## Meng Yan

From: Shiau Chan (LKKAuto) < siewsc@lkkauto.com> Thursday, 9 June 2022 2:51 PM Sent: To: assignments; 'ERGO Insurance Pte. Ltd. (Claims Department)' Cc: **Subject:** FW: SHB765X - Survey (Ergo) Attachments: 2028 - 765.pdf Dear Sir/Madam, Thank you for the assignment. Dear Assignment Team, FYNA. Best Regards, Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> Sent: Thursday, 9 June 2022 2:09 PM To: Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd) <Thaiyal.Nayagi@strides.com.sg>; SUR <sur@lkkauto.com> Cc: Yeo Poh Suan (Strides Automotive Services Pte Ltd) < PohSuan. Yeo@strides.com.sg>; Kok Tuck Foo (Strides Automotive Services Pte Ltd) <TuckFoo.Kok@strides.com.sg>; Koo Yew Chung (Strides Automotive Services Pte Ltd) <YewChung.Koo@strides.com.sg>; Grace Ng Siu Ching (Strides Automotive Services Pte Ltd) <SiuChing.Ng@strides.com.sg>; Lim Wei Siong (Strides Automotive Services Pte Ltd) < WeiSiong.Lim@strides.com.sg>; Chin Kim Ming (Strides Automotive Services Pte Ltd) <KimMing.Chin@strides.com.sg>; Keith Ang Bang Kien (Strides Automotive Services Pte Ltd) <BangKien.Ang@strides.com.sg>; Melody Teoh <melody.teoh@ergo.com.sg>; Tay Boon Chew (Strides Automotive Services Pte Ltd) <BoonChew.Tay@strides.com.sg> Subject: RE: SHB765X - Survey (Ergo) WITHOUT PREJUDICE Dear LKK, OI non-reporting. Kindly input our **Claims ref no.** in Merimen upon case submission.

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Please conduct this **Third Party** survey request on a without prejudice basis.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Data Classification: Confidential, C3

Thank you.

Warmest Regards, Dillen Selvarajoo Assistant Manager ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three Singapore 038988 DID.: +65 6829 9191 dillen.selvarajoo@ergo.com.sg



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From: Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd) < Thaiyal. Nayagi@strides.com.sg>

Sent: Thursday, 9 June 2022 1:54 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Cc: Yeo Poh Suan (Strides Automotive Services Pte Ltd) < PohSuan. Yeo@strides.com.sg >; Kok Tuck Foo (Strides Automotive Services Pte Ltd) < TuckFoo. Kok@strides.com.sg >; Koo Yew Chung (Strides Automotive Services Pte Ltd) < YewChung. Koo@strides.com.sg >; Grace Ng Siu Ching (Strides Automotive Services Pte Ltd) < SiuChing. Ng@strides.com.sg >; Lim Wei Siong (Strides Automotive Services Pte Ltd) < WeiSiong. Lim@strides.com.sg >; Chin Kim Ming (Strides Automotive Services Pte Ltd) < KimMing. Chin@strides.com.sg >; Keith Ang Bang Kien (Strides Automotive Services Pte Ltd) < BoonChew (Strides Automotive Services Pte Ltd) < BoonChew. Tay@strides.com.sg >

Subject: RE:SHB765X - Survey (Ergo)

Dear Sir /Mdm,

Kindly arrange to survey the vehicle **SHB765X** within 48 hours according to GIA guidelines, involving your insured **XB7677G** 

\*Please arrange for LKK / VICOM to survey our taxi

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg



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