

Veron Chen (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 13 June 2022 9:45 AM
To: Veron Chen (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMM 4558J [Our Ref. TCL.MH.ro.50200.22.at]

Lonpac External - General

Dear Veron,

Our file reference is 21/22/22/VC00/025905

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 13 June 2022 9:42 am
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMM 4558J [Our Ref. TCL.MH.ro.50200.22.at]

Dear Gerald,

Kindly provides claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 8 June 2022 5:12 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMM 4558J [Our Ref. TCLMH.ro.50200.22.at]

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 9.6.22.

***Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.***

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 8 June 2022 4:34 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Ruby Ong <ruby@htapartners.com.sg>

Subject: FW: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMM 4558J [Our Ref. TCLMH.ro.50200.22.at]

Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ruby Ong <ruby@htapartners.com.sg>

Sent: Wednesday, 8 June 2022 3:52 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMM 4558J [Our Ref. TCLMH.ro.50200.22.at]

Dear Gerald

WITHOUT PREJUDICE

We refer to your email of even date informing that you wish to conduct a pre-repair survey of our client's vehicle no. SMM 4558J.

TAKE NOTICE that we object to your list of surveyors as the Single Joint Expert.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **A T Performance**
160 Sin Ming Drive
#7-18/19 Sin Ming Autocity
Singapore 575722

Contact Person : **Mr Alvin Tng (H/P : 9686 6219)**

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our client's right to claim for compensation for loss of use for your current request for re-survey.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6533 0163 / 6533 0313

www.htapartners.com.sg

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 8 June 2022 3:34 PM

To: Ruby Ong <ruby@htapartners.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMM 4558J [Our Ref. TCLMH.ro.50200.22.at]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Ruby,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

| | |
|---|-------------------------|
| 1 | Jackson Quek -Appraisal |
| 2 | Nicholas Tey -Appraisal |
| 3 | Steve Chen - LKK |
| 4 | Lim Teow Guan - LKK |

| | |
|----|---------------------|
| 5 | Marcus Chua - LKK |
| 6 | Kenneth Kong- LKK |
| 7 | Xing Quo Qiang- LKK |
| 8 | Mohd Taufik - LKK |
| 9 | Adrian Ling-LKK |
| 10 | Mohd Rasul - LKK |

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ruby Ong <ruby@htapartners.com.sg>

Sent: Wednesday, 8 June 2022 3:25 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMM 4558J [Our Ref. TCL.MH.ro.50200.22.at]

Importance: High

Your ref: XB 8413U

WITHOUT PREJUDICE

Our ref: TCL.MH.ro.50200.22.at

8 June 2022

URGENT

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555
Attn: Motor Claims Dept

By Email only

Dear Sirs

CLAIMANT: AL AUTORENT PTE LTD

NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING SMM 4558J & XB 8413U ALONG SLIP ROAD OF SIN MING AVENUE ONTO MARYMOUNT ROAD ON 7 JUNE 2022 @ 1456HRS

We are instructed by AL Autorent Pte Ltd to notify you of a road traffic accident on 7 June 2022 at about 1456hrs along slip road of Sin Ming Avenue onto Marymount Road involving our client's vehicle registration number SMM 4558U and vehicle registration number XB 8413U driven by your insured and/or your insured authorised driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416

Tel : 6533 0212 ext 255

Fax : 6533 0163 / 6533 0313

www.htapartners.com.sg

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