

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Jun 2022 21:58	<b>Clim Dtl Modified</b>	Claimant's Name: -> NG KIN CHOY. Claimant's ID: -> S2595522F.	[A] HOW MEI KWAN
2	09 Jun 2022 21:58	<b>Clim Veh Model Changed</b>	(204967) MITSUBISHI LANCER 1.5 MIVEC GLS 4A/T (A).	[A] HOW MEI KWAN
3	09 Jun 2022 21:58	<b>Clim Created</b>	Reg No: SJG9140P. Acct Date: 2022/05/28. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Sin Hwee Motor Pte Ltd (HQ)	[A] HOW MEI KWAN
4	09 Jun 2022 21:58	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Jun 2022 21:58	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/06/20	[A] HOW MEI KWAN
6	09 Jun 2022 21:58	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Jun 2022 21:59	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
8	03 Sep 2022 19:19	<b>Adj Adjuster Assigned</b>	MARCUS CHUA -> Thevan Thomas Karthikesavan	[A] HOW MEI KWAN
9	10 Oct 2022 11:00	<b>Adj Mandate Request</b>	Cur.Req:0.00:Hi, Kindly share a copy of insured video for viewing. If video shows 3rd party cut lane, seek approval to reject 3rd party claim. Thanks.	[A] CHEW HSIAO TONG
10	10 Oct 2022 11:32	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/06/20. Mandate Remarks: Please reject as per video uploaded.	[I] Sherini Pillai
11	10 Oct 2022 11:32	<b>Adj Mandate Set</b>	Approved:0.00:Please reject as per video uploaded.	[I] Sherini Pillai
12	10 Oct 2022 12:48	<b>Video Downloaded</b>	Downloaded Video - OID	[A] CHEW HSIAO TONG
13	10 Oct 2022 13:38	<b>Label Added</b>	(30652):WP.	[A] CHEW HSIAO TONG

Date From    Date To    Audit Type  

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2802910	10 Jun 2022 09:31:31	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SJG9140P	GBK1412G	11.00
2853613	10 Oct 2022 11:32:23	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SJG9140P	Sherini Pillai	xx.xx



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 10 October 2022 1:35 PM  
**To:** sinhweemotor@gmail.com  
**Cc:** Admin A  
**Subject:** Your Ref: SJG9140P //LKK Ref: CC4/III22005510/Vea3 [ACCIDENT INVOLVING GBK1412G(III) AND SJG9140P ON 28/05/2022]  
**Attachments:** Sketch Plan\_GBK1412G.PNG; Statement\_GBK1412G.PNG; GBK1412G Video.mp4

Your Ref: **SJG9140P**  
LKK Ref: CC4/III22005510/Vea3

**Without Prejudice**

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GBK1412G(III) AND SJG9140P ON 28/05/2022**

We refer to the above matter.

Attached is a copy of our insured accident report and video for your easy reference. Based on our insured video footage, it shows that your client had encroached into our insured's lane and resulted the accident.

In view of the above, we regret to inform you that we are unable to look into your client's matter.

Thank you.

"The video footage is confidential information and is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

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