

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 14 June 2022 9:08 AM
To: 'claims@premiumauto.com.sg'; SUR; assignments
Subject: RE: EST/ OD CLAIM FOR SNB 4546 P, DOA:03/06/2022

Dear Jennis,

As instructed by our client, please proceed to repair the insured vehicle **SNB 4546P. (Excess \$0/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Potential Recovery Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 13 June 2022 5:43 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: EST/ OD CLAIM FOR SNB 4546 P, DOA:03/06/2022

Dear Shiau Chan,

Ok noted, please update once approve. thank you for the follow up.

Thank you.

Best Regards,

Jennis Tan

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Monday, 13 June 2022 5:38 PM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: EST/ OD CLAIM FOR SNB 4546 P, DOA:03/06/2022

Dear Fateha TJ,

Please be informed that we are pending for insurance's approval. Once approve, we will send you an email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 13 June 2022 5:21 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: EST/ OD CLAIM FOR SNB 4546 P, DOA:03/06/2022

DEAR SIR/MADAM

Please update on the approval for the car plate no SNB 4546 P.

Thank you.

Best Regards,

FATEHA TJ

Claims ADVISOR

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims Dept <claims@premiumauto.com.sg>

Sent: Friday, 10 June 2022 4:02 PM

To: claims@premiumauto.com.sg; 'Yan (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com

Subject: RE: EST/ OD CLAIM FOR SNB 4546 P, DOA:03/06/2022

Dear SUR,

The survey has been carried out by Adrian on this morning,

Kindly assist following up repair approval from AIG.

Thank you.

Best Regards,
Tony Foong
Senior Claims Advisor

• **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 8 June 2022 6:22 PM
To: 'Yan (LKK Auto)'; 'SUR'; assignments@lkkauto.com
Cc: claims@premiumauto.com.sg
Subject: EST/ OD CLAIM FOR SNB 4546 P, DOA:03/06/2022

Dear all,

Attached above is the estimate for your kind reference.

Thank you.

**Best Regards,
Jennis Tan**

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 6 June 2022 3:15 PM
To: 'Claims' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com
Subject: RE: OD CLAIM FOR SNB 4546 P, DOA:03/06/2022

Dear Nadia,

Noted with thanks.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 6 June 2022 2:59 PM

To: 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Summer (LKK Auto)' <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SNB 4546 P, DOA:03/06/2022

Dear All,

Kindly register OD under AIG claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 10/6/2022 @ 10am.

Location: 55 Ubi Road 1, Singapore 408699

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

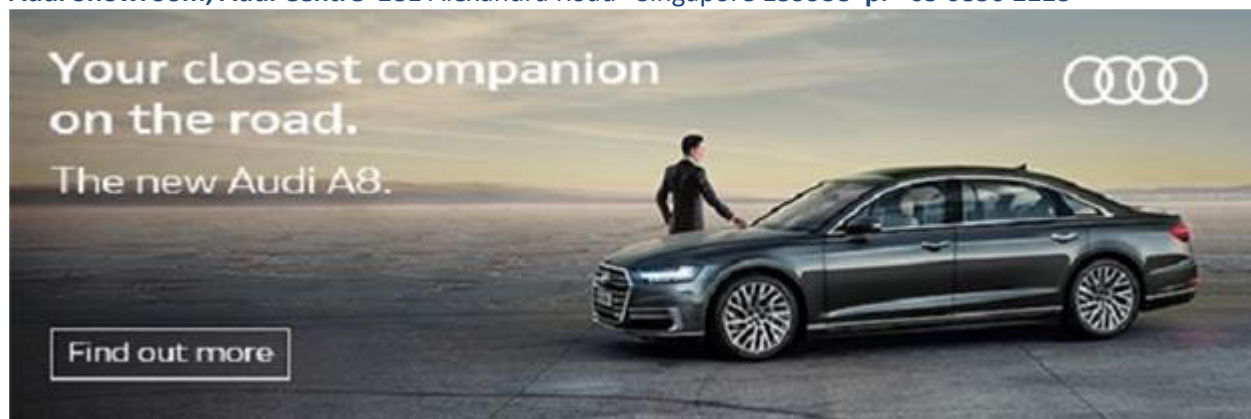
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