

Kah Motor Co. Sdn. Bhd. (A Member of Orientel Holdings Berhad) Body Repair & Paint Centre 6A Mandai Estate Singapore 729903 Tel: +65 6841 3838 Fax: +65 6362 5015

www.honda.com.sg

M/s: Lonpac Insurance Bhd

100 Beach Road #19-00

**Shaw Towers** Singapore 189702

**Attn: Motor Claims Department** 

Your ref: GR9999G

Date:

2/9/2022

Dear Sir / Madam, Our ref: SDJ3618Z

#### THIRD PARTY DIRECT SETTLEMENT

#### ACCIDENT INVOLVING SDJ3618Z & GR9999G ON 02/06/2022

We refer to the item(s) marked below:				
✓ We refer to your email dated 15/06/2022.				
✓ We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.				
✓ Kindly forward the discharge voucher for our client's signature within <u>2 weeks</u> via email to desmondtoh@honda.com.sg.				
We return your discharge voucher duly completed.				
Kindly expedite settlement of the following :-  Repair Cost Loss of rental  S\$11,752.62 payable to Kah Motor Co. Sdn. Bhd.  S\$107.00 x 9 days : S\$963.00 payable to CHONG SHIH-YA.				
✓ Kindly let us have your cheque made in favour of the above mentioned name(s) for our transmission as soon as possible.				
✓ Enclosures  ✓ Repair/Excess Bill ✓ Letter of Authority ✓ Rental Invoice				
Remarks				
hank you.				
ours faithfully,				

Ivan Teo

# LETTER OF AUTHORITY

### TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.)	SPJ	361	82	&
(THIRD PARTY'S VEHICLE NO.) GR 99996	ON	02	06	2022
Atono Tanglin Road	: e		<i>b.</i>	

I hereby authorize Kah Motor Co. Sdn Bhd (Kah Motor) and its agents or any person authorized by Kah Motor to do all or any of the following:

- To submit, resolve and make any claim(s) which I may have against the 3<sup>rd</sup> party insurers.
- To execute, sign discharge voucher/indemnity forms and all necessary documents in connection with and arising out of the above claim.
- Any payment should be made in favour of my name / Kah Motor Co. Sdn. Bhd.

SW.
Owner Signature (Co stamp & authorized signature if is Co registered vehicle)
Name: CHONG SHIH-YA
NRIC No: 57914745A
Vehicle No: SDJ 36 82
Date : 3.6.2022



# **LONPAC INSURANCE BHD**

CLAIM NO

: 22/22/22/VC05/025887

DATE

: 28 SEPT 2022

WITHOUT PREJUDICE to:

### DISCHARGE VOUCHER

Any Personal Injury Claims

I/We, CHONG SHIH-YA confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GR9999G the sum of Singapore Dollar Twelve Thousand Seven Hundred Fifteen and Cents Sixty Two Only (\$12,715.62) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SDJ3618Z and GR9999G on 02/06/2022 along/at TANGLIN ROAD.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ UCLEAR POOL WATER SERVICES AND/OR TAN SENG LEE(CHEN SHENGYI)) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "KAH MOTOR CO SDN BHD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

CHONG JHIH JA 14. 10.22 Name of vehicle owner /Date



# Service Tax Invoice

GST Reg No.

M200050223

Company Ref. No. S60FC1380G

SVO22028058

Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No.: +65 6841 3838 Fax No.:

LONPAC INSURANCE BHD MOTOR CLAIMS DEPT

300 BEACH ROAD #17-04/07

Customer Code: CU0129752

THE CONCOURSE SINGAPORE, 199555

Invoice No. Invoice Date SINV-BM22000800

02/09/22

Order No. Reference

Job Card No. 13859 Date/Time Received 06/06/22 / 9:46:53 AM

Licence No. SDJ36187 Model

JAZZ 1.5VTIR CVT 16YM Car Chassis No. JHMGK5850GX201858

Car Engine No. L15B31020707 : Mileage 63272

Service Advisor **IVAN TEO BOON KIAT 1876** 

Served By **IVANTEO** :

Page

								7% GST Am	ount incld
No.		Description	Qty.	UoM	U. PriceDi	sc %	Amount	Amount	GS
		TP DIRECT SETTLEMENT (J/NO:	)						
		OWNER: CHONG SHIH-YA							
		OWNER INSURER: LIBERTY							
		ACC DATE: 02/06/2022							
		SURVEYED BY:							
		DATE:							
		REF NO:							
		TP INSURER: LOMPAC							
		TP VEH: GR9999G							
BOSUN	0669	SUNDRIES	1	Hours	50.00		50.00	3.50	53.5
BC012R	0669	RESET VEHICLE SMART ENTRY SYSTEM	1	Hours	450.00		450.00	31.50	481.5
BA02R	0669	REMOVE & REINSTALL REVERSE SENSORS	- 1	Hours	180.00		180.00	12.60	192.6
DMI 001	0000	4 PCS (N)			4				
BML02I	0669	INSPECT RR LIGHTING MECHANISMS. PERFORM WATER TEST.(N)	1	Hours	180.00		180.00	12.60	192.6
BKDR21R	0669	REMOVE & TRANSFER ITEMS TO NEW RR L	1	Hours	560.00		560.00	39.20	599.2
		DR. ADJUST		TENO (N)					
BOBC	0660	& ALIGN INCLUDING FITTINGS ON ATTACHM					200.00	40.00	
	0669	BODY UNDERSIDE COATING (N)	1	Hours	280.00		280.00	19.60	299.6
BOJSE	0669	BODY JOINT SEALANT RR DR	1	Hours	120.00		120.00	8.40	128.4
BKRP21S	0669	STRAIGHTEN ALIGN RR L FENDER & RENEW DAMAGE PARTS DAMAGE PARTS.	/ 1	Hours	3,900.00		3,900.00	273.00	4,173.0
BP05R	1847	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(5P)	1	Hours	3,120.00		3,120.00	218.40	3,338.4
67550-T5A-N10ZZ		PANEL COMP,L.RR.DOOR	1	Each	765.20	25	573.90	40.17	614.0
67865-T5A-003		TAPEL.RR.DOOR SASH	1	Each	15.40	25	11.55	0.81	12.3
04641-TAS-320ZZ		PANEL SET, L. SIDE SILL	1	Each	252.70	25	189.52	13.27	202.7
04646-TAS-330ZZ		PANEL SET, L.RR. OUTSIDE	1	Each	608.40	25	456.30	31.94	488.2
71850-T5B-003ZB		GARNISH ASSY,L.SIDE SILL	1	Each	415.50	25	311.62	21.81	333.4
04715-T5B-000ZZ		FACERR.BUMPER	1	Each	535.90	25	401.92	28.13	430.0
71593-T5A-000		SPACERR.RR.BUMPER	1	Each	11.50	25	8.62	0.60	9.2
71598-T5A-000		SPACERL.RR.BUMPER	1	Each	11.50	25	8.62	0.60	9.2
91505-TM8-003		CLIP,BUMPER	1	Each	2.30	25	1.72	0.12	1.8



#### Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad) 6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No.: +65 6841 3838 Fax No.:

LONPAC INSURANCE BHD MOTOR CLAIMS DEPT 300 BEACH ROAD #17-04/07 THE CONCOURSE

SINGAPORE, 199555

Customer Code: CU0129752

# Service Tax Invoice

GST Reg No. M200050223

Company Ref. No. S60FC1380G

Invoice No. Invoice Date SINV-BM22000800 02/09/22

Order No.

SVO22028058

Reference

13859 Job Card No. 06/06/22 / 9:46:53 AM Date/Time Received

SDJ3618Z Licence No. JAZZ 1.5VTIR CVT 16YM Model

JHMGK5850GX201858 Car Chassis No. L15B31020707 Car Engine No.

63272 Mileage **IVAN TEO BOON KIAT 1876** Service Advisor

**IVANTEO** Served By 2 Page

9,458.80 8,840.00 618.80 Sum Labor 1,963.77 137.45 2,101.22 Sum Item 180.00 12.60 192.60 **Sum External Services** 

10,983.77 768.85 11,752.62 Total SGD

11,752.62 Total Payable (SGD)



**CHONG SHIH-YA** 

170 SIXTH AVENUE

#04-25

SINGAPORE 276544

nental & Leasing Department 370 Ubl Road 3 Singapore 408651

Tel: +65 6513 0645 | Fax: +65 6841 2611 | www.honda.com.sg GST Reg. No.: M200050228 Company Reg. No.: S60FC1380G

Tax Invoice

Invoice No.
Invoice Date

: CRINV/22/00868 : 29 Jun 2022

Customer No. : \*\*\*\*745A

Ref

RA No.

Car Color

Currency Terms

: SGD : COD : 10542

**Customer Information** 

Customer Name : CHONG SHIH-YA Customer Ref No. : SDJ3618Z IVAN

Car Information

Registration No. : SME9890H Car Model : CITY 1.5 V

: CITY 1.5 V CVT : MODERN STEEL

METALLIC

**Rental Information** 

Date/Time Out : 20/06/2022 08:30 Date/Time Return : 29/06/2022 08:10 Starting Mileage § 38671

Ending Mileage : 38432 Mileage Travelled : -239

**Billing Detail** 

Description

#

Amt

1 9 DAYS @ 100.00

900.00

#### Remarks:

LK/BS - SA: IVAN TEO

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms. Interest will be charged at 2% per month on overdue amounts.

Printed by Ivan Teo at 02/09/2022 14:27

Subtotal: GST 7.0%: S\$ 900.00

Total:

S\$ 63.00 **S\$ 963.00** 

Paid :

S\$ 963.00

Outstanding:

S\$ 0.00

#### RENTAL AGREEMENT

No. 10542

Date:	20	Jun	2022
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<b>VEHICLE PA</b>	RTICULAR
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Vehicle No.

(A Member of Oriental Holdings Berliard)

:SME9890H

Make

: HONDA

Model

: CITY 1.5 V CVT

Out (Date & Time)

: 20 Jun 2022 | 0830

In (Date & Time)

#### HIRER PARTICULAR

Name

: CHONG SHIH-YA

Address (Res)

170 SIXTH AVENUE #04-25

SINGAPORE 276544

Tel

: 98163257

Name on Credit Card

Credit Card No.

Payment Mode : Cash

#### MAIN DRIVER PARTICULAR

Name

: CHONG SHIH-YA

Address (Res)

: 170 SIXTH AVENUE #04-25

SINGAPORE 276544

Driving License No.

: SXXXX745A

Passing Date

: 30/09/1999

Date of Birth

: 30/05/1979

NRIC/FIN/Passport No

: SXXXX745A

#### ADDITIONAL DRIVER PARTICULAR

Name

Address (Res)

Driving License No Passing Date

Date of Birth

NRIC/FIN/Passport No

DBS  $\times$ 

DBS

KAH MOTOR ALX WORKSHOP

NO 255 ALEXANDRA ROAD LEVEL 1

SINGAPORE 159937 TID: 37996053 MID:168168333546 BATCH # : :002819 HOST: DBS 29JUN22 08:09

SETTLEMENT SLIP TRANS AMOUNT(SGD) COUNT VISA SALES 881

963.88 REFUND V.SALE 000 -0.00 000 9.99 V.RFND AAA 0.00 CARD TOTAL 963.00

BATCH TOTALS: SALES 963,00 REFUNDS TIPS -0.00 0.00 0.00

0.00

V. SALES V.REFUNDS 000 **GRAND** 

963.00 BATCH CLOSED

**PAYMENT** 

Day: 10 days x 100.00

1.000.00

**AMOUNT** 

0.00

0.00

0.00

70.00

Week

Month Add HRS

SUB TOTAL

**GST** 

**NETT AMOUNT** 

1,070.00

SECURITY DEPOSIT

0.00

1,000.00

REMARKS

SDJ3618Z

SA: IVAN TEO

3RD PARTY CLAIM > LONPAC

#### **TERMS & CONDITIONS**

- Malaysia Drive Surcharge
  - O Normal days \$21.40 w/GST
  - Blackout dates, Eve of PH & PH \$42.80 w/GST

Insurance (3rd Party Only) Excess

- S'pore Drive Excess \$2140 w/GST; \$5,885 w/GST for drivers below 23yrs or above 70yrs old &/or less than 2 yrs driving licence
- Malaysia Drive Excess \$3210 w/GST; \$6,955 w/GST for drivers below 23yrs or above 70yrs old &/or less than 2 yrs driving licence (Excluding towing & custom fees)
- Vehicle is rented to hirer upon terms and conditions on the free this agreement.
- Vehicle is to be driven only by hirer at
- Hirer is responsible for all parking, fin
- Hirer must report all accidents to Kah
- Violation of the terms of this agreeme full loss or damage to the vehicle whe
- Vehicle is strictly for Singapore use, u



KAH MOTOR ALX WORKSHOP NO 255 ALEXANDRA ROAD LEVEL 1 SINGAPORE 159937

DATE/TIME: TID:37996053 29JUN22 08:08 MID: 168168333546 INVOICE#: 066653 BATCH#: Z VISA

XXXX XXXX XXXX e1e3 APPR CODE: 273444 HOST: DBS RRN: 218000487621 EMV CHIP TC:2CA1DBBBEDB6DACB AID:A0000000
VISA CREDIT TVR:0000000000 TSI:E800 AID: A0000000031010

963.00

TOTAL SGD

SIGN X THONG

I AGREE TO PAY THE ABOVE TOTAL AMOUNT ACCORDING TO CARD ISSUER AGREEMENT \*\* MERCHANT COPY \*\*\*

Rented out by

Hirer's Signature

Main Driver's Signat (if not hirer)

#### **Hsiao Tong (LKKAuto)**

Sent: Tuesday, 27 September 2022 7:17 AM

**To:** Hsiao Tong (LKKAuto)

Cc: MT\_Claim\_SG

**Subject:** RE: [SEEK MANDATE] - CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT

SDJ3618Z AGAINST GR9999G DOA 02/06/2022

# Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 26 September 2022 10:36 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SDJ3618Z AGAINST GR9999G DOA

02/06/2022

Your ref: **22/22/22/VC05/025887** Our ref: CC4/LPC22005566/Epa3q2

Dear Sirs/Mdm,

#### ACCIDENT INVOLVING GR9999G(LONPAC) AND SDJ3618Z(TP) ON 02/04/2022

We refer to the above matter.

We have highlighted to your good office on 13/06/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver changed lane and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "KAH MOTOR CO SDN BHD" at \$12,715.62 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 14,650.70	\$ 11,752.62 (\$10,983.77 + 7%GST)
2. Loss of Rental (9days x \$100.00)(w/GST)	\$ 963.00	\$ 963.00 (9days x \$100.00)(w/GST)
Total	\$ 15,613.70	<u>\$ 12,715.62</u>

Surveyor recommended 12days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/09/2022 is only for mandate purpose.

#### Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Wednesday, 15 June 2022 1:08 PM

To: Cecilia Chong (LKK Auto) < <a href="mailto:CeciliaChong@lkkauto.com">CeciliaChong@lkkauto.com</a>>

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SDJ3618Z AGAINST GR9999G DOA 02/06/2022

### Lonpac External - General

Dear Cecilia,

Please proceed with DS.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) < <a href="mailto:CeciliaChong@lkkauto.com">CeciliaChong@lkkauto.com</a>>

Sent: Monday, 13 June 2022 3:28 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SDJ3618Z AGAINST GR9999G DOA 02/06/2022

Hi Gerald,

Attached is a copy of TP video.

We are in the opinion liability down against OI based on BOLA S15.

**Thanks** 

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

#### **LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 8 June, 2022 10:12 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: 'MT\_Claim\_SG' < mt\_claim@lonpac.com>

Subject: RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SDJ3618Z AGAINST GR9999G DOA 02/06/2022

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6741-8434 | email:  $\underline{assignments@lkkauto.com} \hspace{0.2cm} | \hspace{0.2cm} fax: 6256-4315$ Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Wednesday, 8 June 2022 8:01 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT\_Claim\_SG < < com claim@lonpac.com >

Subject: FW: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SDJ3618Z AGAINST GR9999G DOA 02/06/2022

### Lonpac External - General

Our Ref : 22/22/VC05/025887

Dear Yan,

Please proceed to conduct the survey and revert on liability on liability.

**Best Regards** 

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ivan Teo < <u>ivanteo@honda.com.sg</u>>
Sent: Monday, 6 June 2022 10:14 am
To: MT\_Claim\_SG < <u>mt\_claim@lonpac.com</u>>

Subject: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SDJ3618Z AGAINST GR9999G DOA 02/06/2022

Dear Motor Claims,

Kindly advise on 3<sup>rd</sup> party direct settlement liability.

My client SDJ3618Z Your insured GR9999G DOA 02/06/2022

Thank you.

Best Regards, Ivan Teo Service Advisor Mandai Body Repair & Paint

Honda Singapore **Kah Motor Co. Sdn. Bhd.** 255 Alexandra Road, Singapore

255 Alexandra Road, Singapore 159937 DID/Mobile: 6514 5247 / 9731 7842

Web: www.honda.com.sg







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