

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 26 August 2022 10:00 AM  
**To:** ENG HUEY NI  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** [SEEK MANDATE] - PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022 II Lonpac ref: 22/22/22/VC05/025910  
**Attachments:** LKK Survey Report & Photos.pdf; SKA1976S LOD.pdf

Your ref: **22/22/22/VC05/025910**  
Our ref : CC4/LPC22005511/Apa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING YN5036U(LONPAC) AND SKA1976S(TP) ON 09/06/2022**

We refer to the above matter.

We have highlighted to your good office on 09/06/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our driver coming out from parking lot and collided onto third party parked vehicle. Liability is not in our driver's favour.

We seek your approval to offer repairer **"RYDER AUTO PTE LTD"** at **\$5,566.15(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,115.74	\$ 4,494.00 (\$4,200.00 + 7%GST)
2. Loss of Rental (8days x \$130.00)(w/GST)	\$ 1,112.80	\$ 973.70 (7days x \$130.00)(w/GST)
3. LTA/GIA Search Fee	\$ 38.45	\$ 38.45
4. Towing Fee	\$ 60.00	\$ 60.00
<b>Total</b>	<b>\$ 8,326.99</b>	<b><u>\$ 5,566.15</u></b>

Surveyor recommended 5days for repair + 1Sunday + 1PRS = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/08/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 4 August 2022 3:13 PM

**To:** ENG HUEY NI <hneng@lonpac.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022 II Lonpac ref: 22/22/22/VC05/025910

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Sent:** Wednesday, 15 June, 2022 8:33 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022 II Lonpac ref: 22/22/22/VC05/025910

**Lonpac External - Confidential**

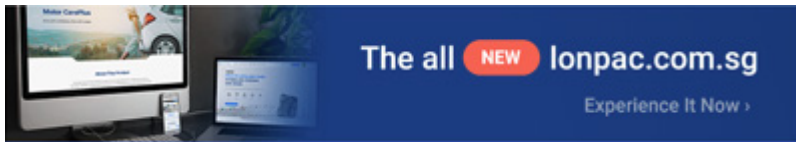
Hi Yan,

Insured reported. Please see the attached GIA.

Thank you.

Best Regards

Eng Huey Ni  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, 9 June 2022 3:10 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022

Dear Gerald,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 9 June 2022 2:45 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022

## Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Thursday, 9 June 2022 2:43 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** Re: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022

Dear Gerald,

Kindly assign Adrian Ling Wai Ping.

Thank You

Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921  
Tel : 67418277 Fax: 67468277



On Thu, Jun 9, 2022 at 2:38 PM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

Dear Zeph,

For survey of third party vehicles, we do not engage any in-house surveyors.

We enclose our list of surveyors for your attention :

1 Adrian Ling Wai Ping

2 Kenneth Kong Seng Cheong

3 Marcus Chua Kang Seng

4 Xing Guo Qiang

5 Mohamad Taufikh Bin Hamid

6 Mohammed Rasul Bin Mohd Yunus

7 Steve Chen Tsue Yee

8 Ang Bryan Tani

9 Lim Teow Guan

10 Muhammad Nazril Bin Abdullah

11 Thevan Thomas Karthikesavan

Please let us hear from you within the next 2 days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>  
**Sent:** Thursday, 9 June 2022 2:06 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Subject:** Urgent: PRE-REPAIR INSPECTION: Your Vehicle YN5036U; Our Vehicle SKA1976S Accident involving SKA1976S & YN5036U On 9 Jun 2022

Dear Sir,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use in-house surveyors. Kindly arrange your in-house surveyor.

Thank you.

Best regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



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