

## Yan (LKK Auto)

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**From:** Billy Tan <billy.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 8 June 2022 2:24 PM  
**To:** Bernard Kee; 'SUR'; assignments@lkkauto.com  
**Cc:** Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM22D203954/C02/GBJ7472Z/TANKW & YOUR REF: SMS9822G TO CONDUCT PRS & REVERT ON LIABILITY

[Confidential]

### Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Bernard Kee <bernard@ecare.com.sg>  
**Sent:** Wednesday, 8 June 2022 12:55 PM  
**To:** Billy Tan <billy.tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM22D203954/C02/GBJ7472Z/TANKW & YOUR REF: SMS9822G TO CONDUCT PRS & REVERT ON LIABILITY

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Dear Billy

We would like to thank Kenneth Kong (LKK)  
Thank You

*Bernard Kee*

Mobile (65) 97478383



51, Ubi Ave 1,  
#01-29 Paya Ubi Industrial Park  
Singapore 408933.  
Tel: (65) 68418892

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**From:** Billy Tan [<mailto:billy.tan@sg.cntaiping.com>]  
**Sent:** Tuesday, 7 June 2022 3:48 pm  
**To:** 'bernard@ecare.com.sg'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM22D203954/C02/GBJ7472Z/TANKW & YOUR REF: SMS9822G TO CONDUCT PRS & REVERT ON LIABILITY

[Confidential]

Without Prejudice

Dear Sirs / Madam,

**ACCIDENT INVOLVING GBJ7472Z & SMS9822G on 05/06/2022**

We refer to your email of 06/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, June 07, 2022 3:43 PM

**To:** Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; 'bernard@ecare.com.sg' <[bernard@ecare.com.sg](mailto:bernard@ecare.com.sg)>

**Subject:** OUR REF: SNM22D203954/C02/GBJ7472Z/TANKW & YOUR REF: SMS9822G TO CONDUCT PRS & REVERT ON LIABILITY

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Billy,

Please refer to the below email.

Kindly **conduct PRS SMS9822G & revert liability** soonest possible.

Please contact our claims department **Billy Tan 6389 6175** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Bernard Kee <[bernard@ecare.com.sg](mailto:bernard@ecare.com.sg)>  
**Sent:** Monday, June 6, 2022 4:21 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: REPAIR INSPECTION & LIAIBILITY-ACCIDENT INVOLVING OUR VEHICLESMS9822G AND YOUR VEHICLE GBJ7472Z

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Password- SMS9822G5859A

Dear Sir/Mdm

I would like to arrange for survey & check liability on the above mentioned vehicle

CAR NOT IN WORKSHOP

Thank you

*Bernard Kee*

Mobile (65) 97478383



51, Ubi Ave 1,

**#01-29 Paya Ubi Industrial Park**  
**Singapore 408933.**  
**Tel: (65) 68418892**