


LOD - TPC/SGY878U/D0802

anna@falconair.com.sg <anna@falconair.com.sg>

Fri 24/6/2022 10:51 AM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

 1 attachments (268 KB)

20220624105403.pdf;

“Without Any prejudice to any Personal Injuries”

Dear Sir

We would like to submit our Letter of Demand as follows:-

COR	: \$ 4,922.00
RENTAL	: \$ 642.00
Search Fee	: \$ 2.00
	-----
Total	: \$ 5,566.00
	=====

Attached herewith are all the supporting documents for your Perusal and awaiting for your offer.

Thanks and regards  
Anna Ng  
Falcon-Air (Tampines)  
67897997

## LETTER OF AUTHORITY

To : MOTOR CLAIMS DEPT

ACCIDENT INVOLVING SGY 878 U AND SJT 7596 C

ON 27/05/22 ALONG Bedok Rd

Ng Kim Wah

CO. REG NO/

NRIC NO. S2557343 I

Of Blk 736 Tampines St 72 #14-30 S(520736)

Owner of Motor Vehicle Registration No. SGY 878 U do hereby authorize

M/s FALCON-AIR AUTO SERVICES PTE LTD as my agent and representative to correspond in, negotiate

And settle, on my behalf, my claim against the parties involved in the above mentioned accident. I

Also authorize the said insurers to make all payments in favor of Falcon-Air Auto Services Pte Ltd directly.

  
\_\_\_\_\_  
Date & Signature of Owner/Co. Stamp

"WITHOUT PREJUDICE  
to any  
PERSONAL INJURIES"

\_\_\_\_\_  
Date & Signature of Driver

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **FALCON-AIR AUTO SERVICES PTE LTD (T)** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,750.00** (Global Sum) for vehicle no. **SGY 878U** that was damaged pursuant to the accident which occurred on **27/05/2022** (date) along **SIMPANG BEDOK OSCP** (location) involving vehicle no/s **SJT 7596C**.

This is pursuant to the inspection conducted on **13/06/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **NG KIM WAH** (the third party claimant”) of vehicle no. **SGY 878U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGY 878U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of April (month) 2023 (year)



Signed by appointed surveyor

Signed by “the workshop” (with chop)

# FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D  
GST REG. NO.: 19-9501140-D



FALCON-AIR

AIG ASIA PACIFIC INSURANCE PTE LTD  
AIG Building 78 Shenton Way #07-16  
079120

Attention : Motor Claim Department  
Contact : 6419 3000

## Tax Invoice : TI062936

Date : 24/06/2022  
Vehicle Num. : SGY 878U  
Make/Model : MERCEDES GLC250  
Chassis/Eng# :  
Accident Date : 27/05/2022  
Claim No. :  
Reference :  
Policy No. :

BEING LUMP SUM REPAIR  
(inclusive of Parts, panel beating, labour  
and spray painting)

Amount S\$

4,600.00

for FALCON AIR AUTO SERVICES PTE LTD

(TAMPINES BRANCH)

E. & Total S\$ : 4,600.00  
GST 7% S\$ : 322.00  
Amount Due S\$ : 4,922.00  
=====

## FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 ▪ No. 8 Pandan Loop (Blk 1 / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



## TAX INVOICE

FA INVOICE : TP 14045

Please quote full invoice number when making payment

FALCON-AIR

V. A. Nr:		Vehicle Reg. Nr. <b>SJJ 320E</b>		Model Type <b>Toyota Camry</b>		Co. Reg. No.: 1988-04415-W GST Reg. No.: M2-0084125-5	
Rates/Remarks <b>FAAS SG48784</b>		<input type="checkbox"/> inc. GST <input type="checkbox"/> exc. GST		Rental Period		Agreed Return Date	
\$	Per Day	\$	Per Week	KM IN		Time/Date In	<b>11/200 17/06 2022</b>
\$	Per Month	\$		KM OUT		Time/Date Out	<b>11/00 13/06 2022</b>
Plus First		Km Free Per		thereafter,			
Chargeable at \$		Per Km		KM DRVN			
Hirer's Name <b>Ng Kim Wah</b>				Collision Damage Excess Reduction <input type="checkbox"/> Accept <input type="checkbox"/> Decline			
Hirer's Address <b>Blk 736 Tampines St 72</b>				Personal Accident Insurance <input type="checkbox"/> Accept <input type="checkbox"/> Decline			
<b>#14-30 S1 520736)</b>				Rental Charge Computation Dollars Cents			
Co.Reg. No.		Tel. No. (Res/HP/Pgr) <b>98518958</b>		Fax. No.		Vehicle Hire <b>4 days</b>	
Reference Contact		Tel. No. (Ofc)				<b>600 00</b>	
Driver's Name		D.O.B. <b>24/07/65</b>					
Driver's Address							
Tel. No. (Res/HP/Pgr)		Passport/I.C. Nr./Country <b>S2557343I</b>					
Driving Licence Nr.		Expiry / Pass Date <b>20/04/88</b>		Issued By <b>TP</b>			
Additional Driver's Name		D.O.B.					
Additional Driver's Address							
Tel. No. (Res/HP/Pgr)		Passport/I.C. Nr./Country					
Driving Licence Nr.		Expiry / Pass Date		Issued By			
Method Of Payment		<input type="checkbox"/> Cash <input type="checkbox"/> Cheque <input type="checkbox"/> Card <input type="checkbox"/> Bill Co					
Details of Payment		Amount \$		Date		Rec'd by	
* Total Payment Received		<b>2500</b>					
Hirer is responsible for the first \$ <b>2500.00</b> excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ <b>2000.00</b> excess for collision/damage to third party's vehicle for each and every accident/damage. Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.							
Sub-Total <b>600 00</b> Add GST @ <b>7 %</b> <b>4200</b> Total Net Charges (incl. GST) <b>642 00</b>				*Less Total Prepayment/Deposit Rec'd  Balance Amount Due/Refundable			
Refund Acknowledgement <input type="checkbox"/> By Cash <input type="checkbox"/> By Credit Card <input type="checkbox"/> By Cheque				Received \$ By Hirer X			
Out By				In By			
Check In Station				Computed By			
Extension 1. 2. 3.							
Remarks: Vehicle Out				Remarks: Vehicle In			
E 1/4 1/2 3/4 F ↑ Indicate petrol level when vehicle is checked out ↓ Indicate petrol level when vehicle is returned							

FA RENTAL AGREEMENT NO. : TP14045

FALCON-AIR RENT-A-CAR PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S[575721] Tel: 6452-0880 / 6458-0880 Fax: 6454-7862

Branches : Tampines St 93 Blk 9006 #01-200 S[528840] Tel: 6789-7997 Fax: 6788-7997 No 8 Pandan Loop (Blk 1/Blk K) S[128226] Tel: 6779-5665 Fax: 6779-1110

Website: www.falconair.com.sg E-mail: email@falconair.com.sg


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

sjt7596c

Date of Accident

27/05/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **14/12/2021 - 13/12/2022**

Requested By ..... **Jeremiah Ng (FALCON-AIR AU...**

Requested Date ..... **27/05/2022 17:42**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



<STANDARD LETTER> ACCIDENT INVOLVING SJT 7596C & SGY 878U ON  
27/05/2022

Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Mon 27/6/2022 10:14 AM

To: simhuat@gmail.com <simhuat@gmail.com>

Our Ref: CC6/AIG22005556/Uga3

27 JUNE 2022

**POH SIM HUAT**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJT 7596C & SGY 878U ON 27/05/2022**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SGY 878U.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

If you have evidence/information(EG: ACCIDENT VIDEO FOOTAGE) to proof that we should not settle the third party claim, kindly let us have them in writing within the next 3 days i.e. by 30/06/2022, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [<mailto:CeciliaChong@lkkauto.com%7C>][CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX:  
6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Jun 2022 12:03	<b>Clim Dtl Modified</b>	Claimant's Name: -> NG KIM WAH. Claimant's ID: -> SXXXX343I.	[A] HOW MEI KWAN
2	13 Jun 2022 12:03	<b>Clim Veh Model Changed</b>	(206204) MERCEDES-BENZ GLC 250 2.0 4MATIC AMG LINE (R19 LED) (A).	[A] HOW MEI KWAN
3	13 Jun 2022 12:03	<b>Clim Created</b>	Reg No: SGY878U. Acct Date: 2022/05/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Falcon-Air Auto Services Pte Ltd (Tampines)	[A] HOW MEI KWAN
4	13 Jun 2022 12:03	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Jun 2022 12:03	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/06/22	[A] HOW MEI KWAN
6	13 Jun 2022 12:03	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	13 Jun 2022 12:03	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	13 Jun 2022 12:03	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	13 Jun 2022 12:04	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	13 Jun 2022 12:04	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	08 Jan 2023 23:23	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	08 Jan 2023 23:23	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	08 Jan 2023 23:23	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2019/12/16.	[A] JOANNE LEE KHANG MIN
14	08 Jan 2023 23:23	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	17 Jan 2023 09:16	<b>Adj Mandate Request</b>	Cur.Req:2784.00:Liability: 50% (B14a) *Quantum: \$2,784.00(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
16	13 Mar 2023 10:28	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/06/22	[I] Lee, Ming-Yao
17	13 Mar 2023 10:28	<b>Adj Mandate Set</b>	Approved:2784.00.	[I] Lee, Ming-Yao

Date From    Date To    Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2805009	15 Jun 2022 21:53:10	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGY878U	SJT7596C	11.00
2894856	08 Jan 2023 23:23:01	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGY878U	SJT7596C	11.00

