

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 16 June 2022 5:19 PM
To: 'Choo, Thelma'; 'Teo, Grace'
Cc: SUR
Subject: RE: LKK \ CMTD2202035/THE(nr) - Accident involving SMD 9661 H & YP7706X on 11/06/2022 (PRE-REPAIR SURVEY REQUEST)
Attachments: SMD9661H LTA.pdf; SMD9661H IA.pdf; SMD9661H JEW estimate.pdf

Dear Thelma,

Enclosed herewith preliminary advice of SMD 9661H.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 13 June 2022 3:41 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>
Cc: 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK \ CMTD2202035/THE(nr) - Accident involving SMD 9661 H & YP7706X on 11/06/2022 (PRE-REPAIR SURVEY REQUEST)

Dear Grace,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 13 June 2022 11:35 AM
To: Assessment Department <assessment@jewmotors.com>; admin-d@lkkauto.com; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>
Subject: LKK \ CMTD2202035/THE(nr) - Accident involving SMD 9661 H & YP7706X on 11/06/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Our Reference: CMTD2202035/THE

Your Reference: SMD9661H

Dear John,

We refer to your email reply and agreed to appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to survey **SMD9661H** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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Sompo Insurance Singapore Pte. Ltd.

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From: Assessment Department <assessment@jewmotors.com>

Sent: Monday, June 13, 2022 11:28 AM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Re: PRI \ CMTD2202035/THE(nr) - Accident involving SMD 9661 H & YP7706X on 11/06/2022 (PRE-REPAIR SURVEY REQUEST)

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey.

Thank you.

Regards,

JOHN
Motor Claims Department
Tel: 9199 7483

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 13 Jun 2022 at 10:43, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2202035/THE

Your Reference: SMD9661H

Without Prejudice

Date: 13/06/2022

EMAIL

ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S J.E.W MOTORS PTE LTD

Dear John,

ACCIDENT INVOLVING YP7706X & SMD9661H ON 11.06.22

We refer to your Notice of Accident dated 13/06/2022.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Assessment Department <assessment@jewmotors.com>

Sent: Monday, June 13, 2022 9:41 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>

Subject: Accident involving SMD 9661 H & YP 7706 X on 11/06/2022 (PRE-REPAIR SURVEY REQUEST)

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Without Prejudice

Dear Sir/ Mdm.,

We refer to the above matter.

We represent our client, TAI SEK SUAH to notify you of the aforesaid accident involving our client's vehicle SMD9661H and your insured's vehicle YP7706X on 11/06/2022 at 0320HRS along SLE TWDS CTE AFT WOODLANDS AVE 12 EXIT.

This serves as a **NOTICE** that we are claiming against YP7706X for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 60 Jalan Lam Huat #03-72 Carros Centre Singapore 737869

Contact Person: JOHN (9199 7483)

Contact Email: assessment@jewmotors.com

VEH IN (Date & Time) : 11/06/2022

PRS ARRANGEMENT (Date & Time) : 14/06/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

JOHN

Motor Claims Department

Tel: 9199 7483