

## Shiau Chan (LKKAuto)

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**From:** Steve Chen (LKK Auto)  
**Sent:** Tuesday, 28 June 2022 1:49 PM  
**To:** Shiau Chan (LKKAuto)  
**Subject:** Finalise Re: Liability check Re: OUR REF: SNM22D204065/C02/SJT9048E/CHNGPW & YOUR REF: SMH1475Z TO CONDUCT PRS & REVERT ON LIABILITY  
**Attachments:** SMH 1475 finalize (1).pdf

Hi Shiau Chan,

Workshop agreed finalize.

Thanks.

Best Regards,  
**Steve Chen** | Automotive Assessor  
**LKK Auto Consultants Pte Ltd**  
Phone: 81117723/6256-3561 | email: [stevenfoong@lkkauto.com](mailto:stevenfoong@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** wah hong motors & credit pte ltd <motor@wahhong.sg>  
**Sent:** Tuesday, 28 June 2022 10:43 am  
**To:** Steve Chen (LKK Auto) <SteveChen@lkkauto.com>  
**Subject:** Finalise Re: Liability check Re: OUR REF: SNM22D204065/C02/SJT9048E/CHNGPW & YOUR REF: SMH1475Z TO CONDUCT PRS & REVERT ON LIABILITY

Hi Steve,

We agree with your finalize amount. Good day.

On 27-Jun-22 8:03 PM, Steve Chen (LKK Auto) wrote:

Hi jimmy,

Kindly refer our finalize \$1350 (L/S, before GST). 4 days.

Thanks

Best Regards,

**Steve Chen** | Automotive Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 81117723/6256-3561 | email: [stevenfoong@lkkauto.com](mailto:stevenfoong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Wah Hong <[motor@wahhong.sg](mailto:motor@wahhong.sg)>

**Sent:** Monday, 27 June 2022 2:37 pm

**To:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>

**Subject:** Finalise Re: Liability check Re: OUR REF: SNM22D204065/C02/SJT9048E/CHNGPW & YOUR REF: SMH1475Z TO CONDUCT PRS & REVERT ON LIABILITY

Hi Steve,

Attached are the after paint photos for your kind perusal.

Please finalise with us.

Thank You and Best Regards,

Jimmy

WAH HONG MOTORS & CREDIT PTE LTD

ROC:199806235M

ENTERPRISE HUB

38 TOH GUAN ROAD EAST

#01-57 S(608581)

Tel: (65) 6773 7377

HP: (65) 8778 4848

Website: [www.wahhong.sg](http://www.wahhong.sg)

Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)

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On 13-Jun-22 5:48 PM, Adeline Chng wrote:

**[Strictly Confidential]**

**Without Prejudice, Save as to Costs**

Dear Sirs

Please be advised that liability is in favor of your client.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:**  
太平獅城 Taiping SG

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**From:** wah hong motors & credit pte ltd <[motor@wahhong.sg](mailto:motor@wahhong.sg)>

**Sent:** Monday, 13 June 2022 11:45 AM

**To:** Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; Adeline Chng  
<[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Liability check Re: OUR REF: SNM22D204065/C02/SJT9048E/CHNGPW &  
YOUR REF: SMH1475Z TO CONDUCT PRS & REVERT ON LIABILITY

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Teams,  
Good morning,  
May I ask if your Insured SJT9048E file the head to rear accident report?

If yes, do let us know the liability once is available.

On 10-Jun-22 4:01 PM, wah hong motors & credit pte ltd wrote:

Hi Team,  
We would like to appoint LKK to survey this  
vehilce. Kindly let us know the liability for this  
accident.

On 10-Jun-22 3:43 PM, Billy Tan wrote:

[Confidential]

Without Prejudice  
Dear Sirs / Madam,

**ACCIDENT INVOLVING SJT9048E &  
SMH1475Z on 09/06/2022**

We refer to your email of 10/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower  
Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Claims Dept of CTI  
<[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 10 June 2022 3:40 PM  
**To:** Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>;  
[motor@wahhong.sg](mailto:motor@wahhong.sg)  
**Subject:** OUR REF:  
SNM22D204065/C02/SJT9048E/CHNGPW & YOUR  
REF: SMH1475Z TO CONDUCT PRS & REVERT ON  
LIABILITY

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Billy,

Please refer to the below email.

Kindly assist **to conduct PRS SMH1475Z & revert on liability** soonest possible on behalf of Adeline Chng.  
( Our Insured has yet to file SAS Report)

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore  
079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB:  
[www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat:  
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-----Original Message-----

From: Wah Hong <[motor@wahhong.sg](mailto:motor@wahhong.sg)>

Sent: Friday, June 10, 2022 1:45 PM

To: Claims Dept of CTI

<[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: Liability Check - Accident involving vehicle no. SMH1475Z and SJT9048E on 09/06/2022

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Dear Sir/Madam,

We refer to the above subject and we are acting for the owner of SMH1475Z against your insured vehicle SJT9048E.

Kindly update us if your insured SJT9048E file the GIA report on the mention head to rear accident. If yes, please let us know your confirmation on liability.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA report for your kind perusal. Do update us once the liability is available.

Thank You and Best Regards,

Jimmy

WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: (65) 6773 7377

HP: (65) 8778 4848

Website:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.wahhong.sg%2F&data>

=05%7C01%7Cclaimsdept%40sg.cntaiping.com%7C  
afba5e55e74d4039122108da4aa46185%7C52fbc9e  
f9a574c5ba4ca46f2633868e5%7C0%7C0%7C63790  
4367501306279%7CUnknown%7CTWfPbGZsb3d8e  
yJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ik1  
haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&am  
p;sdata=0%2F1X9dlU6V%2FQMcVNGPsl3FcePyDQ  
CesPz5fj35HLM%3D&reserved=0  
Mail: motor@wahhong.sg

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---  
Thank You and Best Regards,

Melvin  
WAH HONG MOTORS & CREDIT PTE LTD  
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38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: (65) 6773 7377  
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Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)



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---  
Thank You and Best Regards,

Melvin  
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ROC:199806235M

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Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)



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---  
Thank You and Best Regards,

Melvin  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

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38 TOH GUAN ROAD EAST  
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Tel: (65) 6773 7377  
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Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)



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