay [mailto:irene.tay@sg.cntaiping.com]
Sent: Monday, 13 June 2022 2:28 PM
To: erzat@erzatileemotor.com; suria@erzatileemotor.com claim@erzatileemotor.com
Cc: Admin A; assignments@lkkauto.com
Subject: SNM22D204039C02 - ACCIDENT INVOLVING GX7572K & FBN6192S ON 04 JUNE 2022

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with ERZAT LEE MOTOR to conduct survey.

Regards,

Irene Tay

From: Nur Hidayah <hidayah@erzatileemotor.com>
Sent: Monday, 13 June 2022 10:05 AM
To: Personal Dept of China Taiping Insurance <e-personal@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Erzat Lee <erzat@erzatileemotor.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Fwd: Delivery Status Notification (Failure)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

CLAIMANT: AHMAD NUR JUNAIRY
ACCIDENT INVOLVING VEHICLES NO. FBN 6192S & GX7572K ON 04.06.2022 07:30HRS

NOTICE FOR PRE-REPAIR INSPECTION

HI Team!

We would like to to appoint **Kenneth from LKK** as our proposed surveyor.
Thank You.

Best Regards,
Nur Hidayah
Administrative Executive

Erzat Lee Motor Trading Pte Ltd
Synergy@KB 23
Kaki Bukit Road 4
#01-19 Level 2 Singapore 417801
E: Hidayah@erzatleemotor.com

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----- Forwarded message -----

From: Irene Tay <irene.tay@sg.cntaiping.com>
Date: Thu, 9 Jun 2022 at 11:57
Subject: RE: Delivery Status Notification (Failure)
To: Nur Hidayah <hidayah@erzatleemotor.com>

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene Tay

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城
Taiping SG

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Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Nur Hidayah <hidayah@erzatileemotor.com>
Sent: Thursday, 9 June 2022 11:47 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Fwd: Delivery Status Notification (Failure)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Irene

For your reference.

Thank You

Best Regards,

Nur Hidayah

Administrative Executive

Erzat Lee Motor Trading Pte Ltd

Synergy@KB 23

Kaki Bukit Road 4

#01-19 Level 2 Singapore 417801

E: Hidayah@erzatleemotor.com

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----- Forwarded message -----

From: **Mail Delivery Subsystem** <mailer-daemon@googlemail.com>

Date: Thu, 9 Jun 2022 at 11:43

Subject: Delivery Status Notification (Failure)

To: <hidayah@erzatileemotor.com>



Message blocked

Your message to rene.tay@sg.cntaiping.com has been blocked. See technical details below for more information.

The response from the remote server was:

550 5.4.1 Recipient address rejected: Access denied. AS(201806281) [[PSAAPC01FT048.eop-APC01.prod.protection.outlook.com](#)]

----- Forwarded message -----

From: Nur Hidayah <hidayah@erzatileemotor.com>

To: rene.tay@sg.cntaiping.com

Cc: Erzat Lee <erzat@erzatileemotor.com>, Suria Suria <suria@erzatileemotor.com>, Claim Motor <claim@erzatileemotor.com>

Bcc:

Date: Thu, 9 Jun 2022 11:42:51 +0800

Subject: Fwd: SNM22D204039/C02/GX7572K/TAYHP / RE: Our Ref: FBN 6192S , AHMAD NUR JUNAIRY;
YOUR REF: GX7572K - CLAIMANT: AHMAD NUR JUNAIRY; ACCIDENT INVOLVING VEHICLES NO. FBN
6192S & GX7572K AT ON 04.06.2022 07:30HRS - NOTICE FOR PRE-REPAIR INSPECTION

----- Message truncated -----