

Yan (LKK Auto)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Friday, 10 June 2022 4:14 PM
To: wah hong motors & credit pte ltd; Adeline Chng; 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D204065/C02/SJT9048E/CHNGPW & YOUR REF: SMH1475Z TO CONDUCT PRS & REVERT ON LIABILITY

[Confidential]

Without Prejudice

Hi Sir/Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: wah hong motors & credit pte ltd <motor@wahhong.sg>
Sent: Friday, 10 June 2022 4:02 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D204065/C02/SJT9048E/CHNGPW & YOUR REF: SMH1475Z TO CONDUCT PRS & REVERT ON LIABILITY

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Hi Team,

We would like to appoint LKK to survey this vehilce. Kindly let us know the liability for this accident.

On 10-Jun-22 3:43 PM, Billy Tan wrote:

[Confidential]

Without Prejudice
Dear Sirs / Madam,

ACCIDENT INVOLVING SJT9048E & SMH1475Z on 09/06/2022

We refer to your email of 10/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI claimsdept@sg.cntaiping.com
Sent: Friday, 10 June 2022 3:40 PM
To: Billy Tan billy.tan@sg.cntaiping.com; Adeline Chng adeline.chng@sg.cntaiping.com; motor@wahhong.sg
Subject: OUR REF: SNM22D204065/C02/SJT9048E/CHNGPW & YOUR REF: SMH1475Z TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Billy,

Please refer to the below email.

Kindly assist **to conduct PRS SMH1475Z & revert on liability** soonest possible on behalf of Adeline Chng.
(Our Insured has yet to file SAS Report)

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Wah Hong <motor@wahhong.sg>
Sent: Friday, June 10, 2022 1:45 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Liability Check – Accident involving vehicle no. SMH1475Z and SJT9048E on 09/06/2022

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Dear Sir/Madam,

We refer to the above subject and we are acting for the owner of SMH1475Z against your insured vehicle SJT9048E.

Kindly update us if your insured SJT9048E file the GIA report on the mention head to rear accident. If yes, please let us know your confirmation on liability.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA report for your kind perusal. Do update us once the liability is available.

Thank You and Best Regards,

Jimmy
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377

HP: (65) 8778 4848

Website:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.wahhong.sg%2F&data=05%7C01%7Cclaimsdept%40sg.cntaiping.com%7Cafba5e55e74d4039122108da4aa46185%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637904367501306279%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=0%2F1X9dlU6V%2FQMcVNGPsi eI3FcePyDQCesPz5fj35HLM%3D&reserved=0>

Mail: motor@wahhong.sg

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Thank You and Best Regards,

Melvin
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377
HP: (65) 8778 3338
Website: www.wahhong.sg
Mail: motor@wahhong.sg



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