

## Hsiao Tong (LKKAUTO)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 27 September 2022 7:17 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [SEEK MANDATE] - CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SDJ3618Z AGAINST GR9999G DOA 02/06/2022

## Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Monday, 26 September 2022 10:36 am  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [SEEK MANDATE] - CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SDJ3618Z AGAINST GR9999G DOA 02/06/2022

Your ref: **22/22/22/VC05/025887**  
Our ref : CC4/LPC22005566/Epa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GR9999G(LONPAC) AND SDJ3618Z(TP) ON 02/04/2022**

We refer to the above matter.

We have highlighted to your good office on 13/06/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver changed lane and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"KAH MOTOR CO SDN BHD"** at **\$12,715.62 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 14,650.70	\$ 11,752.62 (\$10,983.77 + 7%GST)
2. Loss of Rental (9days x \$100.00)(w/GST)	\$ 963.00	\$ 963.00 (9days x \$100.00)(w/GST)
<b>Total</b>	<b>\$ 15,613.70</b>	<b>\$ 12,715.62</b>

Surveyor recommended 12days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/09/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Wednesday, 15 June 2022 1:08 PM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SDJ3618Z AGAINST GR9999G DOA 02/06/2022

## Lonpac External - General

Dear Cecilia,

Please proceed with DS.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Sent:** Monday, 13 June 2022 3:28 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SDJ3618Z AGAINST GR9999G DOA 02/06/2022

Hi Gerald,

Attached is a copy of TP video.

We are in the opinion liability down against OI based on BOLA S15.

Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 8 June, 2022 10:12 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SDJ3618Z AGAINST GR9999G DOA 02/06/2022

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.**

**Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, 8 June 2022 8:01 AM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Subject: FW: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SDJ3618Z AGAINST GR9999G DOA 02/06/2022

## Lonpac External - General

Our Ref : 22/22/22/VC05/025887

Dear Yan,

Please proceed to conduct the survey and revert on liability on liability.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

From: Ivan Teo <[ivanteo@honda.com.sg](mailto:ivanteo@honda.com.sg)>

Sent: Monday, 6 June 2022 10:14 am

To: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Subject: CHECK LIABILITY FOR 3RD PARTY DIRECT SETTLEMENT SDJ3618Z AGAINST GR9999G DOA 02/06/2022

Dear Motor Claims,

Kindly advise on 3<sup>rd</sup> party direct settlement liability.

My client SDJ3618Z  
Your insured GR9999G  
DOA 02/06/2022

Thank you.

Best Regards,  
**Ivan Teo**  
Service Advisor  
Mandai Body Repair & Paint

Honda Singapore  
**Kah Motor Co. Sdn. Bhd.**  
255 Alexandra Road, Singapore 159937  
DID/Mobile: 6514 5247 / 9731 7842  
Web: [www.honda.com.sg](http://www.honda.com.sg)



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.