

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 20 June 2022 3:13 PM
To: Brian; SUR
Cc: 'Choong Meng Lee'; 'Suann'; Steve Chen (LKK Auto)
Subject: FW: OD CLAIMS - YQ3538K DOA 01/06/2022
Attachments: doc12463820220617163345.pdf

Importance: High

Dear Brian,

As instructed by our client , please proceed to repair the insured vehicle **YQ 3538K, Lump Sum repair. (Excess \$2000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Brian <brian.eng@mova.com.sg>
Sent: Friday, 17 June 2022 6:18 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; 'Nitha' <nitha@mova.com.sg>
Cc: 'Choong Meng Lee' <menglee@mova.com.sg>; 'Suann' <suann@mova.com.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: RE: OD CLAIMS - YQ3538K DOA 01/06/2022
Importance: High

Dear Veron,

Kindly assist seek for the Authorisation to repair under **Lump sum basis**.

Thanks and Best Regards

Brian Eng

MOVA Automotive Pte Ltd

H/P : +65 8717 3377



From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, 13 June 2022 4:07 PM
To: SUR; Nitha
Cc: 'Brian'; 'Choong Meng Lee'; 'Suann'
Subject: RE: OD CLAIMS - YQ3538K DOA 01/06/2022

Dear Nitha,

As instructed by our client , please proceed to repair the insured vehicle **YQ 3538K, part by part repair. (Excess \$2000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Friday, 10 June 2022 7:31 AM
To: 'assignments'
Cc: MT_Claim_SG
Subject: FW: OD CLAIMS - YQ3538K DOA 01/06/2022

Lonpac External - General

Our Ref: 22/22/22/VC05/025874 (Huey Ni's case)

Dear Yan,

Please proceed to survey and revert.

The excess applicable is \$2,000.00 (Section I)

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Nitha <nitha@moval.com.sg>
Sent: Thursday, 9 June 2022 7:25 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Brian' <brian.eng@moval.com.sg>; 'Choong Meng Lee' <menglee@moval.com.sg>; 'Suann' <suann@moval.com.sg>
Subject: OD CLAIMS - YQ3538K DOA 01/06/2022

Dear All,

Kindly assign surveyor to survey the above mention vehicle tomorrow 10/06/2022 at 15 Fan Yoong Road.

Thank you,
Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314

