

## Meng Yan

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**From:** Meng Yan <admin-d@lkkauto.com>  
**Sent:** Friday, 10 June 2022 2:55 PM  
**To:** 'Teo, Grace'; 'Chan, Shu Hui Agnes'; 'assignments'; 'SUR'  
**Cc:** 'Ye, Yong Kang Melvin'  
**Subject:** RE: LKK/IN \ CMTD2201903/AGC - OD SURVEY FOR YN5744J (DOA : 01/06/2022)

Dear Grace,

Thank you for the assignment.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace [mailto:grace.teo@sompo.com.sg]  
**Sent:** Friday, 10 June 2022 2:31 PM  
**To:** Sharon Chiong (Cheng Hoe Motor); Chan, Shu Hui Agnes; admin-d@lkkauto.com; 'assignments'; 'SUR'  
**Cc:** Ye, Yong Kang Melvin; 'June Phua (Cheng Hoe)'  
**Subject:** LKK/IN \ CMTD2201903/AGC - OD SURVEY FOR YN5744J (DOA : 01/06/2022)

Our Reference : CMTD2201903/AGC

Your Reference: YN5744J

Hi Sharon,

We acknowledged receipt of your claim documents and have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/  
[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)

Hi LKK Auto,

Please arrange **Mr. Adrian/ Kenneth/ Marcus** to conduct the motor survey for **YN5744J** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Agnes** for Authorisation.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Sharon Chiong (Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Sent:** Friday, June 10, 2022 2:18 PM

**To:** Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>

**Cc:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; 'June Phua (Cheng Hoe)' <[junephua@singnet.com.sg](mailto:junephua@singnet.com.sg)>

**Subject:** [Possible Phish Fraud]CMTD2201903/ OD SURVEY FOR YN5744J (DOA : 01/06/2022)

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Hi,

Estimate in process.

Kindly assist to arrange for survey soonest as vehicle is currently lying at **YISHUN WORKSHOP**.

Thank you.

Rgds

Sharon Chiong

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

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**From:** Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>

**Sent:** Friday, 3 June 2022 3:30 PM

**To:** [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

**Cc:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Subject:** RE: CMTD2201903/ ENQUIRE OD EXCESS FOR YN5744J (DOA : 01/06/2022)

Dear Sharon

The excess of 750/- is applicable.

Please submit the estimate.

Thank you.

**Working From Home with effect from 03 April 2020 till further notice.**

Best Regards

**Agnes Chan**

Claim Divison

D: 6329 5327 | T: 6461 6555



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INSURANCE

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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Friday, June 3, 2022 2:36 PM

**To:** Sharon Chiong (Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>

**Cc:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Subject:** CMTD2201903/ ENQUIRE OD EXCESS FOR YN5744J (DOA : 01/06/2022)

Our Reference : CMTD2201903/THE

Your Reference: YN5744J

Hi Sharon,

We acknowledged receipt of your claim documents.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/  
[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)

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Aside to Agnes

Please assist.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Sharon Chiong (Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Sent:** Friday, June 3, 2022 2:06 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** ENQUIRE OD EXCESS FOR YN5744J (DOA : 01/06/2022)

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Hi,

Attached GIA report and driver's WP & DL for your reference.

Please assist to advise on the excess applicable soonest.

Thank you.

Rgds

Sharon Chiong

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

Email – [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)