

## Hsiao Tong (LKKAUTO)

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**From:** anna@falconair.com.sg  
**Sent:** Saturday, 25 June 2022 9:47 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** LOD - TPC/SLP3146S/D0803  
**Attachments:** 20220625094946.pdf

**Importance:** High

“Without Any prejudice to any Personal Injuries”

Dear Hsiao Tong

We would like to submit our Letter of Demand as follows:-

COR : \$ 4,868.50

RENTAL : \$ 428.00

Search Fee : \$ 2.00

Total : \$ 5,298.50

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Attached herewith are all the supporting documents for your  
Perusal and awaiting for your offer.

Thanks and regards  
Anna Ng  
Falcon-Air (Tampines)  
67897997

## LETTER OF AUTHORITY

To : MOTOR CLAIMS DEPT

ACCIDENT INVOLVING SLP 3146S AND GBH 9672K  
ON 31/05/22 ALONG 5067 ANG MOKIO IND'L PARK 2

I, NAHAR BIN ABDUL AZIZ CO. REG NO/  
NRIC NO. S8105386C

Of BIK 214 PASIR RIS ST 21 #02-254 S(510214)

Owner of Motor Vehicle Registration No. SLP 3146S do hereby authorize

M/s FALCON-AIR AUTO SERVICES PTE LTD as my agent and representative to correspond in, negotiate

And settle, on my behalf, my claim against the parties involved in the above mentioned accident. I

Also authorize the said insurers to make all payments in favor of Falcon-Air Auto Services Pte Ltd directly.

1/6/22

Date & Signature of Owner/Co. Stamp

"WITHOUT PREJUDICE  
to any  
PERSONAL INJURIES"

\_\_\_\_\_  
Date & Signature of Driver

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCV2022D0003053  
Claimant Ref: SLP3146S

We/I, Falcon-Air Auto Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,868.50 (repair cost), S\$ 428.00 (loss of use/rental), S\$ 2.00 (search fee), vehicle no. SLP3146S that was damaged pursuant to the accident which occurred on 31/05/2022 (date) at 5067 Ang Mo Kio Ind Park 2 (location) involving vehicle no. GBH9672K (insured vehicle). This is pursuant to the inspection conducted on 13/06/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Nahar Bin Abdul Aziz ("the third party claimant") of vehicle no. SLP3146S to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLP3146S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,298.50 to Falcon-Air Auto Services Pte Ltd

Dated this 01 day of August 20 22

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

40 Blk 9006 Tampines  
St 93 #01-200 S(128840)

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:



CKC

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

# FALCON AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D  
GST REG. NO.: 19-9501140-D



FALCON-AIR

INDIA INTERNATIONAL INSURANCE PTE LTD  
64 CECIL STREET #05-00, IOB BUILDING  
SINGAPORE 049711

Attention : Motor Claim Department

Contact : 62238122 Fax No. : 62244174

## Tax Invoice : T1062937

Date : 25/06/2022  
Vehicle Num. : SLP 3146S  
Make/Model : HONDA VEZEL  
Chassis/Eng# :  
Accident Date : 31/05/2022  
Claim No. :  
Reference :  
Policy No. :

Amount S\$

BEING LUMP SUM REPAIR  
(inclusive of Parts, panel beating, labour  
and spray painting)

4,550.00

E. & Total S\$ : 4,550.00  
GST 7% S\$ : 318.50  
Amount Due S\$ : 4,868.50  
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for FALCON AIR AUTO SERVICES PTE LTD

(TAMPINES BRANCH)

## FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 ▪ No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR

FALCON-AIR RENT-A-CAR PTE LTD

# TAX INVOICE

FA INVOICE : **TP 14046**

Please quote full invoice number when making payment

V. A. Nr:		Vehicle Reg. Nr. <b>SJ33992X</b>		Model Type <b>Mit Lancer EX</b>		Co. Reg. No.: 1988-04415-W GST Reg. No.: M2-0084125-5	
Rates/Remarks <b>FAASLP 31465</b>		<input type="checkbox"/> inc. GST <input type="checkbox"/> exc. GST		Rental Period		Agreed Return Date	
\$	Per Day	\$	Per Week	KM IN		Time/Date In	<b>09/25/17/06/2022</b>
\$	Per Month	\$		KM OUT		Hour	Day Mth Yr
Plus First	Km Free Per	, thereafter,		KM DRVN		Time/Date Out	<b>09/15/13/06/2022</b>
Hour	Day	Mth	Yr				
Chargeable at \$	Per Km						
Hirer's Name <b>Nahar Bin Abdul Aziz</b>				Collision Damage Excess Reduction			
Hirer's Address <b>Blk 214 Pasir Ris St 21 #02-254 S(510214)</b>				<input type="checkbox"/> Accept <input type="checkbox"/> Decline \$ Per Day \$ Per Mth			
Co.Reg. No.				Personal Accident Insurance			
Tel. No. (Res/HP/Pgr) <b>92388403</b>				<input type="checkbox"/> Accept <input type="checkbox"/> Decline \$ Per Day \$ Per Mth			
Fax. No.				Rental Charge Computation			
Reference Contact				Dollars Cents			
Tel. No. (Ofc)				Vehicle Hire			
Driver's Name				4 days 400 00			
D.O.B. <b>17/02/81</b>				CDER			
Driver's Address				PAI			
Tel. No. (Res/HP/Pgr)				Delivery / Collection Fee			
Passport/I.C. Nr./Country <b>S8105386C</b>				Petrol			
Driving Licence Nr.				Sub-Total			
Expiry / Pass Date <b>04/01/04</b>				400 00			
Issued By <b>TP</b>				Add GST @ 7 %			
Additional Driver's Name				2800			
D.O.B.				Total Net Charges (Incl. GST)			
Additional Driver's Address				428 00			
Tel. No. (Res/HP/Pgr)				*Less Total Prepayment/Deposit Rec'd			
Passport/I.C. Nr./Country				Balance Amount Due/Refundable			
Driving Licence Nr.				Refund Acknowledgement			
Expiry / Pass Date				<input type="checkbox"/> By Cash <input type="checkbox"/> By Credit Card <input type="checkbox"/> By Cheque			
Issued By				Received \$			
Method Of Payment				By Hirer X			
<input type="checkbox"/> Cash <input type="checkbox"/> Cheque <input type="checkbox"/> Card <input type="checkbox"/> Bill Co				Out By			
Details of Payment				In By			
Amount \$				Check In Station			
Date				Computed By			
Rec'd by				Extension			
				1. 2. 3.			
				Remarks: Vehicle Out			
				Remarks: Vehicle In			
* Total Payment Received				E 1/4 1/2 3/4 F ↑ Indicate petrol level when vehicle is checked out ↓ Indicate petrol level when vehicle is returned			
Hirer is responsible for the first \$ <b>2000.00</b> excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ <b>2000.00</b> excess for collision/damage to third party's vehicle for each and every accident/damage. Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.				FA RENTAL AGREEMENT NO. : <b>TP14046</b>			

X  
Hirer's signature signifies acceptance of agreement. (Please read overleaf for additional terms and conditions).

FALCON-AIR RENT-A-CAR PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862

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Website: www.falconair.com.sg E-mail: email@falconair.com.sg


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

GBH9672K

Date of Accident

31/05/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... India International Insurance ...

Period of Insurance ..... 06/03/2022 - 05/03/2023

Requested By ..... Joel Ng (FALCON-AIR AUTO SE...

Requested Date ..... 01/06/2022 15:00

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 Jun 2022 17:33	<b>Clim Dtl Modified</b>	Claimant's Name: -> NAHAR BIN ABDUL AZIZ. Claimant's ID: -> S8105386C.	[A] HOW MEI KWAN
2	11 Jun 2022 17:33	<b>Clim Veh Model Changed</b>	(204735) HONDA VEZEL 1.5 X CVT ABS D/AIRBAG 2WD 5DR (A).	[A] HOW MEI KWAN
3	11 Jun 2022 17:33	<b>Clim Created</b>	Reg No: SLP3146S. Acct Date: 2022/05/31. Claim Type: TP. Insurer: India International Insurance Pte Ltd (H Q). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Falcon-Air Auto Services Pte Ltd (Tampines)	[A] HOW MEI KWAN
4	11 Jun 2022 17:33	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	11 Jun 2022 17:33	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/06/21	[A] HOW MEI KWAN
6	11 Jun 2022 17:33	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	11 Jun 2022 17:34	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	11 Jun 2022 17:34	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	20 Jun 2022 11:38	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% B23 Remark: OID reversed and hit TP parked vehicle	[A] CHEW HSIAO TONG
10	21 Jun 2022 12:25	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/06/21	[I] Sherini Pillai
11	21 Jun 2022 12:25	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Sherini Pillai
12	26 Jul 2022 23:18	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	26 Jul 2022 23:18	<b>Clim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	26 Jul 2022 23:18	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2017/05/31.	[A] JOANNE LEE KHANG MIN
15	26 Jul 2022 23:18	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	27 Jul 2022 17:49	<b>Adj Mandate Request</b>	Cur.Req:5298.50:PODS Liability: 100%(B23) *Quantum: (a)CORw/GST: \$4,868.50 + (b)LORw/GST(4days x \$100.00): \$428.00 + (c)Search fee: \$2.00= Total: \$5,298.50 *Vehicle Model: Honda Vezel (1496cc) *4 reco mmendation repair days *For your approval ple	[A] CHEW HSIAO TONG
17	28 Jul 2022 09:15	<b>Adj Mandate Set</b>	Approved:5298.50.	[I] Sherini Pillai

Date From    Date To    Audit Type None 

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2803496	13 Jun 2022 09:56:40	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLP3146S	GBH9672K	11.00
2822073	26 Jul 2022 23:18:25	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLP3146S	GBH9672K	11.00

