

2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)

Tel: 67418277 Fax: 67468277

**GST REG NUMBER: 201635107M**

Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07  
The Concourse

3/8/2022

Attn: HSIAO TONG  
Motor Claims Dept

**LETTER OF DEMAND**

Our Ref : SKA1976S (1163) Your Ref : -

Dear Sir,

VEHICLE # : SKA1976S  
ACCIDENT INVOLVING : SKA1976S & YN5036U ALONG 18C HOLLAND DRIVE ON 9/6/22

COST OF REPAIR	\$4,200.00	(As agreed)
RENTAL	\$1,112.80	
LTA & GIA SEARCH	\$38.45	
TOWING	\$60.00	

COST OF REPAIR ADD GST 7% \$294.00

TOTAL \$5,705.25

Five Thousand Seven Hundred Five Singapore Dollars and Twenty-Five  
Cents Only

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on  
behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.  
Thank you.

Yours faithfully,  
Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipEng, AAE MIMI, MSAE(Aust)



## LETTER OF AUTHORISATION

**To: Ryder Auto Pte Ltd**

Re: ACCIDENT ON 9/6/2022 INVOLVING SKA1976S YN5036U

ALONG / AT

18C HOLLAND DRIVE

I/We TAY ZHI CAI, ANDREW (ZHENG ZHICAI) (NRIC No. S8718640G)

of APT BLK 20 HOLLAND DRIVE #11-403 S(271020)

1. The owner of motor vehicle no. SKA1976S hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3<sup>rd</sup> party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3<sup>rd</sup> party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS \_\_\_\_\_ DAY OF 9/6/2022



Signature of owner

(Company's stamp – if any)



**Ryder Auto Pte Ltd**

Signature of Witness

Name of Witness





# LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/025910  
DATE : 18 Oct 2022

## DISCHARGE VOUCHER

I/We, TAY ZHI CAI, ANDREW (ZHENG ZHICAI) confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of YN5036U the sum of Singapore Dollar Five Thousand Four Hundred Twenty Seven and Cents Five Only (\$5,427.05) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKA1976S and YN5036U on 09 JUNE 2022 along HOLLAND DRIVE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ RIGEL TECHNOLOGY (S) PTE LTD / LIEW LIP SAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "RYDER AUTO PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

Andrew Tay Zhi Cai 20/10/2022  
Name of vehicle owner /Date

my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.

2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07  
The Concourse

3/8/2022

Attn: HSIAO TONG  
Motor Claims Dept

**TAX INVOICE**

Our Ref : SKA1976S (1163) Your Ref : -

Dear Sir,

VEHICLE # : SKA1976S  
ACCIDENT INVOLVING : SKA1976S & YN5036U ALONG 18C HOLLAND DRIVE ON 9/6/22

COST OF REPAIR \$4,200.00 (As agreed)

COST OF REPAIR ADD GST 7% \$294.00

TOTAL \$4,494.00

Four Thousand Four Hundred Ninety-Four Singapore Dollars Only

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.  
Thank you.

Yours faithfully,  
Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipEng, AAE MIMI, MSAE(Aust)





# UNIQUE TOURIST SERVICE (PTE) LTD

20, SIN MING LANE #08-51 MIDVIEW CITY SINGAPORE 573968  
Tel: 6292 7656 Admin email: unigtour@singnet.com.sg

Co. Reg. No.: 197401067R  
GST Reg. No.: M2-0019671-6

Mr Tay Zhi Cai, Andrew  
Blk 20 Holland Drive  
# 11-403  
Singapore 271020

## TAX INVOICE

NO. **WP/202543**

Date: **18.06.2022**

DATE	PARTICULARS	@	\$	cts
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Rental of one unit Toyota Camry 2.5 Hybrid Auto  
Registration no. SMU 2433 G self driven  
as from 09.06.2022 to 17.06.2022.

8 days at \$130.00 per day

Add GST at 7%  
Amount Due

\$	1040.00
\$	1040.00
\$	72.80
\$	<u>1112.80</u>

(SIN DOLLARS: ONE THOUSAND ONE HUNDRED TWELVE AND EIGHTY CENTS ONLY)

Standard Rated Supplies:\$	1040.00
Total Amount of GST:\$	72.80

  
AUTHORISED SIGNATURE





# UNIQUE TOURIST SERVICE (PTE) LTD.

20, Sin Ming Lane, #08-51, Midview City, Singapore 573968

TEL: 6292 7656 EMAIL: uniqtour@singnet.com.sg

COMPANY REG NO: 197401067R

GST REG NO: M2-0019671-6

CAR RENTAL AGREEMENT

RA No. **23332**

VEHICLE NO.

**SMU 2433G**

MAKE/MODEL

**TOYOTA CAMRY**

NAME OF HIRER <b>MR. TAY ZHI CHI, ANDREW</b>		
ADDRESS <b>BLK 20 HOLLAND DRIVE</b>		
<b># 11-403</b>		
OFFICE TEL	RES TEL	HP <b>9436 7861</b>
NAMED DRIVER <b>MR TAY ZHI CHI, ANDREW</b>		
OCCUPATION	NATIONALITY <b>S'POREAN</b>	
PASSPORT / NRIC <b>S 8718640G</b>	DATE OF BIRTH <b>290687</b>	
DRIVING LIC NO. <b>S 8718640G</b>		
PLACE OF ISSUE <b>S'PORE</b>	DATE PASS/EXPIRY <b>13/205</b>	

DATE OUT <b>090622</b>	TIME OUT <b>1355</b>
PETROL OUT <b>E</b>	1/4 1/2 3/4 F
DATE IN <b>170622</b>	TIME IN <b>1330</b>
PETROL IN <b>E</b>	1/4 1/2 3/4 F
RENTAL RATES:	\$
MONTHLY @ \$	
WEEKLY @ \$	
DAILY <b>8 @ \$ 130</b>	<b>1040 00</b>
C.D.W. FEE	
PETROL CONSUMPTION	
DELIVERY CHARGE	
COLLECTION CHARGE	
SUB-TOTAL	
GST @ <b>7%</b>	<b>72 80</b>
RENTAL DEPOSIT	
TOTAL:	<b>1112 80</b>
DEPOSIT REFUND	
PAYMENT BY: BILL CO / CREDIT CARD / CASH	
ATTENDED BY: <b>[Signature]</b>	
OF UNIQUE TOURIST SERVICE (PTE) LTD	

ADDITIONAL NAMED DRIVER		
ADDRESS		
SINGAPORE		
OFFICE TEL	RES TEL	HP
OCCUPATION	NATIONALITY	
PASSPORT / NRIC	DATE OF BIRTH	
DRIVING LIC NO		
PLACE OF ISSUE	DATE PASS/EXPIRY	

BY INITIATING MARK "X" HIRER AGREE TO PAY THE FOLLOWINGS

A. COLLISION DAMAGE WAIVER (CDW) AT \$ PER DAY / WEEK / MONTH "X"

B. SURCHARGE OF \$ FOR USE IN MALAYSIA FROM TO "X"

● THE HIRER IS RESPONSIBLE FOR ANY DAMAGES UP TO THE EXTENT OF TOTAL LOSS OF CAR, LOSS OF INCOME AND COST OF RECOVERY OF VEHICLE IF THE CAR IS DRIVEN INTO MALAYSIA WITHOUT PRIOR CONSENT FROM THE COMPANY.

COMPULSORY EXCESS, DOLLAR

**\$ 1200**

## DECLARATION

I HEREBY DECLARE THAT NO MOTOR ACCIDENT HAD OCCURED DURING MY HIRE OF YOUR MOTOR VEHICLE AS STATED IN THE ABOVE MENTIONED SCHEDULE \* OR TO ANY SUBSTITUTED VEHICLE AS STATED IN THE MEMORANDUM DATED.

NOTE:

HIRER IS LIABLE FOR ALL PARKING & TRAFFIC VIOLATIONS.

YOUR ATTENTION IS DRAWN TO TERMS & CONDITIONS

PRINTED OVERLEAF.

**FOR SINGAPORE DRIVE ONLY**

REPLACEMENT VEHICLE NO:

1. ON TIME  
2. ON TIME  
3. ON TIME

DATE:

SIGNATURE OF HIRER

DATE:

SIGNATURE OF HIRER

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 Jun 2022 / 13:41:24

Receipt Date/Time : 09 Jun 2022 / 13:41:23

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220609-001861

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - YN5036U As at 09 Jun 2022/12:30:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - YN5036U Enquiry Fee 20220609134058198573	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	ejeqea7k		Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: [gears-support@shift-technology.com](mailto:gears-support@shift-technology.com)

GST Reg No: M400017735

UEN: S66SS0020G

**TAX INVOICE**

RYDER AUTO PTE LTD - TAY ZHI CAI  
ANDREW

**Invoice Number**  
GR-2022-002257

**Invoice Issue Date**  
16 Jun 2022

**Invoice Due Date**  
23 Jun 2022

**Total Amount (\$\$)** 28.97  
**Total GST 7.00% (\$\$)** 2.03  
**Total Amount Incl. of GST (\$\$)** 31.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	16/06/2022,09/06/2022,SKA1976S,YN5036U	28.97	2.03	31.00
		Total Amount (\$\$)		28.97
		Total GST 7.00% (\$\$)		2.03
		Total Amount Incl. of GST (\$\$)		31.00

***This is a computer generated document.  
No signature is required.***



**AUTOBAY TOWING**

1 Kaki Bukit Avenue 6  
#01-55 AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 9616 8988 (Ah Boon)

**CASH SALE**

No. \_\_\_\_\_

Sold to: \_\_\_\_\_

Date: \_\_\_\_\_

*SKA 1976 S**9/6/22***CROWN**

Item	Quantity	Description	Unit Price	Amount
		<i>Holland Dr to Auto</i>		<i>\$60</i>
		<i>Hub</i>		
E. & O. E.			Sub Total :	
			GST Tax :	
			Total :	<i>\$60</i>

Issued by: \_\_\_\_\_

## GIRO AUTHORISATION FORM

RYDER AUTO PTE LTD

## DBS BANK

DBS BANK LTD

0209025551

7171 / 020

100

RYDERAUTOWORKSHOP@GMAIL.COM

ZEPH CHAN (OFFICE MANAGER)/ 97924789/ RYDERAUTOWORKSHOP@GMAIL.COM

 Ryder Auto Pte Ltd

Date:

Name / Date: \_\_\_\_\_

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, 20 October 2022 5:20 PM  
**To:** 'ENG HUEY NI'  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: [SEEK MANDATE] - PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022 II Lonpac ref: 22/22/22/VC05/025910

Dear Sirs,

For an update, we have settled the matter at \$5,427.05(all-in) with third party.

1. Cost of Repair (w/GST)	\$ 4,494.00 (\$4,200.00 + 7%GST)
2. Loss of Rental (6.5days x \$120.00)(w/GST)	\$ 834.60
3. LTA/GIA Search Fee	\$ 38.45
4. Towing Fee	\$ 60.00
<b>Total</b>	<b>\$ 5,427.05</b>

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Thursday, 1 September 2022 8:50 AM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] - PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022 II Lonpac ref: 22/22/22/VC05/025910

**Lonpac External - Confidential**

Hi Hsiao Tong,

Thank you for your email.



For rental, please negotiate up to \$904.15. We opine 6.5 days is sufficient:

Accident on 9.6.2022 (Thu) 12.30pm

PRI sent in on 9.6.2022 2.06pm

Survey on 9.6.2022 same evening

(i.e. 5 days + 1 Sunday + 0.5 day for survey downtime)

Therefore, total mandate is up to \$5496.60

Thank you.

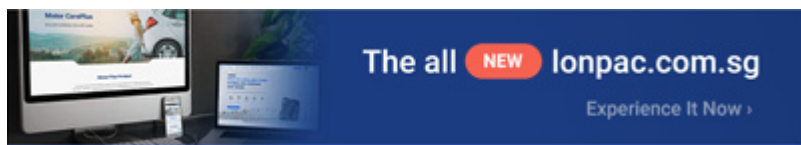
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 26 August 2022 10:00 am

**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [SEEK MANDATE] - PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022 || Lonpac ref: 22/22/22/VC05/025910

Your ref: **22/22/22/VC05/025910**

Our ref : CC4/LPC22005511/Apa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING YN5036U(LONPAC) AND SKA1976S(TP) ON 09/06/2022**

We refer to the above matter.

We have highlighted to your good office on 09/06/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our driver coming out from parking lot and collided onto third party parked vehicle. Liability is not in our driver's favour.

We seek your approval to offer repairer "RYDER AUTO PTE LTD" at **\$5,566.15(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,115.74	\$ 4,494.00 (\$4,200.00 + 7%GST)
2. Loss of Rental (8days x \$130.00)(w/GST)	\$ 1,112.80	\$ 973.70 (7days x \$130.00)(w/GST)
3. LTA/GIA Search Fee	\$ 38.45	\$ 38.45
4. Towing Fee	\$ 60.00	\$ 60.00
<b>Total</b>	<b>\$ 8,326.99</b>	<b><u>\$ 5,566.15</u></b>

Surveyor recommended 5days for repair + 1Sunday + 1PRS = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/08/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 4 August 2022 3:13 PM

**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022 || Lonpac ref: 22/22/22/VC05/025910

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Sent:** Wednesday, 15 June, 2022 8:33 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022 ll Lonpac ref: 22/22/22/VC05/025910

## Lonpac External - Confidential

Hi Yan,

Insured reported. Please see the attached GIA.

Thank you.

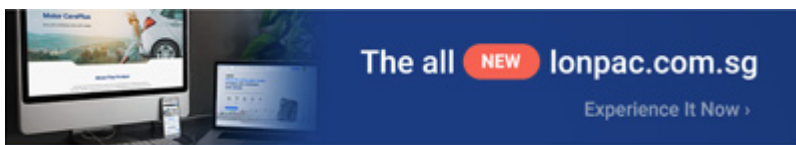
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Thursday, 9 June 2022 3:10 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022

Dear Gerald,



Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 9 June 2022 2:45 PM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022

## Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Thursday, 9 June 2022 2:43 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** Re: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022

Dear Gerald,

Kindly assign Adrian Ling Wai Ping.

Thank You

Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921  
Tel : 67418277 Fax: 67468277



On Thu, Jun 9, 2022 at 2:38 PM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

Dear Zeph,

For survey of third party vehicles, we do not engage any in-house surveyors.

We enclose our list of surveyors for your attention :

- 1 Adrian Ling Wai Ping
- 2 Kenneth Kong Seng Cheong
- 3 Marcus Chua Kang Seng
- 4 Xing Guo Qiang
- 5 Mohamad Taufikh Bin Hamid
- 6 Mohammed Rasul Bin Mohd Yunus
- 7 Steve Chen Tsue Yee
- 8 Ang Bryan Tani
- 9 Lim Teow Guan
- 10 Muhammad Nazril Bin Abdullah
- 11 Thevan Thomas Karthikesavan

Please let us hear from you within the next 2 days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Thursday, 9 June 2022 2:06 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** Urgent: PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022

Dear Sir,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use in-house surveyors. Kindly arrange your in-house surveyor.

Thank you.

Best regards

Zeph





2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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