


Borneo Motors

Borneo Motors (Singapore) Pte Ltd
 Inchcape Bodycare Centre
 Level 4, Inchcape Centre
 2 Pandan Crescent
 Singapore 128462
 Tel: +65 6631 1855/1500
 Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2022/10/PD1011/DS (ST)

Your Ref: 22/22/22/VC05/025904

07/10/2022

BY HAND (INS COPY)

M/S.LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Officer In-Charge

Dept : Motor Claims

RE : ACCIDENT INVOLVING SLN0637Y AND XD6782G ON 07/06/2022

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$12,868.52	B. LTA Search -
C. Excess -	D. Loss of Use -
E. Loss of Rental - \$479.60(\$59.95x8days)	F. Others -
G. Medical Claims -	Total Claim - \$13,348.12
H. -Undertake By Claimant <input checked="" type="checkbox"/>	

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- | | |
|----------------------------------|---------------------------------|
| (✓) Original Tax Invoice | (X) Discharge Voucher |
| (✓) Car Rental Invoice/Agreement | (X) Original Photograph X _____ |
| (✓) GIAS/Police Report/s | (X) Original/Photocopy Survey |
| (✓) Certificate of Insurance | (X) LTA Search Fees |
| (✓) Letter of Authority | (X) Medical Receipt |

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
No. 2 PANDAN CRESCENT
SINGAPORE 128462, Tel no.: 6631 1188



TOYOTA

TAX INVOICE

Account Details	Account No.	Customer Details
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia	S1000007 / ICLPI1	M/S Grab Rentals Pte Ltd 6 Battery Road #38-04 Singapore 049909 Work: 65703925
	Document No. 38065124	
	Document Date 27/06/2022	

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2017	ZVW50R	AHXEBW Q3	21/04/2017	SLN0637Y	410759	15583	66TP/SLN0637Y/070622

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
JTDKB3FU803556067	2ZRS038758	60	Shashitharan	09/06/2022 15.05	27/06/2022 20.03

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
14	2	U52159-47913 COVER, RR BUMPER	1.00	469.50		469.50
15	3	U52453-47010 GUARD, RR BUMPER,	1.00	611.30		611.30
16	4	S52161-0K040 PIECE, RR BUMPER	4.00	4.30		17.20
17	5	U56117-50140 DAM, WINDOW GLASS	1.00	30.60		30.60
18	6	U68105-47291 GLASS SUB-ASSY, BACK	1.00	1758.70		1758.70
19	7	U62267-47010 DAM, SIDE WINDOW	2.00	6.30		12.60
20	8	T21000-20 SIKI 182010 SIKI TACK GO! (BLA	1.00	108.00		108.00
21	9	T21000-22 SIKI 207. G+P ADHESIVE PRIMER	1.00	200.00		200.00
22	0	U75403-48010 EMBLEM SUB-ASSY,	1.00	76.00		76.00
23	1	U75441-47130 PLATE, LUGGAGE COMPT	1.00	58.00		58.00
24	2	U75442-47130 PLATE, LUGGAGE COMPT	1.00	58.00		58.00
25	3	U64801-47031 GLASS SUB-ASSY, BACK	1.00	805.80		805.80
26	4	U67005-47540 PANEL SUB-ASSY, BACK	1.00	1216.40		1216.40
27	5	U76801-47110 A1 GARNISH SUB-ASSY,	1.00	984.40		984.40
28	6	T21000-20 SIKI 182010 SIKI TACK GO! (BLA	2.00	108.00		216.00
29	7	T21000-22 SIKI 207. G+P ADHESIVE PRIMER	1.00	200.00		200.00
30	8	TREVSE-TEFM2 00 2PT R SENSOR WITH ANGLE PRIME	1.00	101.05		101.05

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd			12,026.65
	Please acknowledge receipt of vehicle	Parts 7,276.65	GST 7.00% 841.87
		Labour 4,570.00	
		Sublet 180.00	Less 0.00
		Lubrication/Fluid 0.00	
		Others 0.00	
			Amount Due 12,868.52

Company Copy



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
No. 2 PANDAN CRESCENT
SINGAPORE 128462, Tel no.: 6631 1188



TOYOTA

TAX INVOICE

Account Details	Account No.	Customer Details
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia	S1000007 / ICLPI1	M/S Grab Rentals Pte Ltd 6 Battery Road #38-04 Singapore 049909 Work: 65703925
	Document No. 38065124	
	Document Date 27/06/2022	

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2017	ZVW50R	AHXEBW Q3	21/04/2017	SLN0637Y	410759	15583	66TP/SLN0637Y/070622
Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On		
JTDKB3FU803556067	2ZRS038758	60	Shashitharan	09/06/2022	15.05	27/06/2022	20.03

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-GRAB-DS SUNDRIES - FLASH ARRIVE: DD/MM/YY 0000HR TP VEH NO.:XD6782G ACC DATE:07/06/22 DRIVE IN:07/06/22 EXCESS: DATE-IN:09/06/22 DATE SURVEY:09/06/22 NO OF REPAIR DAYS:8 BY:STEVE AUTHORISED ON:09/06/22	*			50.00
2	B	BP-LAB2 CHECK WIRING AND CONDUCT LEAK TEST	*			180.00
3	B	BP-LAB2 TRANSFER BOOTLID MECHANISM AND REVERSE C AMERA	*			540.00
4	B	BP-LAB2 REPL REAR WINDSCREEN AND FIXED GLASS	*			720.00
5	B	BP-LAB2	*			
6	B	BP-LAB2 VACCUM SHATTERED GLASS	*			180.00
7	B	BP-LAB2 DRILL HOLE AND INSTALL REVERSE SESNOR	*			180.00
8	Z	BP-BKT SUPPLY PHV STICKER				20.00
9	Z	BP-SLANT SUPPLY SEALANT (NETT)1 PANEL				80.00
10	S	BP-SUBLET RESET ECU UPON COMPLETION OF REPAIR	0742			180.00
11	B	BP-LAB2 REPL ACC AFF PARTS AND PANEL STRAIGHTEN AND REALIGN ACC AFF AREA	*			1440.00
12	B	BP-RES2 RESRPAY ACC AFF AREA	*			1180.00
13	1	U52023-47030 REINFORCEMENT	1.00	353.10		353.10

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd			
	Please acknowledge receipt of vehicle	Parts Labour Sublet Lubrication/Fluid Others	Less
			Amount Due

Company Copy

Renter Details

Name	Ng Chin Teck
NRIC	S1440001Z
Driver's License	S1440001Z
Address	Blk 656 Jalan Tenaga #03-100
Date of Birth	20 Feb 1960
Telephone Number	6596303564
Mobile Number	6596303564

Vehicle Description

Vehicle Number	SLN637Y
Make & Model	Toyota Prius

Rental Period

Rental Agreement	59516
Agreement Start Date	1 Jun 2021
Minimum Rental Period End Date	8 Jun 2021
Minimum Rental Period (days)	7

Rental Charges

Package Name	toyotapriushybrid_mileage_maypromo_oc_59.95_200521_nofrills
Promotional Rental Rates	S\$59.95 / daily from 1 Jun 2021* to 8 Jun 2021
Open Contract Rental Rates	Please see note below**
Total Deposit Collected	S\$500.00 (as at 1 Jun 2021)
Package notes	toyotapriushybrid_mileage_maypromo_oc_59.95_200521_nofrills

**Note: in the case of re-contracting, the above mentioned Promotional Rental Rates will take effect only from the day after the start date of this Agreement.*

***Promotional Rental Rates applicable till end of Minimum Rental Period, Lessor reserves the right to increase Rental Rates thereafter to a Rate which it deems appropriate, and may do so on more than one occasion. Before any Rental Rate increment is implemented, Lessor will provide the Renter with 14 business days' notice through the relevant communication channels, including (but not limited to) SMS and/or messages through the Grab Driver App.*

Add-Ons (Other Charges) are listed on separate pages

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	07/06/2022 17:00 (SGT)
Date of Accident	07/06/2022 09:00 (SGT)
Exact Location of Accident	PIE, Singapore
Additional Location Information	SLIP ROAD TOWARDS BUKIT BATOK ROAD
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLN637Y
INSURED/POLICYHOLDER	
Is company?	Yes
Name Of Registered Owner	GRAB RENTALS PTE LTD
Company Reg No	2XXXXX200G
Email Address	gr.sg.accident@grab.com
Mobile Phone No	(Phone) +65-66550005
Alternative Phone No	(Office) +65-66550005

VEHICLE PARTICULARS

Manufacturer	Toyota
Model	Prius
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private hire
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private hire
Transmission	Auto
CC	1798

INSURANCE COMPANY

Name of Insurance Company	MSIG Insurance (Singapore) Pte. Ltd.
Type of Coverage	Comprehensive
Fleet Policy	Yes
Policy Number	400001149
Cover Note Number	-

DRIVER

Name of Driver	NG CHIN TECK
NRIC No	SXXXX001Z

Date Of Birth	20/02/1960
Occupation	Outdoor
Date Of Driving Pass	12/11/1980
Driving experience	41 YEARS AND 7 MONTHS
Gender	Male
Mobile Number	(Phone) +65-96303564
Alt. Phone Number	-
Email Address	gr.sg.accident@grab.com
Address	656 JALAN TENAGA #03-100
Address complement	-
Postcode	410656
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Hirer
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Head to Rear
Weather Conditions	Raining
Road Surface	Wet

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

ON THE 07/06/2022 AT ABOUT 0900 HOURS, I WAS DRIVING VEHICLE A (SLN637Y) ALONG A SLIP ROAD OF PIE EXPRESSWAY TOWARDS BUKIT BATOK ROAD WHEN I WAS AT THE STOP LINE IN STATIONARY POSITION CHECKING MY RIGHT FOR ONCOMING TRAFFIC WHEN SUDDENLY VEHICLE B (XD6782G) REAR ENDED ME AS HE WAS UNABLE TO BRAKE IN TIME. I SUFFERED DULL PAIN IN MY NECK AREA AND LOWER BACK.

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No
Was there any audio recorded?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XD6782G
Vehicle Manufacturer	Isuzu
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Commercial vehicle
Name of Driver	XU GUOHUA
Passport No/FIN	GXXXX239W

Contact Number	(Phone) +65-81695777
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

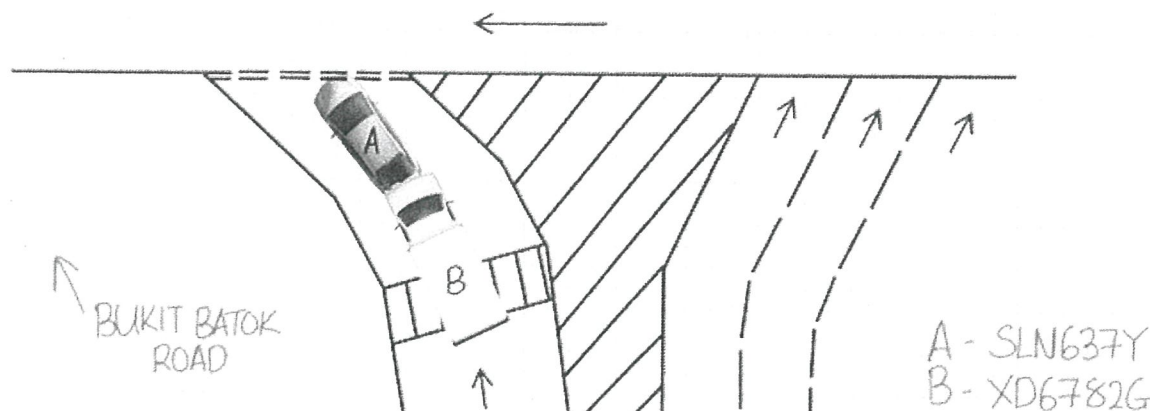
Sketch Plan

Driver's Signature (If driver is not the policyholder) / Date & Time

07/06/22

1030

Witnessed by Reporting Centre Personnel

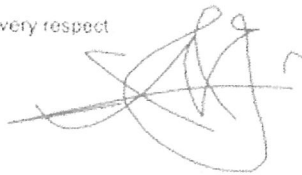


Describe Circumstances of the Accident

ON THE 07/06/2022 AT ABOUT 0900 HOURS, I WAS DRIVING VEHICLE A (SLN637Y) ALONG A SLIP ROAD OF PIE EXPRESSWAY TOWARDS BUKIT BATOK ROAD WHEN I WAS AT THE STOP LINE IN STATIONARY POSITION CHECKING MY RIGHT FOR ONCOMING TRAFFIC WHEN SUDDENLY VEHICLE B (XD6782G) REAR ENDED ME AS HE WAS UNABLE TO BRAKE IN TIME. I SUFFERED DULL PAIN IN MY NECK AREA AND LOWER BACK.

Declaration

I/We declare the foregoing particulars are true in every respect

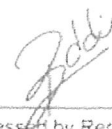


Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

07/06/22

1030



Witnessed by Reporting Centre Personnel

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLN637Y and XD6782G on 7/6/22 along
Own vehicle's number Other vehicle's number Date of accident
Pic slip rd towards Bukit Batok Rd
Accident location

BY THE LETTER OF AUTHORITY, I/we, **GRAB RENTALS PTE LTD**

Name of Policy Holder & (IC/Passport/Company Registration) number

of **6 BATTERY ROAD #38-04 SINGAPORE 049909**

Address of Policy Holder

owner of Vehicle Registration No. _____ hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at **NO 2 PANDAN CRESCENT SINGAPORE 128462** to do all or any of the following:

1. To submit, resolve and make any claims (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favors of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge, therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally, do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

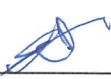
*I/We hereby further declare that the letter of authority hereby conferred shall remain **irrevocable**.

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this on _____ of the month _____ Year 20____.

Signed & Delivered By:

Witness By:


(To be sign by the policy holder only)

**Please stamp the company chop for vehicle registered under a company's name