

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 10 June 2022 4:39 PM  
**To:** Claims; SUR; assignments  
**Subject:** RE: OWN DAMAGED CLAIM FOR SMN 9288 A DOA 03/06/2022

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SMN 9288A. (Excess \$800/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all NEW Panels and Parts required after repair.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Monday, 6 June 2022 8:45 AM  
**To:** SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** OWN DAMAGED CLAIM FOR SMN 9288 A DOA 03/06/2022

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange for car survey on 09/06/2022 @230PM at 55 Ubi road 1. Owner waiting

**Video footage is available.**

Thank you.

**Best regards,  
George Wong  
Claims advisor**

▪ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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**e.** [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

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