

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 22 July 2022 1:07 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [Seek Mandate] - Accident invlg XD8967C and YN8473X (Lonpac) on 08-Jun-2022 *** LKK REF : CC4/LPC22005557/Epa3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 22 July 2022 10:04 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - Accident invlg XD8967C and YN8473X (Lonpac) on 08-Jun-2022 *** LKK REF : CC4/LPC22005557/Epa3

Your ref: **21/22/22/VC05/025911**
Our ref : CC4/LPC22005557/Epa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN8473X(LONPAC) AND XD8967C(TP) ON 08/06/2022

We refer to the above matter.

We have highlighted to your good office on 13/06/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

We are of the view that liability is not in our driver favour as his lorry rolled backward and hit third party who was behind his lorry.

We seek your approval to offer repairer **"SIN SHENG AUTO WORKSHOP PTE LTD"** at **\$6,437.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 8,371.35	\$ 5,350.00
2. Loss of Use (6days x \$200.00)	\$ 1,200.00	\$ 1,080.00 (6days x \$180.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 9,578.80	<u>\$ 6,437.45</u>

Surveyor recommended 5days for repair + 1PRS = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/07/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Thursday, June 30, 2022 9:17 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: PRI ~ Accident invlg XD8967C and YN8473X (Lonpac) on 08-Jun-2022 *** LKK REF : CC4/LPC22005557/Epa3

Our Ref: 21/22/22/VC05/025911

Dear Mei Kwan,

Attached copy of insured's report.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

-----Original Message-----

From: GERALD POH WEE BIN
Sent: Tuesday, 21 June 2022 9:00 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: PRI ~ Accident invlg XD8967C and YN8473X (Lonpac) on 08-Jun-2022 *** LKK REF : CC4/LPC22005557/Epa3

Lonpac External - General

Dear Mei Kwan,

Our insured still has not lodged the and we have sent another reminder.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

-----Original Message-----

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, 21 June 2022 8:53 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRI ~ Accident invlg XD8967C and YN8473X (Lonpac) on 08-Jun-2022 *** LKK REF : CC4/LPC22005557/Epa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Monday, June 13, 2022 1:39 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: PRI ~ Accident invlg XD8967C and YN8473X (Lonpac) on 08-Jun-2022 *** LKK REF : CC4/LPC22005557/Epa3

Lonpac External - General

Our Ref : 21/22/22/VC05/025911

Dear Mei Kwan,

Our insured has not lodged the report and we are making enquiries.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

-----Original Message-----

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Monday, 13 June 2022 1:32 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRI ~ Accident invlg XD8967C and YN8473X (Lonpac) on 08-Jun-2022 *** LKK REF : CC4/LPC22005557/Epa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 10 June, 2022 12:35 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: PRI ~ Accident invlg XD8967C and YN8473X (Lonpac) on 08-Jun-2022

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 13.6.22.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 10 June 2022 12:14 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: PRI ~ Accident invlg XD8967C and YN8473X (Lonpac) on 08-Jun-2022

Lonpac External - General

Our Ref : 21/22/22/VC05/025911

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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-----Original Message-----

From: enquiry@sinsheng.com.sg <enquiry@sinsheng.com.sg>

Sent: Friday, 10 June 2022 12:02 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Quek Beng Hoe <quek.benghoe@sinsheng.com.sg>

Subject: Re: PRI ~ Accident invlg XD8967C and YN8473X (Lonpac) on 08-Jun-2022

Dear Gerald,

We select LKK, Steve Chen.

Kindly arrange to survey the vehicle on Monday, 13 June 2022.

Thank you and regards,
M/S Sin Sheng Auto Workshop P/L

On 2022-06-10 09:16, GERALD POH WEE BIN wrote:

> Lonpac External - General
>
> WITHOUT PREJUDICE
> Our Ref: TBA
>
> Dear Sirs,
>
> Please see attached.
>
> Best Regards
>
> Gerald Poh
> Senior Claims Executive | Lonpac Insurance Bhd
> 300 Beach Road, #17-04/06 The Concourse, Singapore 199555
> Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706
>
> We are committed to acting professionally, fairly and with integrity.
> We do not condone bribery, fraud or corrupt practices.
>
> -----Original Message-----
> From: enquiry@sinsheng.com.sg <enquiry@sinsheng.com.sg>
> Sent: Friday, 10 June 2022 8:49 am
> To: MT_Claim_SG <mt_claim@lonpac.com>
> Cc: Quek Beng Hoe <quek.benghoe@sinsheng.com.sg>
> Subject: PRI ~ Accident invlg XD8967C and YN8473X (Lonpac) on
> 08-Jun-2022
>
> Dear Sir/Madam,
>
> We would like to request for the Pre-Repair Inspection to be conducted
> at our premises and kindly let us have your list of surveyors.
>
> Workshop Location:
> Sin Sheng Auto Workshop Pte Ltd
> No. 5 Tuas Avenue 3
> Singapore 639405
> Contact person : Ah Hoe @ 9139 7277
>
> Please note that if you fail to arrange the pre-repair inspection
> within the next two (2) working days excluding any intervening
> Saturday, Sunday and/or Public Holiday, our workshop will commence the
> repair works without any further notice or reference to you.
>
> Thank you and regards,
> M/s Sin Sheng Auto Workshop P/L