

Veron Chen (LKKAUTO)

From: Soon Hoo Loo <soonhoo@lioncityrentals.com.sg>
Sent: Tuesday, 21 March 2023 6:47 PM
To: Veron Chen (LKKAUTO)
Cc: peiyan@lioncityrentals.com.sg; Ai Nee (Motorway) Tew; Finalization; lcrarc@lioncityrentals.com.sg
Subject: Re: FW: OUR REF SNM22D203603/C02/SLZ5501J/TANKL & YOUR REF. SLC9420D TO CONDUCT PRS

**PROPERTY CLAIM
WITHOUT PREJUDICE
TO : ANY PERSONAL INJURY
CLAIMS**

Dear Sir/Madam,

We are pleased to inform you that we are agreeable to your proposed repair cost of \$2,450.00 (before GST) at 5 working days for vehicle number SLC9420D.

Thank you.

Regards,

Loo Soon Hoo

Lion City Rentals Pte Ltd

On Tue, Mar 21, 2023 at 7:18 AM Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Ai Nee,

Any updates on the finalize.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 16 March 2023 10:33 AM

To: soonhoo@lioncityrentals.com.sg; lcrarc@lioncityrentals.com.sg; Finalization <finalization@lkkauto.com>; ainee@lioncityrentals.com.sg

Subject: FW: OUR REF SNM22D203603/C02/SLZ5501J/TANKL & YOUR REF. SLC9420D TO CONDUCT PRS

Dear Ai Nee,

Any updates.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 24 February 2023 9:29 AM

To: 'soonhoo@lioncityrentals.com.sg' <soonhoo@lioncityrentals.com.sg>; 'lcrarc@lioncityrentals.com.sg' <lcrarc@lioncityrentals.com.sg>; Finalization <finalization@lkkauto.com>; ainee@lioncityrentals.com.sg

Subject: FW: OUR REF SNM22D203603/C02/SLZ5501J/TANKL & YOUR REF. SLC9420D TO CONDUCT PRS

Dear Ai Nee,

Any updates.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 30 December 2022 10:55 AM

To: Ai Nee (Motorway) Tew <ainee@lioncityrentals.com.sg>; SUR <sur@lkkauto.com>;
lcrarc@lioncityrentals.com.sg

Subject: FW: OUR REF SNM22D203603/C02/SLZ5501J/TANKL & YOUR REF. SLC9420D TO CONDUCT PRS

Dear Ai Nee,

Any updates.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Finalization <finalization@lkkauto.com>
Sent: Friday, 16 December 2022 5:13 PM
To: Lcrarc (lcrarc@lioncityrentals.com.sg) <lcrarc@lioncityrentals.com.sg>; Ai Nee (Motorway) Tew <ainee@lioncityrentals.com.sg>
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: OUR REF SNM22D203603/C02/SLZ5501J/TANKL & YOUR REF. SLC9420D TO CONDUCT PRS

Attached finalize estimate.

Thanks.

From: Finalization <finalization@lkkauto.com>
Sent: Friday, December 16, 2022 5:12 PM
To: Lcrarc (lcrarc@lioncityrentals.com.sg) <lcrarc@lioncityrentals.com.sg>; Ai Nee (Motorway) Tew <ainee@lioncityrentals.com.sg>
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: OUR REF SNM22D203603/C02/SLZ5501J/TANKL & YOUR REF. SLC9420D TO CONDUCT PRS

Hi Ai Nee/Lcrarc,

We will be advising our principal cost of repair \$2450 (L/S, before GST). 5 days, subject to their approval.

Please confirm.

Best Regards,

Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)

Sent: Wednesday, 14 December 2022 8:59 AM

To: lcrarc (lcrarc@lioncityrentals.com.sg) <lcrarc@lioncityrentals.com.sg>; Ai Nee (Motorway) Tew <ainee@lioncityrentals.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OUR REF SNM22D203603/C02/SLZ5501J/TANKL & YOUR REF. SLC9420D TO CONDUCT PRS

Dear Ai Nee,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)

Sent: Thursday, 8 December 2022 3:05 PM

To: lcrarc (lcrarc@lioncityrentals.com.sg) <lcrarc@lioncityrentals.com.sg>; Ai Nee (Motorway) Tew <ainee@lioncityrentals.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OUR REF SNM22D203603/C02/SLZ5501J/TANKL & YOUR REF. SLC9420D TO CONDUCT PRS

Dear Ai Nee,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 21 October 2022 4:34 PM

To: lcrarc (lcrarc@lioncityrentals.com.sg) <lcrarc@lioncityrentals.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OUR REF SNM22D203603/C02/SLZ5501J/TANKL & YOUR REF. SLC9420D TO CONDUCT PRS

Dear Sir,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 6 October 2022 1:38 PM
To: lcrarc (lcrarc@lioncityrentals.com.sg) <lcrarc@lioncityrentals.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OUR REF SNM22D203603/C02/SLZ5501J/TANKL & YOUR REF. SLC9420D TO CONDUCT PRS

Dear Sir,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 22 September 2022 2:51 PM
To: lcrarc (lcrarc@lioncityrentals.com.sg) <lcrarc@lioncityrentals.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: FW: OUR REF SNM22D203603/C02/SLZ5501J/TANKL & YOUR REF. SLC9420D TO CONDUCT PRS

Dear Sir,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Friday, 10 June 2022 2:50 PM
To: 'sulaiman@lioncityrentals.com.sg' <sulaiman@lioncityrentals.com.sg>; 'Bernard Teo'

<bernardteo@lioncityrentals.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; 'SUR'
<sur@lkkauto.com>; assignments@lkkauto.com
Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF SNM22D203603/C02/SLZ5501J/TANKL & YOUR REF. SLC9420D TO CONDUCT PRS

Without Prejudice

Hi Sulaiman,

As per our tele-conversation,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via

email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 10 June 2022 2:09 PM

To: Billy Tan <billy.tan@sg.cntaiping.com>; 'sulaiman@lioncityrentals.com.sg' <sulaiman@lioncityrentals.com.sg>; 'Bernard Teo' <bernardteo@lioncityrentals.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: OUR REF SNM22D203603/C02/SLZ5501J/TANKL & YOUR REF. SLC9420D TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Billy](#),

Please refer to the below email.

Kindly assist on this matter soonest possible on behalf of Kah Leong.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Sulaiman Bin Mohamed Sirat <sulaiman@lioncityrentals.com.sg>

Sent: Friday, June 10, 2022 12:26 PM

To: Bernard Teo <bernardteo@lioncityrentals.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Wai Kay Choy <waikey@lioncityrentals.com.sg>

Subject: Re: REQUEST FOR PRI SURVEY FOR VEHICLE SLC9420D DOA:23/05/2022 AGAINST SLZ5501J (your insured)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Team

The appointment for the above mentioned vehicle to have NOT been survey

Kindly arrange by today as the vehicle is still in our workshop

Thanks

Regards,

Sulaiman

LCR ACCIDENT REPORTING CENTRE

Email: sulaiman@lioncityrentals.com.sg



4 Jalan Besut,

Singapore 619557

On Wed, Jun 8, 2022 at 9:10 AM Bernard Teo <bernardteo@lioncityrentals.com.sg> wrote:

Dear Team

We would like to request for a third-party motor claim survey on THURS 9TH June 2022 , details as follow;

Our Vehicle: SLC9420D

Your Insured: SLZ5501J

DOA: 23.05.2022

Our vehicle is currently in the workshop, address as follow;

No. 4 Jalan Besut S(619557)

Kindly look for Mr Sulaiman (86002767) for this matter

Regards,

Bernard Teo

Accident Claims Manager

LION CITY RENTALS PTE LTD

M: +65 9105 7898

Email: bernardteo@lioncityrentals.com.sg