# Meng Yan

From: Yan (LKK Auto) <admin-d@lkkauto.com>

**Sent:** Friday, 10 June 2022 3:08 PM

**To:** 'Chee So Chow'; 'SUR'; assignments@lkkauto.com

Subject: RE: SNM22D203977C02 - ACCIDENT INVOLVING SLR619D & SMV2826B AND ALONG

JUNCTION OF PUNGGOL WAY ON 26.05.2022

Dear So Chow,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards, **Yan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

**Sent:** Friday, 10 June 2022 2:58 PM

To: Admin A <admin-a@lkkauto.com>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Subject: FW: SNM22D203977C02 - ACCIDENT INVOLVING SLR619D & SMV2826B AND ALONG JUNCTION OF PUNGGOL

WAY ON 26.05.2022

Hi Team

Please conduct survey.

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 I F: (65) 6222 5879 Email: claimsdept@sg.cntaiping.com

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From: Chee So Chow

Sent: Friday, June 10, 2022 2:57 PM

To: 'Ms Goh' <msgoh@iaconsultingsg.com>

Cc: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">com</a>; Irene Tan < <a href="mailto:motor@iaconsultingsg.com">motor@iaconsultingsg.com</a>; Tan Ling Ling < <a href="mailto:candy@iaconsultingsg.com">candy@iaconsultingsg.com</a>; everdawn60 < <a href="mailto:everdawn60@gmail.com">everdawn60@gmail.com</a>> <a href="mailto:subject">Subject: RE: SNM22D203977C02 - ACCIDENT INVOLVING SLR619D & SMV2826B AND ALONG JUNCTION OF PUNGGOL

WAY ON 26.05.2022

Hi Goh

We reject your list of surveyors.

We shall appoint LKK to conduct survey.

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From: Ms Goh < msgoh@iaconsultingsg.com >

Sent: Thursday, June 9, 2022 3:28 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <<a href="mailto:com">claimsdept@sg.cntaiping.com</a>; Irene Tan <<a href="mailto:motor@iaconsultingsg.com">motor@iaconsultingsg.com</a>; Tan Ling Ling <<a href="mailto:candy@iaconsultingsg.com">candy@iaconsultingsg.com</a>; everdawn60 <<a href="mailto:everdawn60@gmail.com">everdawn60@gmail.com</a>>
Subject: RE: SNM22D203977C02 - ACCIDENT INVOLVING SLR619D & SMV2826B AND ALONG JUNCTION OF PUNGGOL

WAY ON 26.05.2022

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#### Dear Sir

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 09.06.2022

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow Impact Analysis Consultant
Andy Ho Impact Analysis Consultant
Shandy Loh Impact Analysis Consultant
Michael Yap Mccoy Pte Ltd
Seth Yeh Delta-V Consultant
James Ong Delta-V Consultant
Nick Ng Delta-V Consultant
Loo Yee Khang Cozon Engineers
Alex Teo Cozon Engineers
Denise Yap Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Best regards, Ms Goh For and On behalf of Everdawn Auto Service +65 6385 1171

---- On Thu, 09 Jun 2022 15:23:22 +0800 Chee So Chow <<u>sochow.chee@sg.cntaiping.com</u>> wrote -

# Dear Ms Goh

We refer to your email of 06.06.2022.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

- 1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 2. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 3. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

#### **Chee So Chow**

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Ms Goh <msgoh@iaconsultingsg.com>

**Sent:** Monday, June 6, 2022 5:21 PM

**To:** Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Cc: Irene Tan <<u>motor@iaconsultingsg.com</u>>; Tan Ling Ling <<u>candy@iaconsultingsg.com</u>>; Emma Wong

<emma@iaconsultingsg.com>; everdawn60 <everdawn60@gmail.com>

Subject: ACCIDENT INVOLVING SMV2826B AND SLR619D ALONG JUNCTION OF PUNGGOL WAY ON

26.05.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards, Ms Goh For and On behalf of Everdawn Auto Service +65 6385 1171