

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, 4 August 2022 3:13 PM  
**To:** ENG HUEY NI  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022 II Lonpac ref: 22/22/22/VC05/025910  
**Attachments:** SKA1976S ESTIMATE\_MARKED.pdf; Preliminary Advice\_SKA1976S.pdf; LKK Survey Photos.pdf

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>  
**Sent:** Wednesday, 15 June, 2022 8:33 AM  
**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022 II Lonpac ref: 22/22/22/VC05/025910

**Lonpac External - Confidential**

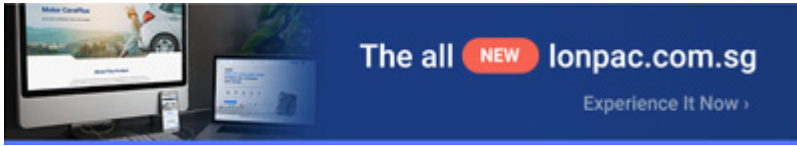
Hi Yan,

Insured reported. Please see the attached GIA.

Thank you.

Best Regards

Eng Huey Ni  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, 9 June 2022 3:10 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022

Dear Gerald,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,  
**Yan | Admin**  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 9 June 2022 2:45 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022

## Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Thursday, 9 June 2022 2:43 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** Re: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022

Dear Gerald,

Kindly assign Adrian Ling Wai Ping.

Thank You

Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921  
Tel : 67418277 Fax: 67468277



On Thu, Jun 9, 2022 at 2:38 PM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

Dear Zeph,

For survey of third party vehicles, we do not engage any in-house surveyors.

We enclose our list of surveyors for your attention :

- 1 Adrian Ling Wai Ping
- 2 Kenneth Kong Seng Cheong
- 3 Marcus Chua Kang Seng
- 4 Xing Guo Qiang
- 5 Mohamad Taufikh Bin Hamid
- 6 Mohammed Rasul Bin Mohd Yunus
- 7 Steve Chen Tsue Yee
- 8 Ang Bryan Tani
- 9 Lim Teow Guan
- 10 Muhammad Nazril Bin Abdullah
- 11 Thevan Thomas Karthikesavan

Please let us hear from you within the next 2 days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Thursday, 9 June 2022 2:06 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** Urgent: PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022

Dear Sir,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use in-house surveyors. Kindly arrange your in-house surveyor.

Thank you.

Best regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



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